



[anglicarewa.org.au](http://anglicarewa.org.au)



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# Annual Report 2019 - 2020



**Anglicare**WA™



### Acknowledgement of Country

Anglicare WA acknowledges the Aboriginal peoples of Western Australia as the Traditional Custodians of the land on which Anglicare WA works. We are privileged to work with and alongside Aboriginal and Torres Strait Islander families and communities and pay our respects to Aboriginal and Torres Strait Islander Elders, past and present.

Artwork created by Noongar artist J D Penangke for Anglicare WA during Reconciliation Week 2020 (read more on page 35).

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## This year is likely to only be remembered for one thing.

COVID-19 sharply brought into focus our reliance on one another and on our communities when things get tough.

The immediate government and community responses showed us just how quickly we can adapt to meet new needs and challenges when there is political and public will.

But economic and social consequences of the crisis have only just begun and the health consequences remain highly uncertain. For vulnerable Western Australians, including those in unstable work, insecure housing or challenging relationships, the COVID-19 pandemic has exacerbated existing barriers to thriving.

The work we had already commenced to 'challenge how we do things' prepared us well, as we were further challenged to continue providing services in a completely different environment.

Our services rapidly adapted to new needs and delivery modes while our advocacy focused on ensuring the needs of our most vulnerable citizens were being considered in the government's responses.

While we expect to be dealing with the consequences of the COVID-19 crisis for some years to come, we are confident that our fundamentals remain strong.

This year also saw Anglicare WA embedding its 2019-2022 Strategic Plan, launching a Stretch Reconciliation Action Plan and delivering services to 41,602 Western Australians, including 5,624 Aboriginal people across the State.

We opened an award-winning Hardship Utility Grant Scheme (HUGS) Service Centre in Bunbury, developed a Digital Transformation Strategy and commenced the Home Stretch pilot, extending support for young people leaving out of home care.

This year we completed almost 90% of our transition to the National Disability Insurance Scheme (NDIS) across the metropolitan area, Great Southern and South West. We also invested resources to ensure our compliance with the NDIS Quality and Safeguarding Framework and that we continue to deliver quality services to our Bridges participants.

We have grown our advocacy clarity and presence in six priority areas that we believe will disrupt disadvantage across Western Australia. We have worked collaboratively with governments to improve outcomes for those in need and developed service responses with new funding partners, including Alcoa Foundation, HBF, Minderoo Foundation, Euroz Charitable Foundation, Woodside, Stan Perron Charitable Foundation and many more.

At a Board level, this year we have farewelled Erica Haddon and Michelle Scott. Erica made a great contribution to the Board over more than eight years, particularly in relation to our innovation journey.

Michelle served four and a half years on the Board and was a foundation member of our Service Quality Committee. Michelle's focus on client outcomes added considerably to our organisation.

This year the Board welcomed Nicole Casley and Jane Harries. Nicole is a Noongar and Ngadju woman who brings extensive experience as a lawyer and advocate for social justice. Jane brings more than 25 years' experience as a human resources professional, having worked both in Australia and internationally in corporate and consulting capacities. We look forward to their contribution.

Heading into the financial year 2020-2021, we have added a new strategy to our Strategic Plan in response to the emerging needs of Western Australians during the COVID-19 crisis. This will enable us to respond to the changing economic and social landscape through service adaptations and new interventions.

As government supports are decreased, we expect demand for many of our services to increase. In this context, we are committed to finding innovative ways to meet the changing needs of our community. We would both like to pay tribute to our exceptional staff, volunteers and Board. Even in the context of great uncertainty and sometimes personal risk, they have remained focused on driving positive outcomes for clients.

We are proud to present the Anglicare WA 2019-2020 Annual Report, which tracks our progress against our six strategic priorities.



**John Atkins AO**  
Chair



**Mark Glasson**  
Chief Executive Officer



Anglicare WA Chair John Atkins AO with CEO Mark Glasson

### What we believe

**We believe that everyone deserves to belong, with unique value, a hopeful future and the support needed to thrive.**

Our purpose has its roots in the Anglican expression of the Christian faith, which urges us to reach out to others in service, see the strength in everyone, promote justice and foster hope.

This ethos fundamentally informs our work, as we walk alongside our clients and partners, seeking new ways to drive positive outcomes for all Western Australians.

### Our intended impact

Over the next decade, Anglicare WA's focus will be on improving the wellbeing of individuals, families and communities living in Western Australia.

We acknowledge that there are many dimensions to wellbeing. Our primary objective is to better equip our clients in family relationships, safer communities, secure and stable accommodation, freedom from violence and abuse and social participation. We will connect with our clients holistically, in the context of their circumstances and respond to them in a way that respects their choice and control.

Our secondary objective will be to catalyse system change to create a fairer Western Australia.

## Our Vision

**We believe in a just and fair Western Australia where everyone can thrive.**

## Our Purpose

**To drive positive outcomes with those in need and to challenge barriers to thriving.**

## Our Six Strategic Priorities

1. Integrated person-centred approach

2. Advocacy and prevention

3. Exceptional people

4. Learning from and supporting Aboriginal people

5. Challenging how we do things: innovation, technology and continuous improvement

6. Financial sustainability and philanthropy

## Our Values

### Gutsy & Courageous

We tackle difficult issues, speak up and take action, even when it's hard

### Fiercely Inclusive

We make sure everyone can belong

### Trusted Partners

We walk alongside and inspire trust

### All About People

We show respect and compassion, placing people at the heart

### Focused on Strengths

We believe in and amplify the strength of people and communities

### Curious & Creative

We seek new ways to do better

2019



2020



July 2019

- Strategic Plan 2019-2022 launched at the Metro Conference, livestreamed across all offices.
- Von Bromilow award won by Hadassah Morrissey (HUGS), with Justine Hansen (Parenting Connection WA) and Linley Smith (Street Connect) as finalists.
- 12 candidates with experience of barriers to employment commenced work at the newly established HUGS Service Centre in Bunbury.
- Bunbury staff working in various programs and office locations moved to a single new office for greater service integration.
- Forum hosted in partnership with Western Australian Council of Social Service (WACOSS) and Community Employers WA on the impact of the Equal Remuneration Order (ERO) on community sector sustainability.
- Rainbow flag erected at East Perth, celebrating our value of fierce inclusion.
- Family Law Dispute Resolution services commenced offering Property Mediation.
- Anglicare WA won the IPAA Award for Innovation in Not-For-Profit based on its service design and unique, capacity building approach to recruitment of the HUGS Service Centre team in Armadale.
- Sponsored the Danjoo Koorling Festival UWA.

August 2019

- Advocacy focus: sustainability of community services through the ERO.

- Attended the first National Home Stretch Symposium in Sydney, examining extension of care options for young people across Australia.
- Financial Counselling Network (FCN) in partnership with Access Housing, awarded the WA Winner of Leading Community Engagement Practice at the Australasian Housing Institute Awards.
- Launched new workforce induction and onboarding system.
- Annual Staff Safety survey rolled out.
- Housing First approach promoted at Homelessness Week.

September 2019

- Stretch Reconciliation Action Plan endorsed by the Anglicare WA Board.
- Anglicare Australia Conference held in Perth.
- Anglicare Australia Volunteer Achievement Award won by David Kelly, ARBOR (Active Response Bereavement Outreach) volunteer.
- Anglicare Australia Excellence Award won by CYPRESS (Children & Young People Responsive Suicide Support).
- HUGS Service Centre in Bunbury opened by Don Punch MLA Member for Bunbury.
- First young person signed up to the Home Stretch trial, piloting the extension of the leaving care age to 21.
- Transfer of property and tenancy management of our housing properties to our partner Foundation Housing Ltd commenced.

- Changemaker Toolkit launched to provide staff with tools and support to continually improve services.
- Advocacy focus: inclusion of electronic gaming in sale of TAB, ERO sustainability.
- Service Managers from our locations across the State gathered together for three days of development and planning for the first time.
- 2019 Alice Kingsnorth Scholarship jointly won by Sal Ray and Tiff Davis.

### October 2019

- Home Stretch Partnership commenced with Yorganop, WA's only Aboriginal foster care agency, to develop an approach to the extension of care that will meet the needs of Aboriginal young people.
- Hosted the WA Social Research Network's Conference, Insights to Action, bringing together over 100 delegates from government, not-for-profits and universities.
- Digital transformation project commenced with Isobar, to set the path for Anglicare WA in the coming years.
- Evolution of Anglicare WA Elders Council to Aboriginal Advisory Group approved by Board, for broader representation and increased focus on partnerships with Aboriginal Community Controlled Organisations (ACCOs).
- 280 students from 16 Anglican schools attended the Anglicare WA School Sleep Out and raised \$90,000 for Street Connect.
- Finalists at the WA Youth Awards in the 'Large Organisational Achievement' category.



### November 2019

- 'Safe With Milli' trial commenced in Albany and Collie, using video cameras and machine learning to protect women experiencing family and domestic violence.
- Extension and development of Home Stretch pilot announced by Minister McGurk.
- 16 Days in WA Family and Domestic Violence campaign commenced, with 10 Anglicare WA events across the State.
- Live breakfast radio broadcast on Mix 94.5 from the Street Connect bus.
- Role classification review completed and outcomes communicated to staff, to ensure roles are consistently classified across the organisation and in relation to external benchmarks.
- Values workshops held across the organisation to embed new values and strategic plan.

- Our Great Southern staff led and participated in the Great Southern biannual Family and Domestic Violence Conference in Albany.
- Staff, volunteers and clients marched together in Perth's annual Pride Parade for the 10th year.
- Metro Regional Manager Vik Jeyakumar awarded a Significant Contribution to Youth Work Award at the Youth Work WA Awards night.
- Pilbara Community Services Excellence Awards 2019 Winner - Outstanding Individual Contribution to Youth Wellbeing awarded to headspace Pilbara's Jessica Rennie.
- 2019 Engagement Survey completed, with a top quartile 'favourable' result.



### December 2019

- State Government announced \$60m over four years to support ERO implementation in the community sector.
- State Government's 10 Year Homelessness Strategy launched at Foyer Oxford.
- Kalgoorlie Child Sexual Abuse Therapy Service commenced in partnership with Yorgum Aboriginal Corporation.
- Events were held by the Bridges Disability Support Program to recognise International Day of People with Disability on 3 December.
- New approach to delivery of Emergency Relief commenced, in partnership with Bunbury (Boniface Care) and Perth Diocese, incorporating 'Self Sufficiency Coach' roles.
- Advocacy focus: ERO sustainability, ambulance cover for concession card holders with St John Ambulance.
- Our crisis response and crisis accommodation services delivered services to the community throughout the Christmas – New Year period.

### January 2020

- Donor event held: 'Do You Know Me?' portraying the stories of people experiencing homelessness in various locations in Northbridge.
- Developed Healthy Relationships community education materials, which were piloted in five schools between February and April reaching 1,400 students.
- Advocacy focus: ERO sustainability, financial stress (Raise the Rate, Make Renting Fair campaigns).
- Extensive training provided to upskill Bridges staff between January to March.
- Essentials online learning launched.

## February 2020

- FCN awarded in the 2020 Consumer Protection Awards.
- Partnership with Ngnowar Aerwah Aboriginal Corporation (NAAC) commenced in Wyndham, focusing on service improvement support and clinical governance.
- 2020 Anglicare WA School Ambassador Program launched with 95 ambassadors from 15 schools.
- Cultural awareness training commenced with more than 250 staff members committing to attend (training delivered to 112, with remainder postponed due to COVID-19).

## March 2020

- Planning commenced for COVID-19 response.
- COVID-19 restrictions announced by Prime Minister on 22 March.
- Rapid transition of 85% of services to remote service delivery model, using video conference and telephone services.
- Offices remained open, but most staff transitioned to working from home.
- Rapid transition of IT systems to the cloud and training in Office 365 to enable work from home, with staff embracing the use of technology and overcoming challenges.
- Digital transformation program launched, with significant investment in the first year. The program focused on simple and adaptable solutions that are fit for purpose, ensuring our service provision is connected, sustainable and people-focused.

- Co-authored 100 Families bulletin on Navigating Support Systems.

## April 2020

- Most services delivered through new remote delivery model, with many staff working from home.
- Requests for emergency relief increased, along with family and domestic violence support in the Goldfields, with a general decrease in demand for financial counselling.
- HUGS resources rapidly repurposed as 'Emergency Relief and Food Access Service' to link people in financial hardship with appropriate support.
- Rental Affordability Snapshot launched, highlighting considerable improvements in affordability before and after the Coronavirus Supplement (which doubled support from previous Newstart level).
- Op Shops closed due to COVID-19, with innovative alternatives developed, including an online shop and pop-up opportunities.
- Support provided to Department of Communities for development of its COVID-19 response, including participation in numerous taskforces and loaning resources and staff.
- Public campaign on family and domestic violence launched with seven sector organisations in response to COVID-19.
- Advocacy focus: economic and social implications of COVID-19 and maintaining government support for the most vulnerable.

## May 2020

- Alcoa community partnership launched for community-based response to COVID-19 need in Upper South West, Kwinana and outer Peel regions.
- Final external evaluation of Pilbara headspace by Telethon Kids Institute showed success of innovative model and depth of connection of Anglicare WA staff to Pilbara communities.
- Staff started transitioning back to the office.
- Reconciliation Week, IDAHOBIT Day and National Volunteer Week celebrated with online events.
- Strategic Plan amended to include 'Strategy 7: Responding to COVID-19'.
- Advocacy focus: Extending government support (JobKeeper, JobSeeker) beyond September.

## June 2020

- Anglicare WA Op Shops opened progressively, with record sales.
- Bridges achieved record growth, with 124 participants and 123 staff.
- In partnership with the FCN, a new financial counselling service was launched for Keystart clients at risk of financial difficulty.
- Woodside grant received to expand 'Safe With Milli'.
- External survey commissioned with community partners on public attitudes about poverty.
- Significant planning undertaken to ensure Bridges was ready to transition to NDIS funding.
- More than 90% of staff completed the 'Anglicare WA Essentials' online learning.
- Advocacy focus: Extending government support beyond September (Keep the Rate).



Vik Jeyakumar received a Significant Contribution award at the Youth Work WA Awards



CYPRESS wins the Anglicare Australia Excellence Award

## OUR RESPONSE TO COVID-19

**The last quarter of the 2019 Financial Year will be remembered as a most unusual time. The global spread of COVID-19 had significant and far-reaching impacts, most yet to be fully realised at the end of this reporting period.**

### Impact on our clients

Like the rest of the world, our clients experienced a time of great uncertainty, due to the real possibility of broad community infection. The impact of COVID-19 was unevenly spread, with a disproportionate effect on those with health vulnerabilities, insecure employment or housing.

By the end of the financial year, the health risk appeared lower in WA than for much of the world but the expected economic and health uncertainty will create additional pressures on our most vulnerable clients in the coming years.

### Impact on our services

During the last quarter we focused on providing services in a safe way to our clients. Approximately 85% of our services adapted to a remote service delivery model, which required rapid innovation and the reallocation of resources to the areas of greatest need. Our Op Shops closed briefly due to health risks and staffing concerns, but reopened by the end of the reporting year.

We saw an increase in demand for some services, including family and domestic violence and mental health services. We also saw a short term decrease in demand for other services, such as financial counselling. For many, the doubling of Newstart as the JobSeeker payment reduced financial stress in the short term.

We responded quickly to emerging needs, with ~20 separate service adaptation projects.

These included:

- An Emergency Relief Fund on behalf of the Financial Counselling Network and in partnership with Foodbank and other community-based emergency relief providers;
- A partnership with Alcoa for a community specific response;
- HBF supporting the expansion of our Emergency Relief Fund, specifically designed for victims of family and domestic violence; and
- Expansion of 'Safe With Milli' with the support of Woodside and Southern Ports which uses cameras and an app to provide real-time information about home visitors to people who have experienced family and domestic violence.



### Impact on our staff

Anglicare WA staff responded amazingly during this period. They were committed to service delivery despite having their own vulnerabilities. A staff survey showed their anxiety levels peaked in March and were close to normal by May as health risks in WA reduced.

Feedback from staff revealed they were very satisfied with how Anglicare WA handled the crisis. A leave policy was developed to ensure staff who had exhausted leave entitlements were given access to additional leave if affected by COVID-19.

### Our role in the sector

This period emphasised the need for the community sector to collaborate and work closely with the government. We are proud to have contributed significant resources to other organisations and worked collaboratively on rapid responses. With our broad range of community services, we were able to share insights into emerging trends and planning processes.

As we start to fully focus on recovery, it is clear that many more people will need the support of Anglicare WA and our service partners in the coming year. We are focused on how to meet this increasing need in a changing environment.

## OUR REACH AND IMPACT

We helped  
**41,602**  
Western Australians

Our impact reaches 47 communities across 70 services

8,299  
children and  
young people

5,624  
Aboriginal  
people



**22,483**  
people supported with  
strengthening family  
relationships  
across 33 services



**4,093**  
people experiencing  
family and domestic  
violence supported  
across 23 services



**1,222**  
people supported  
with mental health  
across 7 services



**11,120**  
people supported to  
alleviate poverty  
across 10 services



**731**  
people living with  
disability supported  
across 4 services



**2,007**  
people experiencing  
homelessness supported  
across 12 services



Our Theory of Change

Our Theory of Change shows how our activities are linked to our long term goals.

We drive positive outcomes with those in need, by working in practice areas in which we have strengths, to enable individuals, families and communities to experience improved conditions of wellbeing.

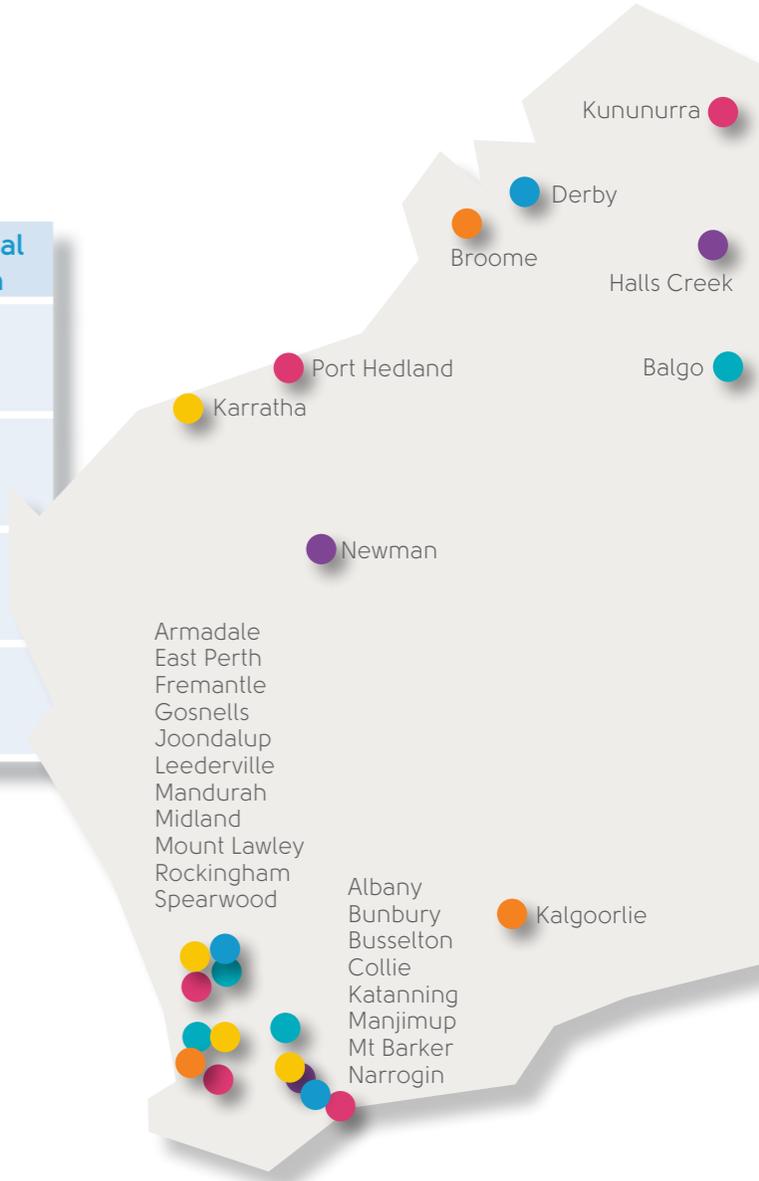
We challenge barriers to thriving by working towards systemic change. By undertaking these activities, we are contributing to a just and fair Western Australia where everyone can thrive.



Our Theory of Change is based on Bronfenbrenner's ecological systems theory. Our work with clients and the change we endeavour to make is situated within a holistic, integrated framework that is person-centred, place-based, and trauma-informed.

This year we provided 70 services in the Regional North, Perth metro and Regional South areas of Western Australia.

	Regional North	Perth metro	Regional South
Services*	29	52	31
Staff	62	336	175
Volunteers	253		
Clients	41,602		



The following pages tell some stories about how our services have supported people in the community.

\*Includes some services across multiple regions.

**Sam and Bill’s Story \***

**Sam and Bill were a young couple in a long-term relationship. They were both living in WA to be close to Sam’s extended family.**

Both were victims of complex and multiple traumas after experiencing neglect and family and domestic violence during their childhoods. They had also witnessed first-hand the negative effects of alcohol and drug use by immediate family members.

Early in their relationship, instances of family and domestic violence began with Bill as the perpetrator. As time went on these increased in frequency and severity and police identified that the household Bill and Sam were living in provided neither safety nor support.

Sam fell pregnant, however Bill’s violent and jealous outbursts continued at a dangerous level, threatening

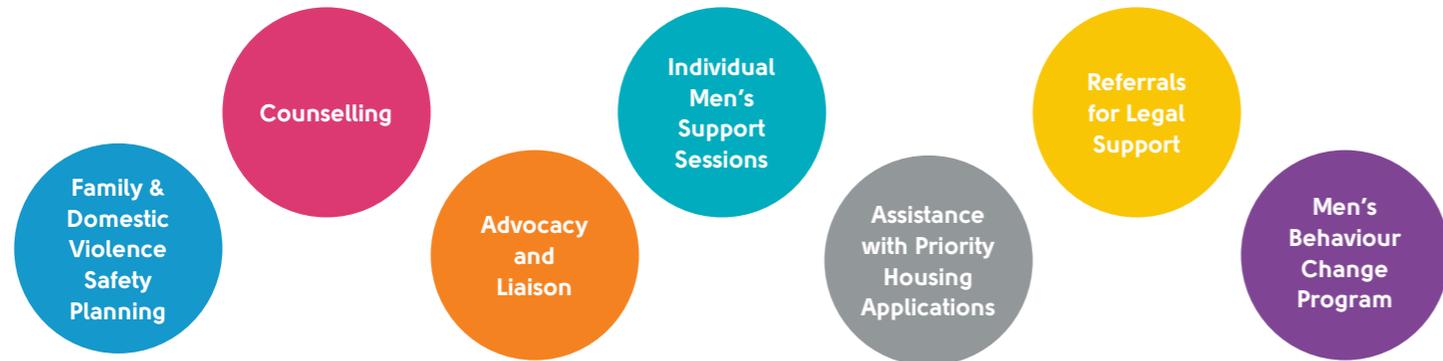
the safety of both Sam and the unborn baby. Despite intervention attempts from many local agencies, the baby was removed at birth and placed in care.

Anglicare WA provided intense support to Sam and Bill which ensured they both understood their rights and responsibilities as parents.

The result was increased child contact, more flexibility around spending time with their baby and a plan towards reunification.

They have made a strong commitment to work together to create peace and stability.

**Support we provided to Sam and Bill:**



**Julie’s Story \***

**Julie was a full-time carer for her two children aged 10 and 20 years old. Both had autism with complex needs and her eldest child also had a physical disability.**

Julie contacted No Interest Loan Scheme (WA NILS) for finance so she could buy a shed to store her children’s equipment in. Day-to-day life was hard, as she was also managing a chronic illness along with ongoing distress from family and domestic violence.

During a conversation with a WA NILS team member, Julie sounded upset and expressed concern for her safety and that of her 10-year-old child. She told us the father of her youngest child was on remand awaiting sentencing for multiple breaches of a Family Violence Restraining Order that protected Julie and her children. These breaches included SMS threats and driving up and down her street stalking the children.

Julie shared her worries about her former partner being released. She was very concerned for her

youngest son as he had told her he was too scared to go to school in case his father was following him. Anglicare WA’s integrated service approach meant that we could take this information and provide additional support to Julie beyond her financial needs.

The WA NILS team member referred her to our Family and Domestic Violence Practice Consultant and Julie later received support from Safe At Home which improves home safety, including the installation of security cameras. Julie was then referred to a local support group for parents caring for children with autism as she was very isolated and in dire need of support.

Julie was relieved to hear of the services she could access that would help her take better care of her children. She was very happy with the results of her application and felt extremely supported by the WA NILS team throughout the entire process.

**Support we provided to Julie:**



### Bob's Story \*

**Bob reached out to us asking for support with counselling sessions after separating from his wife. She was pregnant with his child and had left WA. He was worried he would not be part of his child's life.**

Bob told his counsellor of additional complications around his wife's visa status and had questions about her ability to leave the relationship. He wanted to know if she could stay in Australia, given she was pregnant to an Australian resident.

The relationship between Bob and his wife was fractured and despite numerous efforts to contact her, she would not respond to his messages.

We connected Bob with an Anglicare WA Family Relationships Centre practitioner who specialised in relationships and separation whilst maintaining a child focus.

They told Bob he was welcome to contact them even if the type of support he needed had changed.

Shortly after, Bob contacted them in a panic. He was in 14-day isolation awaiting the results of his COVID-19 test. He had no food for himself or his cat and, without

friends and family nearby, was anxious this time would be extremely difficult. After a thorough telephone evaluation with an experienced practitioner, Bob's anxieties were relieved. The assessment determined he was eligible for support from a local Emergency Relief Fund.

An Anglicare WA worker assisted with getting practical goods to Bob's home while following government recommendations to ensure health and safety.

The next day Bob contacted his support worker to say unfortunately he had tested positive to COVID-19, and to say how grateful he was for Anglicare WA's support.

Bob continues to be supported by the Anglicare WA Family Relationship Centre practitioner for family separation issues. Referrals to the appropriate legal representatives will be formalised in the future if and when required.

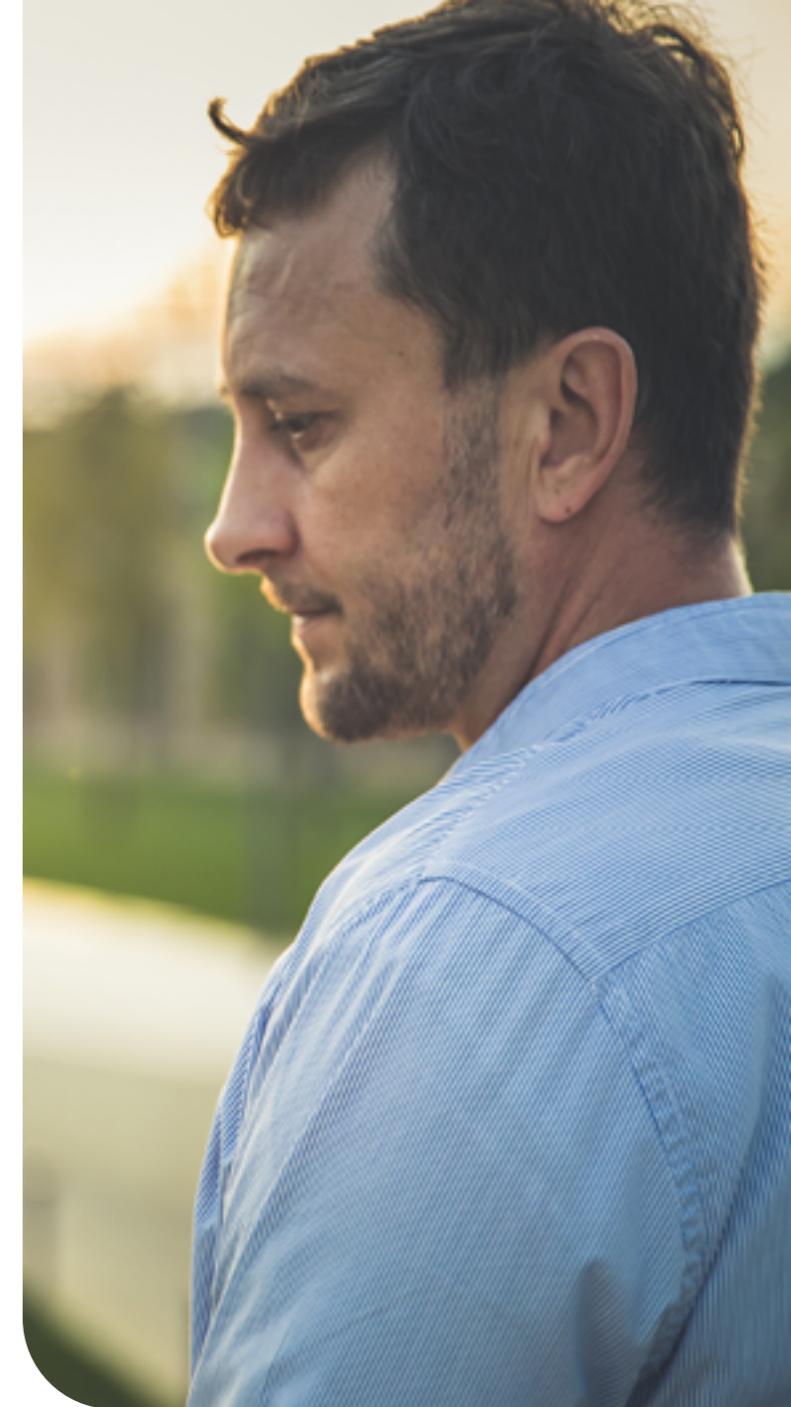
In the meantime, Anglicare WA's local Service Manager continues to check in with Bob to make sure he is well and to assess if he has further needs. Bob said he is eternally grateful for the support provided to date and wants to donate back the money he received through COVID-19 related financial support. We explained this is unnecessary as the role of Anglicare WA is to support people when times get tough.

Anglicare WA is well-placed to provide a range of support to clients already connected to our services, such as access to Emergency Relief Funds.

#### Support we provided to Bob:



\*All names and identifying details have been changed to protect client privacy.



**Sarah's Story \***

**Sarah came to live at Foyer Oxford at the age of 18 after being referred by our Y-Shac youth crisis accommodation. At 15 she had been placed in state care after experiencing emotional abuse and neglect whilst living with her father and stepmother.**

In the years between she had moved around, experiencing various forms of crisis and transitional accommodation. Her stays were short and often ended due to her behavioural issues. Sarah was not able to manage conflict with the staff and was eventually placed in a secure facility where she was supervised 24/7 to prevent her from self-harming.



Sarah eventually found Y-Shac where she spent three years while also receiving support for her mental health. She had been diagnosed with PTSD, bipolar disorder, depression and anxiety after a life filled with trauma. It was revealed that during her childhood she had lived in the UK with her mother, who was diagnosed with Munchausen Syndrome and had deliberately caused illness to Sarah.

Sarah built up a strong trust with the Y-Shac team and maintained her engagement with them despite numerous hospitalisations due to the risk of her self-harming. It was critical that Sarah's mental health support was maintained until being accommodated with the Foyer Oxford youth housing service.

Sarah agreed to a crisis admission plan for Fiona Stanley Hospital where she could call independently and ask for a three-day admission if she felt her mental wellbeing was in decline.

Throughout Sarah's time at Foyer Oxford, she regularly self-harmed and had frequent intense suicide ideation. However, at Foyer she always knew she was safe and supported by her case managers. Their consistent reinforcement meant Sarah had a safe, stable place to live and despite her self-sabotage they believed in her ability to manage challenges independently using the available support.

Despite all the turmoil Sarah experienced throughout her childhood and early adolescence she was adamant she would make something of her life. This determination allowed her to gain control over her emotions and manage life's challenges.

Not long after transitioning to Foyer Oxford, Sarah graduated from Year 12 and enrolled herself in Certificate IV Community Services at TAFE. She later went on to study a Bachelor of Social Work at University and was shown to be a high achiever, regularly receiving distinctions for her work.

Occasionally, Sarah would seek support from her Foyer Oxford case managers when she experienced self-doubt and the temptation of dropping out. She successfully found work in the field of disability support and managed this full-time whilst continuing to study.

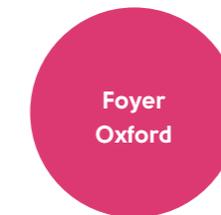
The secure and stable housing offered by Foyer Oxford meant that Sarah was able to identify her strengths and develop the life skills and coping skills she needed to live independently.

Sarah left Foyer Oxford after two-and-a-half years in order to find a private rental for her and a friend. She continues to work towards her degree in Social Work, manage her own mental wellbeing and work in a professional capacity.

A few months after leaving Foyer Oxford, Sarah had a coffee with her former case manager. She expressed her gratitude to the staff as they had stuck by her and encouraged her no matter what challenges she faced.

Sarah is going well in her personal life and now has the skills and self-belief to manage all aspects of her life from relationships to work and study. She has promised to stay in touch and looks forward to calling us in the future to say that she has completed her degree.

**Support we provided to Sarah:**



\*All names and identifying details have been changed to protect client privacy.

**Lillie's Story \***

**When seven year old Lillie first came to Anglicare WA she was experiencing recurring nightmares where her mum would be eaten after becoming trapped in a wolf pit.**

Lillie was removed from her mother Tara's care due to her exposure to ongoing violence between Tara and her partner James.

Lillie took part in Play and Art Therapy with Anglicare WA. As part of the therapy, Lillie drew a picture from the time when she lived with her mum. The picture depicted the blood coming from Tara punching James. Lillie was on the other side of a locked door and was scared, cuddling her younger brother Ben.

Lillie drew her neighbour coming and unlocking the door for them. She and her siblings would often retreat to the neighbour's house to escape the violence happening at home.

During this time, Tara was supported by Anglicare WA with counselling through the Family and Relationships Services. Lillie and her sister Ruby were supported with counselling through Young Hearts.



Initially, Lillie and Ruby attended sessions together to build trust and rapport with their counsellor. Lillie then said she felt comfortable to have one-on-one sessions with her counsellor.

During these sessions Lillie was able to identify, express, process and regulate her emotions and experiences. The focus was supporting Lillie to look and ask for help and support from others when she needed it.

Tara later attended several joint sessions with Lillie and took part in activities to strengthen their attachment and relationship. She supported Lillie in creating a safe and calming box of sensory items and regulating activities.

In one counselling session, Lillie drew a picture of her mum. It was during the time that Lillie was moving towards being reunited with Tara. Lillie spoke about her mum's fears and concerns and how she felt sad when her mum was sad.

Lillie said their "new" house would be quiet and warm, very sparkly and smell of roses. There would be a garden full of white roses. She said you could eat lots of chocolate and lollies and the house would feel happy. This would be a safe and happy house. There was to be no fighting and that meant James could not come to this house because he was naughty.

Towards the end of her therapy, Lillie was returned to Tara's care and was able to sleep through the night free of nightmares.

She continued to use her calming box and has implemented a code word that she needs to "open her box" with her safe people. That way she can express and regulate her feelings with the support of her carers and family.

With support, Tara has developed an understanding of how family and domestic violence impacts children. Being able to seek help has had a positive effect on Lillie's emotion regulation, as well as on her relationships with family, friends and peers.



**Support we provided to Lillie and her family:**

- Young Hearts Child Counselling Service
- Family & Relationship Services counselling
- Liaison with the Dept of Communities, Child Protection & Family Support
- Play & Art Therapy

\*All names and identifying details have been changed to protect client privacy.

## Josh's Story

**Josh is a 25-year-old man living with autism who has received support from our Bridges Disability Support Program for seven years.**

He comes from a family of farmers from a small, tight-knit community in the South Eastern region of Western Australia.

After being accepted as an NDIS participant, Josh now accesses Anglicare WA's disability support services which help make life a little easier for him and his family.

Josh has many goals and is active and well-known in his community. He is a valuable member of his local community and really enjoys his time working for a locally owned business.

Josh even has his own column in the town's newsletter which is distributed to residents every month.

He carefully selects a member of the local community and prepares a set of questions for a face-to-face interview where he finds out more about them and has his photo taken with them.

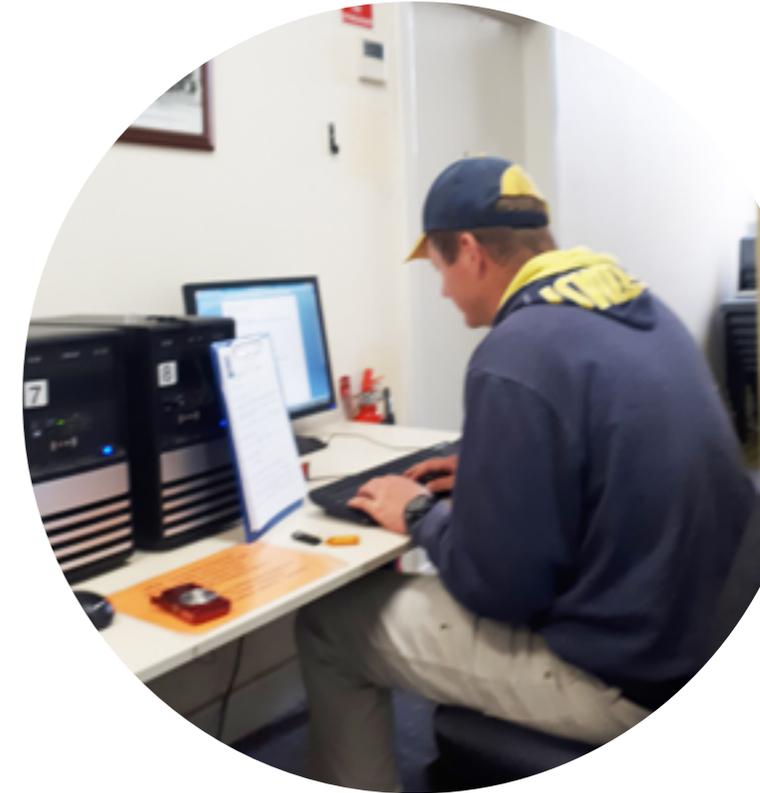


The interview questions range from those that are light and fun to some more serious topics which help readers learn interesting things about their fellow residents. Once the interview is complete, Josh types up the interview at the Community Resource Centre and submits it to the newsletter's editor.

At first, Josh required a high level of support in putting his newsletter column together. In the early days he needed supervision as he learnt how to interact with the interviewees in different situations.

Josh is now a regular contributor to the publication which is seen far and wide; in his own community as well as neighbouring towns. Through his genuine interest in people and the desire to help tell their stories he has become an important member of his community; one that adds to the colour and fabric of the town.

Josh's determination and ambition have been key ingredients to his success. Our team at Bridges are both happy and humbled to have played a part in his achievements.



### Support we provided to Josh:

Bridges  
Disability  
Support  
Program



### Our Priorities

This year, we focused our advocacy in six key areas.

#### Poverty and Inequality

Raising the base rate of JobSeeker (formerly Newstart) is one of the simplest actions the Federal Government can take to lift thousands of Western Australians out of poverty. In addition to influencing policy makers to permanently increase the rate of JobSeeker, we used radio, TV and social media to raise awareness among the general public and amplify the voices of people on JobSeeker.

#### Family and Domestic Violence

Our advocacy this year focused on the need to work with young men to help prevent violence long before they are involved in the justice system. Linked to our advocacy in this area, we provided Healthy Relationships education to 1,400 students.

#### Housing and Homelessness

Our Rental Affordability Snapshot showed that less than 1% of properties were affordable for someone on income support. Our advocacy focused on increasing social housing to address growing demand, and the implementation of the State's Homelessness Strategy. We were also actively involved in the Make Renting Fair campaign to improve conditions for low income tenants and participated with the State Government on the development of a new State Housing Strategy.

#### Investing in Young People

Young people leaving out-of-home care experience much higher rates of homelessness and unemployment than other young people. In addition to trialling a new approach to leaving care with the State Government, we are working with the Home Stretch campaign to advocate for a clear commitment to support young people aged 18-21 in legislation, policy and practice.

#### Aboriginal Recognition and Justice

Anglicare WA supports the voices of Aboriginal and Torres Strait Islander people as expressed in the Uluru Statement from the Heart, consistent with our Stretch Reconciliation Action Plan. We advocate for approaches that build on the strength and resilience of Aboriginal people, families and communities. This year, we were actively involved with Social Reinvestment WA to prevent imprisonment for fine defaults.

#### Strengthening Community Services

Since 2012, government funding has been inadequate for community service providers to meet their obligations under the Equal Remuneration Order. Anglicare WA joined a coalition of 50 other agencies to develop the Your Help WA campaign. As a result, the State Government agreed to provide \$60 million to community services towards the funding gap.

### Raise the Rate

#### Securing an Adequate Safety Net

A significant priority for Anglicare WA's systemic advocacy this past year has been to increase the rate of JobSeeker and associated payments. This was given added urgency with the economic impact of COVID-19 seeing a surge in the number of people reliant on the payments.

The introduction of the temporary Coronavirus Supplement from April 2020 effectively doubled the rate of JobSeeker, lifting thousands of households above the poverty line. Anglicare WA and others had been seeking an increase for the past decade. After the increase was announced, our advocacy shifted to ensure a higher rate was maintained beyond the "September cliff" when the Supplement was due to end.

Our advocacy focused both on influencing parliament and influencing public opinion. We know politicians are more likely to act if they think their voters want them to. Statistics and data are critical, but equally important are personal stories and bringing the human experience to the fore and the policy argument to life.

Key activities included:

- Gathering personal experiences about life on JobSeeker through our service users and the community at large to use in our advocacy;
- Writing letters and meeting with Members of Parliament;
- Providing written submissions and oral evidence to the Senate Inquiry into the Adequacy of Newstart and Related Payments;
- Gaining media coverage and providing commentary around key events and government announcements;
- Increasing use of social media channels to share comment, infographics and factsheets;
- Using our annual Rental Affordability Snapshot to illustrate how a raised rate increases housing affordability for low income households; and
- Working with other not-for-profits such as ACOSS' #RaiseTheRate campaign.



## Strategy 3. EXCEPTIONAL PEOPLE

**This year the launch of Anglicare WA's bold new Strategic Plan included a focus on our re-framed values that capture the way our exceptional people work across a diverse range of services, roles and locations.**

The work done by People and Culture during the year is best demonstrated by the following examples of how our workforce is living these values.

### All About People

At Anglicare WA, everything we do is about people.

With high levels of workforce engagement, as measured in our annual survey, our people are extremely proud to work for Anglicare WA. Both our employees and volunteers are passionately focused on delivering impact and positive client outcomes.

Reflecting this pride and passion, David Kelly, a longstanding volunteer in our CYPRESS service was awarded the Anglicare Australia national award for outstanding volunteer contribution in recognition of his work supporting families impacted by suicide.

### Curious and Creative

Our improved learning management system has now been embedded across the organisation. This supports and encourages our people to harness their curiosity, creativity and explore ongoing learning.

Our shift to remote service delivery during COVID-19 provided the opportunity for our people to be creative in re-thinking the best way to support our clients.

### Gutsy and Courageous

The year was not without significant challenges which called for us to be gutsy and courageous. We applied rigorous workforce and role analysis systems to ensure consistency, fairness and equity across all roles within the organisation.

Our workforce demonstrated enormous maturity and resilience navigating the changes which have laid a strong foundation for future workforce development.

### Fiercely inclusive

Our strong focus on ensuring that everyone can belong, in both our workplace and communities, has driven a number of fiercely inclusive initiatives and actions.

Our Stretch Reconciliation Action Plan was launched during the year along with a detailed Rainbow Network Action Plan with a focus on LGBTIQ+ strategies. With workplace mental health remaining a key focus, the Well@Work working group developed an action plan which saw the implementation of Wellbeing Officers across our workforce.

### Focused on Strengths

While we always look to the strengths of our clients, we also focus on the strengths of our team. This year we recruited outstanding talent in line with our attraction and retention strategy to focus on strengths. Some of our new recruits filled roles which support the implementation of our Strategic Plan.

A new tailored onboarding system was launched to assist the induction and onboarding of new starters. This ensures new people are welcomed warmly and receive relevant information at the right time that will enable them to fulfil their role.

Feedback from both new starters and hiring managers using the new system has been consistently positive.

### Trusted Partners

This year we continued to build strong relationships with our clients and worked collaboratively and positively with external organisations and community groups as trusted partners.

Building on our partnership and close relationship with the FCN and local jobactive providers, we were delighted to establish a Bunbury-based service centre for HUGS. This service employs 12 people from the local community; some who had experienced a number of barriers to employment.

*Hadassah Morrissey receives Anglicare WA's 2019 Von Bromilow award*



### Our Journey of Reconciliation

#### Reconciliation Action Plan

This year we continued our reconciliation journey through the development and implementation of a 'Stretch' Reconciliation Action Plan (RAP). The Stretch RAP commenced in September 2019, with deliverables relating to relationships, respect and opportunities and can be found on our website.

#### Aboriginal Advisory Group

We have now transitioned our Elders Council to an Aboriginal Advisory Group, to maximise representation from across our areas of operation and strengthen our relationships with Aboriginal Community Controlled Organisations (ACCOs).

We acknowledge our Elders Council for the contribution they have made to the organisation over many years, including Auntie Liz Hayden, Uncle Ben Taylor, Olive Woods, Jim Morrison, Danny Ford, Carol Innes, Kim Collard and Laurel Sellers. Auntie Liz Hayden and Danny Ford have transitioned to the Aboriginal Advisory Group and we welcome Annie Young, Barbara Ahmat, Vanessa Elliott and Robert Watson as new members.

#### Local Engagement Plans

Service Managers across our ~20 key locations have developed Local Engagement Plans, outlining their commitment to local reconciliation activities and building relationships with local ACCOs and leaders. This provided a great opportunity to see the broad range of partnerships and collaborative relationships we have across the State and find opportunities to develop them further.

#### ACCO Partnerships

We continue to develop partnerships with a number of ACCOs across the State. For example, Anglicare WA is working in partnership with Yorganop to co-design the Home Stretch model for Aboriginal care leavers. We are also working with Nirrumbuk Aboriginal Organisation and Foundation Housing to develop a Foyer Broome. This year we also established a partnership with NAAC in Wyndham. We continue to enjoy and benefit from a co-location with the Yorgum Healing Service Aboriginal Corporation in our Albany office.

In many of our other service locations, we have strong service provision relationships with local ACCOs to inform our service delivery and provide support to Aboriginal clients.

#### Celebrations of Aboriginal Culture and Reconciliation

This year, we held physical and virtual celebrations of Aboriginal culture and reconciliation for NAIDOC Week and Reconciliation Week throughout the State. Noongar artist Jade Dolman joined us for a discussion about culture, art and the 2020 Reconciliation Week theme 'In This Together'. Whilst sharing stories about her upbringing, family and journey to becoming an artist, Jade produced an amazing piece of digital artwork that she gave to Anglicare WA (page 2).

The art depicts the need for non-Aboriginal people to become more involved in advocating for Aboriginal rights and equality.

Renowned Noongar woman and owner of Bindi Bindi Dreaming, Marissa Verma joined us in the East Perth kitchen to film a cooking show that was shared with all our staff. Marissa shared her knowledge of local bush spices, the Noongar Six Seasons and cultural practices of Noongar people whilst she cooked.

#### Cultural Awareness Training

Kambarang Pty Ltd delivered engaging and informative face to face cultural awareness training to more than 140 of our metro staff in February. Unfortunately COVID-19 interrupted the second half of the planned sessions, which have been postponed until later in the year. Staff feedback was very positive and the staff who missed out are looking forward to attending rescheduled sessions.



Marissa Verma cooking with Gaya Surendorff of Anglicare WA

## Strategy 5. CHALLENGING HOW WE DO THINGS: INNOVATION, TECHNOLOGY AND CONTINUOUS IMPROVEMENT

**The COVID-19 crisis created numerous opportunities to challenge the way we do things. Our approach to regularly question and review processes and output has helped us find new ways to achieve better outcomes for both clients and staff.**

### Innovation

During this time of great uncertainty and upheaval we saw staff not only respond rapidly to emerging new needs but also continue to deliver services to our clients. During the COVID-19 crisis, 85% of our services moved to a remote delivery model within a few weeks. The introduction of new digital tools and ways of working has driven greater collaboration across the State and will continue to impact the way we work well after the crisis is over.

Innovation projects this year included a new financial coaching service, trialling the extension of out-of-home care to the age of 21, and using technology to enhance safety for women experiencing domestic violence. We have invested time this year in developing and sharing our Changemaker Toolkit, to enable staff across the organisation to draw on Human Centred Design and Results Based Accountability (RBA) methodologies to challenge how we do things.

### Technology

This year also saw the development of a Digital Transformation Strategy, to achieve our vision to “enable adaptable solutions that are simple and

fit for purpose, empowering service provision that is connected, sustainable and people focused”. Implementation of parts of this strategy were faster than anticipated due to the COVID-19 lockdown. Other improvements have focused on making our IT infrastructure more available, secure and connected. For staff, this means less friction re-work and lost time. Implementation of this strategy will continue over the coming years.

### Continuous improvement

This year we have further embedded RBA as part of the continuous improvement of our services. RBA is a simple, data-driven outcome measurement framework that helps Anglicare WA understand the extent to which it is achieving its strategic purpose and vision of driving positive client outcomes and supporting people to thrive.

Data collected through RBA feeds into our Outcome Measurement Framework, which aligns to our Theory of Change and the state-adopted WACOSS Outcome Measurement Framework, positioning Anglicare WA as an industry leader in client outcomes and social impact.

We have also had a focus on the further development of our Practice Governance Framework which supports the management of service delivery risk and quality of our services. Training, resource development and further policy development has enabled this initiative.



### Philanthropically Funded Services Update

#### Our Philanthropically Funded Services

As part of our commitment to better serve the people and communities of Western Australia, Anglicare WA continues to develop strategic philanthropic partnerships through which we can deliver quality outcomes in our State.

We are extremely grateful to all of the partners and donors who have provided funding for our programs, ultimately ensuring the ongoing delivery of our work. Several programs that have benefited from philanthropic support are featured here.

#### Street Connect

Street Connect is an outreach service on the streets of Perth, helping street present young people who are experiencing homelessness. This entirely philanthropically funded service is often the first step in a young person's journey off the street.

At the heart of this service is the Street Connect bus which had been on the road for over 20 years and was in desperate need of an upgrade. Thanks to the support of the Euroz Charitable Foundation and The Oliver Charitable Foundation we now have a new bus.

Street Connect is also grateful to major supporters such as Peter and Patricia Miles, the Henderson Family and many other individual donors.

#### Young Hearts

We are thrilled to continue to work with Austal and Channel 7 Telethon Trust to deliver the Young Hearts program.

Young Hearts is a counselling service that supports children impacted by family and domestic violence in some of Western Australia's most vulnerable regions. Thanks to the generosity of The John and Beryl May Henderson Foundation we were also able to commit to providing vital outreach for this service. Young Hearts fills a significant community gap.

#### Foyer Oxford

Foyer Oxford transforms young lives by working to end youth homelessness. It is the largest single-site homelessness service for young people in Australia, with a capacity to support 98 young people, including 24 young parents and their children.

We are so proud of the success of Foyer Oxford. Since opening in 2014, over 90% have exited into positive long-term accommodation and over 80% remain engaged in employment, education or training 12 months after exit.

As well as State Government funding, philanthropic support has been instrumental in sustaining the ongoing operation of Foyer Oxford.

This includes generous support from The Stan Perron Charitable Foundation, Minderoo Foundation, The Spinifex Trust, the Bowen Foundation, the Gregg Family, Jon & Caro Stewart Family Foundation as well as many other individual donors.

#### Making Ends Meet

Making Ends Meet is designed to give families at risk of losing their home the foundations to build a financially stable future. This philanthropically funded program provides working families who are not homeowners with the financial assistance and knowledge they need to keep their private rental home.

It is thanks to the generosity of the Wythenshawe Foundation that families are supported to maintain sustainable housing.

#### Partnering for Change

Each and every one of us has the chance to change a life. Those who give generously to Anglicare WA choose to be a change-maker for children, young people, families and communities in Western Australia.

**By standing together, we are delivering life changing differences, one person at a time.**

Collectively we are tackling the root causes of disadvantage and are demanding a better future for Western Australians.

If you want to create lasting change for vulnerable Western Australians, please donate to Anglicare WA today at [donate.anglicarewa.org.au](https://donate.anglicarewa.org.au) or call us on 08 9263 2091 to discuss other contribution options. Thank you for your support. Your donations are greatly appreciated.



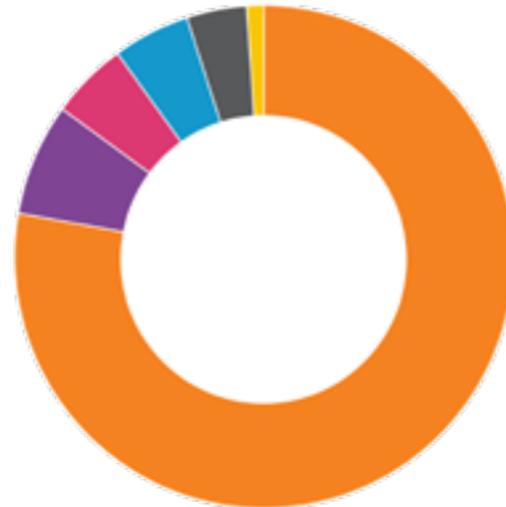
**At Anglicare WA, our financial objective is to use our assets in an effective and sustainable manner, for the benefit of the individuals we support and the wider community.**

We are a trusted organisation and it is important to us that both our clients and our supporters have confidence in our stewardship and can see the positive impact achieved through our investment of funds.

**What we earned**

This year, Anglicare WA received \$52 million in income. Government and other grants continue to be the major source of funding, contributing \$40.5 million in 2019-2020. The remainder of our funding was sourced through philanthropy, Op Shop sales, service fees, rental income and investment income.

Income total \$52 million

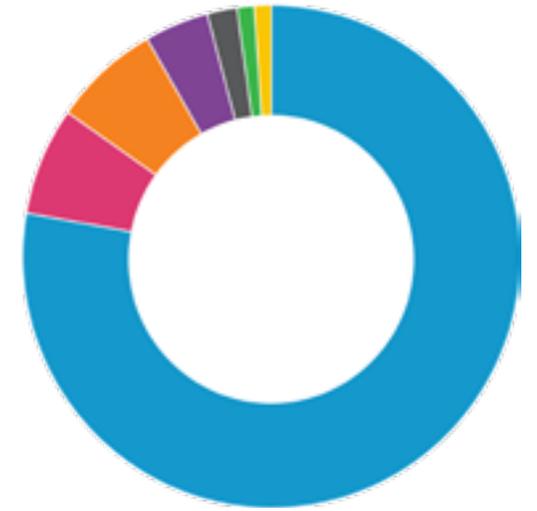


- Grants received, 78%
- Philanthropy, 7%
- Fees, 5%
- Rent and other revenue, 5%
- Sale of goods, 4%
- Interest, 1%

**What we spent**

Anglicare WA's expenditure for 2019-2020 is \$49.7 million. Employment costs continued to be our largest expenditure area, reflecting our investment into client services. The remainder of our expenditure largely went towards accommodation for our services and corporate teams, client disbursements (e.g. brokerage), information technology and communication, vehicles and travel.

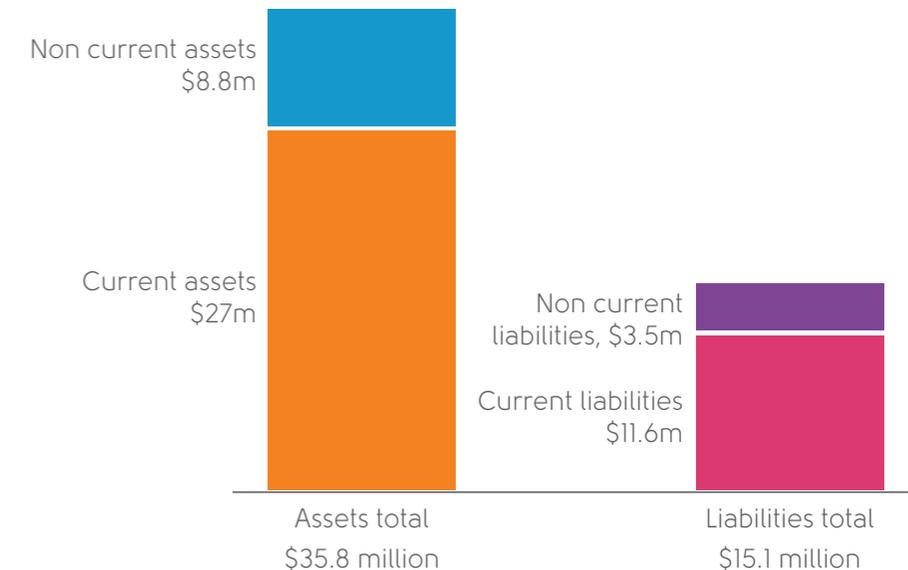
Expenditure total \$49.7 million



- Employment costs, 77%
- Accommodation, 7%
- Other, 7%
- IT and Communications, 4%
- Vehicles and travel, 2%
- Depreciation, 1%
- Disbursements to clients, 1%

**Assets and Liabilities**

Anglicare WA's balance sheet shows we have strong reserves and minimal debt. Current assets include \$24.2 million cash and term deposits (restricted and unrestricted). Current liabilities include \$3.6 million in employee benefits, \$2 million in lease liabilities and \$3.2 million in funding received in advance.



## OUR LEADERSHIP

### OUR BOARD



**John Atkins AO**  
Chair



**Simon Axworthy**



**The Venerable Julie Baker**



**Nicole Casley**  
from September 2019



**Andrew Friars**



**Erica Haddon**  
until October 2019



**Jane Harries**  
from March 2020



**John O'Connor**



**Sue Robertson**



**Michelle Scott**  
until March 2020

### OUR EXECUTIVE



**Mark Glasson**  
Chief Executive Officer



**Tori Anderson**  
Director Philanthropy  
and Enterprise



**Philippa Boldy**  
Director Services



**Kate Chaney**  
Director Innovation  
and Strategy



**Allison Leonard**  
Director Corporate  
Services



**Shelley Micale**  
Director People  
and Culture

### BOARD SUB-COMMITTEES:

#### Audit & Risk Committee

John O'Connor (Chair)  
Andrew Friars  
Erica Haddon

#### Nominations & Remuneration Committee

John Atkins AO (Chair)  
Andrew Friars  
Erica Haddon

#### Service Quality Committee

Sue Robertson (Chair)  
Simon Axworthy  
Michelle Scott

## Government and Community

### Community Partners

360 Health and Community  
 Ability Centre  
 Aboriginal Breakaway Corporation  
 Accordwest  
 Ashburton Aboriginal Corporation  
 Australian Red Cross  
 Boddington Playgroup  
 Behaviour Zen  
 Best Programs for Kids  
 Bloodwood Tree  
 Blue Sky Community Group  
 Bright Minds Therapy  
 Broome Circle House  
 Broome Lotteries House  
 Broome Youth and Families Hub  
 Cahoots  
 Centacare Kimberley  
 Centrecare  
 Child and Adolescent Mental Health Service (Department of Health)  
 Child Parent Centre Carey Park  
 Child Parent Centre Collie  
 Child Protection and Family Support  
 City of Bunbury  
 City of Busselton  
 City of Cockburn  
 City of Karratha  
 City of Mandurah  
 City of Rockingham  
 Communicare  
 Community Employers WA  
 Community Resource Centres  
 Create Foundation  
 Curtin University

Department of Education  
 Derby Aboriginal Medical Service  
 Dudley Park Primary School  
 Edith Cowan University  
 Escare  
 Family Court of Western Australia  
 Family Law Pathways Network  
 Family & Relationship Services Australia (FRSA)  
 Family Support Network Cannington/Armadale  
 Family Support Network Fremantle/Rockingham  
 Family Support Network Joondalup/Mirrabooka  
 Family Support Network Perth/Midland  
 FinUCare  
 Financial Counsellors Association of Western Australia (FCAWA)  
 Foodbank Western Australia  
 Foothills Information and Referral Service  
 Foundation Housing Limited  
 Foyer Foundation  
 Full Circle Therapies  
 Gawooleng Yawoodeng Aboriginal Corporation  
 Goldfields Regional Toy Library  
 Goldfields Women's Health Services  
 Gosnells Community Legal Centre  
 GP Down South  
 Greenfields Primary School  
 Halls Creek Early Learning Centre  
 headspace Kalgoorlie  
 headspace Mandurah  
 headspace National  
 headspace Osborne Park  
 Health Consumers Council  
 Hedland Senior High School  
 Helping Minds  
 HIPPY (Home Interaction Program for Parents

and Youngsters)  
 HIPPY Broome (Yawuru)  
 Horsevision  
 Hudson Road Family Centre  
 Investing in Our Youth  
 Kalumburu Aboriginal Corporation  
 Karratha Health Hub  
 Karratha Senior High School  
 Kimberley Aboriginal Medical Service  
 Kimberley Mental Health & Drug Service Broome  
 Kimberley Mental Health & Drug Service Derby  
 Kununurra Neighbourhood House  
 Lamp  
 Little Nuggets Early Learning Centre Halls Creek  
 Mandurah Primary School  
 Manjimup Family Centre  
 McCusker Centre for Citizenship  
 Men's Outreach  
 Midlas (Midland Information Debt and Legal Advocacy Service)  
 Milligan Community Learning & Resource Centre  
 Milliya Rumurra Rehabilitation Centre  
 Mission Australia  
 National Indigenous Critical Response Service  
 Newman Neighbourhood House  
 Newman Senior High School  
 Ngaanyatjarra, Pitjantjatjara and Yankunytjatjara Women's Council (NPY Women's Council)  
 Ngala  
 Ngnowar-Aerwah Aboriginal Corporation (NAAC)  
 Nirrumbuk Aboriginal Corporation  
 Northcliffe Family Centre  
 Notre Dame University  
 Nunga Women's Resource Centre  
 One Tree Community Services

We wish to acknowledge the generosity and support of our partners and funders who work with us for positive outcomes for our clients and communities.

Palmerston Association  
 ParentMedic  
 PCYC (Police and Community Youth Centres)  
 Peel & Rockingham Kwinana Mental Health Services  
 Peel Community Legal Centre  
 Peel Says No to Violence  
 Peel Youth Program  
 Playgroups WA  
 Radiance Network  
 Relationships Australia  
 Richmond Wellbeing  
 Ruah Community Services  
 Rural Health West  
 Sandalwood Family Centre  
 Save the Children  
 SCALES (Southern Communities Advocacy Legal Education Service)  
 Senses  
 Shelter WA  
 Shire of Boddington  
 Shire of Bunbury  
 Shire of Collie  
 Shire of Dardanup  
 Shire of Derby  
 Shire of Harvey  
 Shire of Murray  
 Shire of Waroona  
 Shire of Warren-Blackwood  
 South Coastal Women's Health Services  
 South West Aboriginal Medical Services  
 Southcare  
 Southern Aboriginal Corporation  
 Southwest Women's Health  
 St Bartholomew House  
 St Patrick's Community Support Centre

St Vincent De Paul  
 State Coroner's Officer  
 Sussex Street Community Law Service  
 Starick  
 Talking Kids Australia  
 Telethon Kids Institute  
 The People Place Busselton  
 The Spiers Centre  
 Town of Bassendean  
 Town of Port Hedland  
 Uniting WA  
 Centre for Social Impact UWA  
 WA Association for Mental Health  
 WA Country Health Service  
 WA Council of Social Service (WACOSS)  
 WA Local Government Association (WALGA)  
 WA Police  
 WAARDI Building Babies Brains  
 Wanslea  
 Waringarri Aboriginal Corporation  
 Winun Ngari Resource Centre Derby  
 Wirraka Maya Aboriginal Medical Service  
 Women's Council for Domestic and Family Violence Services  
 Marnja Jarndu  
 Marnin Bowa Dumbara  
 Wungening Aboriginal Corporation  
 Wyndham District High School  
 Yarloop Community Resource Centre  
 YMCA WA  
 Yorgum Aboriginal Corporation  
 Yorganop  
 Youth Affairs Council of Western Australia  
 Youth Focus  
 Youth Involvement Council

### Government Funders

City of Mandurah  
 Legal Aid  
 Department of Communities  
 Department of Education  
 Department of Health  
 Department of Justice  
 Department of Social Services  
 Mental Health Commission

### Non Government Funders

Youturn Youth Support  
 WA Primary Health Alliance

### Mission Partners

Anglican Community Fund  
 Anglican Diocese of Bunbury  
 Anglican Diocese of North West  
 Anglican Diocese of Perth  
 Boniface Care  
 Brotherhood of St Laurence

### Anglicare WA Sponsorships

Insights to Action Conference 2019  
 UWA Social Impact Festival 2019  
 WACOSS Conference 2020

## OUR PARTNERS

### Philanthropic

#### Anglicare WA Winter Appeal Committee

David Alder, Co-Chair  
Warwick Hemsley, Co-Chair  
Ben Devenish  
Bill Hassell AM  
Felicia Brady  
Geoff Potter  
Jemma Sanderson  
John Kollosche OAM  
Mark Glasson  
Robert Perman

#### Community Partners

Anglican Diocese of Perth  
Nambung Station - Brian & Gloria White

#### Trusts and Foundations

Albany Community Foundation  
BB & A Miller Foundation  
Bowen Foundation Inc  
Carcione Foundation Pty Ltd  
Channel Seven Telethon Trust  
Danks Trust  
Darju Pty Ltd  
Department of Water and Environmental Regulation  
J P Stratton Trust  
Jon & Caro Stewart Family Foundation  
Lotterywest  
Minderoo Foundation  
Packer & Co Investigator Trust  
The Busby Family Fund  
The John and Beryl May Henderson Foundation  
The John and Betty Johns Endowment  
The Oliver Charitable Foundation  
The Stan Perron Charitable Foundation  
Wythenshawe Foundation

### School Partners

All Saints' College  
Anglican Community Fund  
Anglican Schools Commission  
Christ Church Grammar School  
Court Grammar School  
Frederick Irwin Anglican School  
Guildford Grammar School  
Hale School  
John Septimus Roe Anglican School  
John Wollaston Anglican Community School  
Perth College  
Peter Carnley Anglican Community School  
Peter Moyes Anglican Community School  
St George's Anglican Grammar School  
St Hilda's Anglican School for Girls  
St James' Anglican School  
St Mark's Anglican Community School  
St Mary's Anglican Girls' School  
Swan Valley Anglican Community School  
Western Australian Anglican Schools Association

### Corporate Partners

Alcoa Foundation  
Anglican Community Fund  
Austal Pty Ltd  
Euroz Charitable Foundation  
Future Generation Global Investment Company  
GMA Garnet Group  
HBF Health  
Industrial Minerals Company of Australia  
Rio Tinto Iron Ore  
Southern Ports  
Stage Presents  
Woodside Energy Pty Ltd

