

Contact your local Financial Counsellor

Metro Services
1300 11 44 46

Armadale
Lottery House | 122 Forrest Road

Joondalup
Sanori House, Suite 9 | Level 1/126 Grand Blvd

Rockingham
St Nicholas Community Centre
14 Council Avenue

Regional Services
Albany
44 Collie Street | 08 9845 6666

Bunbury
13 Stirling Street | 08 9720 9200

Busselton
St Mary's Anglican Centre,
119-121 Queen Street | 08 9270 9200

Collie
Collie Community House,
Corner Lefroy & Forrest Streets
08 9270 9200

Katanning
Shop 13 rear Central Arcade,
100 Clive Street | 08 9821 9661

Manjimup
Community Centre | Corner Mount &
Rose Street
08 9777 1945

Mt Barker
1 Lowood Rd | 08 9845 6666

Supporting Western Australians in need:

- Aboriginal Communities
 - Counselling and Separation Services
 - Disability Services
- Family and Domestic Violence
 - Financial Assistance
- Housing and Homelessness
 - Mental Health Services
 - Parenting Support
- Sexual Abuse Support Services
 - Youth Services

Financial Counselling is provided by Anglicare WA and funded by the State Government through the Department of Communities.



Government of **Western Australia**
Department of **Communities**



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Financial Counselling



A professional and confidential service
to help you reach your financial goals



What is Financial Counselling?

Financial Counselling helps people work through any problems they are having with money. This may include managing a household budget, negotiating outstanding bills, or saving for the future. Anglicare WA's Financial Counsellors not only help solve immediate problems, but teach people how to maintain their own financial stability independently.

Our Financial Counsellors are qualified to:

- Make assessments of financial situations
- Provide information and options to address financial problems
- Assist with resolutions if necessary
- Advocate and negotiate with creditors
- Make referrals to other useful services in the community
- Provide information about government assistance that may be available
- Support clients in developing their own budget
- Relay relevant information about consumer credit and bankruptcy

Our Financial Counsellors teach people how to maintain their own financial stability independently



Confidentiality

All Financial Counsellors are bound by an oath of confidentiality in relation to counselling sessions. However please note all Anglicare WA employees have a legal responsibility to report concerns if we believe the well-being or safety of a client, employee or community member is at risk.

Financial Counselling can:

- Increase your financial skills and knowledge
- Give you the tools to deal with financial issues
- Encourage you to be more proactive and accountable for your finances
- Allow you to plan for long term financial stability

Who can apply?

Financial Counselling is available to anyone

How much does it cost?

It is free. There is no charge for our service or for the arrangements we make on your behalf.

How do I make an appointment?

Phone your local office to make an appointment with a Financial Counsellor. They will help you to develop an action plan and work with you until your situation is resolved.