

DSS SERVICES – FEE SCHEDULE (as at April 2024)

Note: All costs are GST inclusive

CHILDREN'S CONTACT SERVICE (CCS)			
Service Type	Wage Earner	Health Care Card Holder	Conditions
Intake & Assessment	\$40 per session	\$20 per session	<p>Payment must be received at the commencement of each session</p> <p>In the event that the courts do not identify the person responsible to meet the Service fees or parties do not reach an agreement, the Service will assume costs are to be shared equally between each party</p>
Supervised Visit	\$40 per hour	\$20 per hour	
Changeover	\$10 per changeover		
Supported Contact Visit	\$20 per hour	\$10 per hour	
Cancellation of Session Without Adequate Notification (48 hours)	Cancellation of all or part of a contact visit (supervised or supported) or changeover within 48 hours of the scheduled event will incur the standard fees as applied		
Late Fees	\$10 per 15 minutes		<p>Reports are released after payment is received</p>
Court Reports (provided upon request and with a minimum of two (2) weeks' notice)	Court reports are billed at the set fee of \$330 (GST inclusive)		
Letter Provision (if deemed appropriate)	\$55 per letter (GST inclusive)		<p>This does not include court reports or reports about contact</p>
Subpoenas & Court Appearance	\$110 per hour (minimum of 2 hours)		
Subpoena Conduct Money	\$25 must be received by the Manager when accepting the subpoena		

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FAMILY LAW COUNSELLING ¹			
Service Type	Wage Earner	Health Care Card Holder	Conditions
Intake / Counselling	Sliding Scale Max: \$110 per session	\$30 per session	Fee is \$1 per \$1,000 of household income to maximum charge of \$110 per session

FAMILY IS FOREVER – PARENTING ORDERS PROGRAM (POP)			
Service Type	Wage Earner	Health Care Card Holder	Conditions
Intake / Counselling & Make-Up Sessions	\$40 per session	\$20 per session	N/A
8 Week Group	\$100	\$50	Fee must be paid prior to the commencement of the group
2 Day Group	\$150	\$100	Fee must be paid prior to the commencement of the group

FAMILY & RELATIONSHIP SERVICES (FaRS) ¹			
Service Type	Wage Earner	Health Care Card Holder	Conditions
Family and Relationship Counselling	Sliding scale based on income to max of \$110 per session	\$30 per session	Fee is \$1 per \$1,000 of household income
Menstime	Sliding scale based on income to max of \$110 per session	\$30 per session	Fee is \$1 per \$1,000 of household income
Prepare & Enrich	\$260 for three (3) sessions		Full payment is required at the first session

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FAMILY RELATIONSHIP CENTRE (FRC) & REGIONAL FAMILY DISPUTE RESOLUTION (RFDR)			
Service Type	Concession Card Holder / Fee Exempt Parties ¹	Under \$50,000	Over \$50,000
Intake & Assessment	Nil	Nil	Nil
Pre Family Dispute Resolution	Nil	Nil	Nil
Child First Group	Nil	Nil	Nil
Family Dispute Resolution RFDR ² FRC ³ <i>Note:</i> Sessions are 1½ hours long	Fee waiver applies Where Interpreters are needed, up to 4 hours shall be provided free of charge. Thereafter, the sessions are charged as follows: <ul style="list-style-type: none"> Income under \$50,000: no fee for fifth and sixth hours. Normal fees apply for any hours after this. Income over \$50,000: \$30 an hour for the fifth and sixth hours. Normal fees apply for any hours after this. 	Session 1: \$0 (1.5 hours) Session 2: \$0 (1.5 hours) Subsequent sessions based on sliding scale according to income – \$1 per \$1,000 Max fee: \$110 per session	Session 1: \$15 (1.5 hours) Session 2: \$45 (1.5 hours) Subsequent sessions based on sliding scale according to income – \$1 per \$1,000 Max fee: \$110 per session

¹ Fee Policy FaRS/FLC (Metro):

In regard to couples counselling or counselling with family members, household income is based on:

- Overall household income if financial information is shared between clients.
- Individual income if financial information is not shared between clients or clients live in separate households.

² RFDR Fee Policy – fee exempt parties include situations where:

- The client has been granted legal aid for the parenting issue being dealt with at the FRC.
- The client is the holder of a health care card, health benefit card, pensioner concession card, Commonwealth Seniors Health Card or the holder of any other card issued by the Department of Social Security or the Department of Veterans' Affairs that certifies entitlement to Commonwealth health concessions.

- The client is an inmate of a prison or otherwise lawfully detained in a public institution.
- The client is a child under the age of 18 years.
- The client is in receipt of a youth allowance, or an Austudy payment or ABSTUDY benefits.
- The FRC, having regard to the income, day to day living expenses, liabilities and assets of the person liable to pay the fee, waives payment of the fee because, in his or her opinion, it would cause financial hardship to the person.

² Fee Policy FRC:

- The Family Relationship Centre will provide information, referral, Children First group and initial individual sessions free of charge.
- The Family Relationship Centre will provide one hour of joint dispute resolution sessions free of charge.
- Where Interpreters are needed, up to 4 hours shall be provided free of charge in recognition that more time will be required.
- The Family Relationship Centre will provide clients who receive Commonwealth Health and Social Security benefits or earn less than \$50,000 gross annual income, the second and third hours of joint family dispute resolution free of charge.
- The Family Relationship Centre will charge clients who earn \$50,000 or more gross annual income \$30.00 per hour for the second and third hours of joint family dispute resolution.
- Clients will be charged on a sliding scale according to their income for any subsequent FDR appointments.