## Contact us

# Family Housing Enquiry Line

08 9528 0735

Anglicare WA works together with people, families and their communities to enhance their abilities to cope with the challenges of life and relationships.



#### Supporting Western Australians in need:

- ◆ Aboriginal Communities
- ▼ Counselling and Separation Services
- Disability Services
- Family and Domestic Violence
- ▼ Financial Assistance
- ▼ Housing and Homelessness
- Mental Health Services
- ▼ Parenting Support
- ▼ Sexual Abuse Support Services
- ▼ Youth Services

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# Family Housing



Helping families to help themselves



#### The program

The Family Housing Program is a supported accommodation service for families who are at risk of homelessness. The Family Housing Program is able to provide supported accommodation to families who wish to actively engage in a support plan whilst being housed for up to 12 months.

A Housing Support Worker visits the family regularly and works alongside the family to develop a support plan that is appropriate to the family's strengths, needs and goals.

#### **Housing Support Workers assist with:**

- Advocacy and referral
- Budgeting
- Tenancy skills
- Links to employment, education & training
- Transition to independent long term housing
- Support to link in with the community

The service has properties located across the metropolitan area. Most of the properties are three and four bedroom homes, close to schools and community facilities including public transport.

#### **Eligibility**

Families who are at risk of homelessness will be accepted on the Family Housing Waiting List. We will work with you to find a solution that suits your family



Families must have:

- A support need relating to maintaining and sustaining a tenancy
- Two or more children under the age of 16, in their care
- A willingness to actively engage in a support plan
- Eligible for the bond assistance loan and on the Housing Authority Waitlist

#### **Referral Process**

Agencies who wish to refer eligible clients to Family Housing can advise them to call the Family Housing Enquiry Line on 08 9528 0735.

An over the phone assessment will be conducted and eligible families will be accepted onto the waiting list.

### **Waiting List**

To remain current on the Family Housing Waiting List all families are required to contact the service fortnightly.

During periods of high demand, the waiting list may be closed to new applicants.

#### **Housing Process**

A two-phase interview process is conducted with families prior to being housed. When a family is offered accommodation they are required to sign a lease and pay a bond. Rent is based on household income and must be paid via automatic deduction (e.g. Centrepay).