

## Contact Us

### Metropolitan services

1300 11 44 46

#### East Perth

23 Adelaide Terrace

info@anglicarewa.org.au

#### Joondalup

Sanori House

Suite 9, 1st Floor, 126 Grand Boulevard

jfr@anglicarewa.org.au

### Regional services

#### Bunbury

Unit 1/67 Spencer Street

08 9720 9200

bunbury@anglicarewa.org.au

#### Albany

St John's Centre, 44 Collie Street

08 9845 6666

ccsalbany@anglicarewa.org.au

Supervised visits and changeovers are available in all locations most weekends. Weekday changeover service may be available during office hours.

Contact your nearest location  
for more information

## Anglicare WA Family Law Services

- Children's Contact Service
- Mums and Dads Forever
- Family Relationship Centre
- Family Dispute Resolution

## Family Relationships Advice Line

1800 050 321

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# Children's Contact Service



Support for post separation families  
experiencing conflict over contact



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## What is a Children's Contact Service?

We aim to provide a safe, neutral, child focused environment in which visiting arrangements for children are facilitated. Our counsellors work with families towards resolving difficult contact issues.

## What does the service offer?

- ♦ **Changeovers** - Avoid unnecessary conflict and stress for children and parents
- ♦ **Supervised Visits** - Occur in a child-focused environment which is warm, friendly and safe
- ♦ **Offsite Supervised Visits** - Occur at the discretion of the senior Children's Contact Service staff after a full assessment

## About our staff

The Children's Contact Service has professional staff experienced in working with children and have knowledge of the problems associated with post separation difficulties. The team are sensitive to a diversity of family backgrounds and special needs.

## Why people use the service

The service provides an opportunity for children to have a relationship with both parents, while protecting the children from behaviours that could be stressful.

- ♦ Avoids the continual conflict between parents during changeover
- ♦ Assures parents that the child is in a safe environment during a visit
- ♦ Enables the possibility of a relationship between a child and visiting parent to be re-established when there has been a long period of separation



## How does Children's Contact Service work?

To arrange an appointment for our facilitated changeover or supervised contact service, contact our nearest service.

Both parties are individually interviewed in order to complete an intake assessment form. Families can clarify matters of concern and discuss what problems need to be resolved at the interview.

The service commences when families have come to an agreement and all selection criteria have been met.

The counsellors continue to work with families regarding contact issues with a view to long term resolution where possible.

## Other Family Law Services

### Supporting Children after Separation

Supporting Children after Separation provides a safe and confidential space for children and young people to explore their feelings about the family situation and learn skills to manage challenges that arise from both conflict and separation.

### Family Law Counselling

Family Law Counselling helps people with relationship difficulties to better manage their personal or interpersonal issues in relation to children, parenting and family separation.