

OUR INNOVATION JOURNEY



A year of innovation

Throughout the State, across all of our services we have embraced innovation.

From developing new strategic partnerships to applying human centred design models and improving service delivery for our staff and clients, our ambitious efforts have produced some exciting results.

We continuously strive to make a bigger impact in the lives of people and families where our support is needed most. This year's innovations have also included a fresh focus on our marketing and brand, building a better understanding of Anglicare WA's vital role in Western Australia.



OUR BELIEF

At Anglicare WA we believe that there is more to life than the things you can count. We believe there is more to life than just getting by. We believe that everyone deserves to belong, have a hopeful future and know that they have the support they need to flourish.

In difficult times everyone deserves to receive the help they need to put the pieces of their life back together. We stand beside people, families and communities to support them as they move from surviving, to coping, to building, to thriving.

We believe that everyone has a special purpose and unique gifts, talents and contributions to bring to the world. Part of a rich life is uncovering these. When you are loved and supported the way you deserve to be, then life is a precious gift.

OUR DIRECTION

Our vision

A just and fair Western Australia where all people thrive.

Our purpose

To work together in trusted relationships with people and families across Western Australia who partner with us on a journey to thriving.

Our values

Underlying Anglicare WA's commitment to providing help to those in need, are the values drawn from our history and connection to the Anglican Church.

Inclusion

We are non-judgemental, non-discriminatory and accepting of all people.

Trust

We recognise that trust is a key element of the success of our work with our clients as well as in our relationships with the Board, staff, volunteers and key funding and service partners.

Compassion

We have a deep awareness and understanding of the needs, aspirations, joy and pain of others. We want to make a difference, particularly to people and families in greatest need.

Respect

We show consideration for others and recognise each individual for his and her own unique talents and experiences. We treat others with the highest degree of dignity and understanding.

Empowerment

We walk alongside others to uncover and enable the strengths and talents of each person to help them thrive and we strive to build community and advocate for social justice.

Courage

With courage and determination we stand by our values and beliefs and act on them in our work and our advocacy. We actively seek out and support our partners who share these aspirations.

WE FOSTER INNOVATION

WE TAKE RISKS

WE ARE PLACE-BASED

WE FOCUS ON QUALITY

WE WORK ON RECONCILIATION

WE ADVOCATE STRONGLY

WE BUILD RELATIONSHIPS



CEO'S REPORT



The dedication and passion of the Anglicare WA team never ceases to amaze me. Last year, we were blessed to have 625 employees and 350 volunteers who gave their hearts and souls to helping 35,928 Western Australians in need.

As part of our commitment to better serve the people and communities of Western Australia, we have been investing in developing strategic partnerships with service providers that share our vision. It is our privilege to work in partnership with a number of great organisations to deliver quality outcomes across our State including the *Financial Counselling Network*, *Foyer Oxford*, *Parenting Connection WA* and *Connect and Respect*.

We are thrilled to have launched the innovative youth mental health service model *headspace Pilbara* in May. This is a great example of how our innovation and leadership builds partnerships to deliver services across our State, no matter how remote or diverse.

We have developed strong internal capabilities including our place-based management; all backed by our work in Human Centred Design and Results Based Accountability outcome reporting. These outstanding resources will enable many more effective collaborations into the future.

We are equally proud of the *Hardship Utility Grants Scheme* contact centre established through a partnership between our People and Culture team and a jobactive provider working with our Financial Counselling Network.

We are also extremely grateful to our corporate partners and individual donors who have been instrumental in providing vital funding for our programs. Their generosity makes it possible for our work to have the reach and impact that it does. It was also with great excitement that we announced a new partnership with Austal to support our *Young Hearts* program at our *Angels Rising Dinner* held last November.

Over the past five years, corporate partner BHP has provided invaluable funding support to our youth transition project Foyer Oxford. As its funding comes to an end, we would like to sincerely thank BHP for their fantastic contribution in helping more than 430 young Western Australians access the housing, education

and employment support they need as they transition to an independent future.

With inclusion as one of our core values, we have updated a range of our policies to ensure that all people we work with are welcomed and supported throughout our organisation, through initiatives such as LGBTQI inclusion, a revised Reconciliation Action Plan and our reaccreditation for White Ribbon.

After nearly 25 years as Anglicare WA's Chief Executive Officer, I have announced my resignation effective from 30 June 2019. During my tenure I have seen Anglicare WA go from strength to strength and I am confident that the next CEO will be able to lead the organisation to a bright and dynamic future.

Finally, I would like to thank and recognise John Barrington who this year will be stepping down as our Board Chairman. John's exemplary leadership and contribution over the past ten years have been invaluable to the Board and organisation.

I am continually inspired by the passion of our Board, staff and volunteers and thank them all for their commitment to our work and values, as we walk alongside people on a journey to thriving.

Ian Carter AM

THE BOARD



Mr John Barrington
Chairman
Departing November 2018



The Venerable Julie Baker
Joined October 2017



Reverend Jim Crawley
Departed September 2017



Bishop Allan Ewing
Departed September 2017



Mr Andrew Friars



Ms Erica Haddon



Mr Peter Harley
Departed June 2018



Mr John O'Connor



Ms Jenna Palumbo
Departed February 2018



Ms Sue Robertson



Ms Michelle Scott

THE EXECUTIVE TEAM



Mr Ian Carter AM
Chief Executive Officer



Ms Tori Anderson
Director Marketing and Philanthropy
Joined March 2018



Ms Kate Chaney
Director Innovation and Strategy
Joined October 2017



Mr Mark Glasson
Director Services



Ms Allison Leonard
Director Corporate Services



Ms Shelley Micale
Director People and Culture
Joined July 2018



Mr Carrick Robinson
Director Marketing and Partnerships
Departed December 2017

THE YEAR IN REVIEW

The last 12 months have seen incredible growth and development across our organisation as we embed our Innovation Plan and build upon our Human Centred Design work. We have increased our capacity to grow our service capability and impact as we embrace new partnerships and different ways to work within existing funding structures.

Now with 86 services across 55 locations, we reflect upon our leadership in innovation as well as our service achievements that allow us to create a brighter future for more Western Australians each year.

Service Highlights

Financial Counselling Network

In February we welcomed the announcement by the State Government to provide \$870,000 in additional funding to expand our financial counselling services across the Perth metropolitan area through the Financial Counselling Network.

This funding has seen 11 new services established in areas of high need, bringing the total number of service locations to 25, ensuring greater access to support for people experiencing financial hardship.

HUGS Contact Centre

In May 2018, a new Hardship Utility Grant Scheme contact centre opened in Armadale. Operated by the Financial Counselling Network, the centre provides over-the-phone support to people experiencing difficulty paying utility bills.

A team of 23 Financial Support Workers were hired through an innovative and inclusive recruitment process. The centre was officially opened by the Hon Min Simone McGurk MLA on 18 July 2018.



headspace Pilbara

In May, we launched the innovative youth mental health service headspace Pilbara. With funding from the WA Primary Health Alliance (WAPHA, WA Country PHN) and supported by headspace National Youth Mental Health Foundation, this mobile service will provide young people with the additional mental health services that are so desperately needed in this region.

WA No Interest Loans

On 1 July 2017, micro financier WA No Interest Loans (WA NILS) formally joined the Anglicare WA network. Providing 'no interest' or 'low interest' loans of up to \$1,500 in value, WA NILS is a natural extension to our existing services. This exciting merger has seen an increase in the reach and impact of WA NILS loans as we address current and emerging needs in the community. In its first year with us, the number of loans processed by the WA NILS team increased by 38% on the previous year to a total of more than \$1.37 million, making it the strongest year for WA NILS in over 15 years.



Expanding our Victim Support Service

We have been awarded two new contracts to deliver the Victim Support Service (VSS) in Albany and Bunbury. This service provides support to victims of crime including short term counselling, referrals, court preparation, court support and assistance with victim impact statements. The success of our VSS approach in Kalgoorlie led to the Department of the Attorney General approaching Anglicare WA to take over two additional contracts following the departure of existing service providers.

Our place-based approach and staff expertise, as well as the potential to internally refer clients to other services as required, strongly position us to deliver comprehensive support to our clients. The expansion of our VSS to these locations also provides the opportunity to enhance our relationships with the local courts, police and family violence support services. Services commence in Albany from July 2018 and in Bunbury from October 2018.



Community Champions Project

The *Community Champions* training project, funded by the WA Primary Health Alliance and delivered by Anglicare WA, delivered free training to members of regional communities to increase their capacity to support mental health and substance use challenges in their community.

More than 150 people participated in workshops across 12 locations, including Roebourne, Geraldton, Moora and Albany. Participants reported improved knowledge and ability to support people in their communities with these challenges.

Extensive consultation with local organisations played a significant role in successfully delivering the training across the different regions. In many instances, we collaborated with local organisations who assisted in co-facilitating the training, opening up opportunities for participants to better engage with local staff and be able to access future support.

Connect and Respect

Earlier this year, we partnered with Communicare to develop the *Connect and Respect* program – a service aimed at providing an integrated response to family and domestic violence. This program provides proactive and responsive interventions for medium and high risk court mandated offenders, through the provision of an evidence-based support model.

The Connect and Respect program commenced services in May 2018 for community based offenders and will be available in regional prisons from September 2018. The program will operate throughout the Perth metropolitan area and regional Western Australia.

Advocacy and Activism

WA Alliance to End Homelessness

On any given night in Western Australia, around 9,000 people are counted as homeless and even more are homeless but not recorded as such. Anglicare WA is part of a group of committed organisations to develop a ten-year action plan to end homelessness in Western Australia.

The *West Australian Strategy to End Homelessness* was launched in 2018 and seeks to provide a framework to inform the process of ending homelessness and provide signposts for action. It is an evolving document designed to be utilised as a blueprint, including useful processes and guidelines, for any community wishing to end homelessness.

Home Stretch

As part of the national *Home Stretch* campaign and following the Western Australian Auditor General’s Report into Young People Leaving Care, we again called for the current age limit of all young people in out-of-home care to be raised from 18 to 21. The leaving care support provided by the State Government makes a positive difference to those who receive it.

However many young people leaving care are not well prepared to start living independently at the age of 18.

We continue to work with the State Government to change current laws to extend the leaving age of care for those who want the support to continue until they are 21.

Rental Affordability Snapshot

In 2018, Anglicare WA once again took part in the annual Rental Affordability Snapshot – a research survey conducted in partnership with Anglicare organisations across the country by the national office of Anglicare Australia. We researched 12,229 private rental properties in the Perth metropolitan, South West, Great Southern and North West regions to determine if they were affordable and appropriate for different household types.

The study found that despite some indications of improved affordability for working families, Western Australians on government benefits, including the Disability Pension, Aged Pension and Newstart Allowance, continue to have extremely limited affordable housing options.

State of the Family: The meaning of home

Anglicare WA has called for more crisis and transitional housing for families and children escaping family and domestic violence, including access to appropriate support.

Anglicare Australia’s State of the Family report explored the importance of home, or particular qualities of home, to the people with whom the Anglicare network works every day.



Newstart and Youth Allowance inadequate

We joined with Anglicare Australia, Mission Australia and St Vincent de Paul Society to highlight the high risk of families and individuals falling below the poverty line due to inadequate income support payments. New figures released by the Social Policy Research Centre show that people surviving on the Newstart and Youth Allowances would need up to an additional \$96 per week to cover regular expenses such as rent, food and utility bills.

Anti-Poverty Week

To raise public awareness of the causes and consequences of poverty in Australia, we ran a social media campaign during Anti-Poverty Week in October 2017. This consisted of sharing statistics and infographics on Anglicare WA's social media channels bringing attention to the resources and experiences a child misses out on, growing up in poverty. Our CEO Ian Carter AM is now National Co-Chair of Anti-Poverty Week.

Family Law System Review

The Australian Law Reform Commission is conducting an inquiry into the Family Law System headed up by Professor Helen Rhoades. In May Professor Rhoades led a forum at the Family Court of Western Australia to hear from a number of agencies, including Anglicare WA, who deliver services in the Family Law sector.

Anglicare WA had an opportunity to respond to the Family Law System issues paper including access and engagement, integration and collaboration, children's experiences and perspectives. The final report is expected to be released in March 2019.

Anglicare WA brand

With new not-for-profits starting each week in Australia, we recognised the need to have a clearly defined and strong brand. A new brand identity was launched in early 2018, including the introduction of our new website and focus on increasing our digital presence. These resources drive our messages and allow us to better engage with the community and our supporters.

Philanthropy

Winter Appeal Committee

The Winter Appeal Committee raised a record contribution of \$375,925 to support our domestic violence and homelessness programs. Co-chaired by David Alder and Warwick Hemsley, the committee is a philanthropic group of business professionals committed to promoting the welfare of disadvantaged Western Australians. It is Anglicare WA's longest-standing fundraising committee, having been in operation for more than three decades.



Angels Rising, Dinner in the Cathedral

In November 2017, we hosted our Angels Rising Dinner in St George's Cathedral in the Perth CBD. The evening was a great success with more than 260 guests attending to support Young Hearts, our counselling service for children who have experienced family and domestic violence.

This was a special evening to celebrate the impact Anglicare WA is having across the State. We are sincerely grateful for all the individuals and corporate partners that supported this event. A special acknowledgement to Austal who pledged their commitment to supporting Young Hearts for the next three years.

Partnership with Hawaiian

For the 5th consecutive year, Anglicare WA partnered with Hawaiian through Hawaiian's 'Christmas Giving Box' retail campaign. The campaign generated 8,500 toys and gifts for families in need across Western Australia and raised significant awareness of our vital work.

The partnership also provided Anglicare WA with the opportunity to provide a Christmas gift wrapping service for a gold coin donation at Claremont Quarter shopping centre, and saw Hawaiian further support

Anglicare WA's fundraising initiatives by participating in a Christmas Street Appeal and sponsoring our Angels Rising, Dinner in the Cathedral event.

Church and School Partnerships

At Anglicare WA, we appreciate our strong connection with the Anglican community. Anglican parishes have generously supported us through donations of food, clothing, and financial support over many years.

The Anglicare WA School Ambassador program has

continued to gain momentum with a particular focus on youth homelessness. A highlight in the school calendar was the School Sleep Out for our Street Connect program, which has grown to be Australia's largest schools sleep out. This year we hosted 216 students from 14 Anglican schools. The event was held at Optus Stadium on a very cold and wintery night where the students participated in a simulation experience which highlighted the challenges young people experiencing homelessness face on a daily basis.

Organisational Development

Building on our strategic plan and in recognition of the need to invest in our staff, innovation and fundraising capabilities, we have appointed new members to the Executive Team. Joining the leadership team this year are Director Innovation and Strategy Kate Chaney (October 2017), Director Marketing and Philanthropy Tori Anderson (March 2018) and Director People and Culture Shelley Micale (July 2018).



INNOVATION

One of Anglicare WA's core values is courage. For us, 'innovation' means making courageous, creative improvements to advance outcomes for our clients. We face changing expectations from clients, the pressure to do more with less and the need to find new ways to approach entrenched complex social problems.

This year we launched our formal Innovation Plan and built on our Human Centred Design (HCD) capability to review and develop our services.

Human Centred Design

HCD is an approach to addressing complex problems. It involves developing a deep understanding of the service user as a launch pad for creative problem solving. This draws on the mindsets and toolkits of traditional design disciplines such as architecture and furniture design to develop new interventions and move beyond current thinking.

We have been developing our HCD approach for the last few years, both to review existing services and develop new ones, including the following projects.



Designing for an Independent Future

Through a nine-month design process, *Designing for an Independent Future* identified the main barriers to employment for young people experiencing homelessness. The solution was framed around their unique motivators – seeking employment to meet their basic financial and social needs, overcoming barriers with limited resources for employment support and managing ongoing rejection.

The resulting service model *Job Hive* customises game-based intervention on the highest potential leverage points, with staff using a specially developed toolkit to help young people develop their motivation and job-readiness.

Home for Now

Home For Now identified a traumatic touchpoint in finding crisis accommodation as young people interacted with inundated accommodation services and helplines. By developing an Airbnb style service for crisis accommodation, **HomeForNow.org.au** provides easily accessible live data on service availability and enables a digital connection between the young person and service provider.

headspace Pilbara

For headspace Pilbara, we used a HCD approach to apply the successful elements of the existing headspace model to meet the unique requirements of the Pilbara region, where centre-based service provision may not be as effective. headspace Pilbara builds a service around the specific needs of Aboriginal young people embedded in other services, including schools, to enable young people experiencing mental health issues to develop connections with our support

staff from a distance, gradually building familiarity and trust over time. This also includes supporting 'natural helpers' like extended family, particularly family matriarchs and Elders. Recognising that a number of complex factors in the Pilbara have led to the community sector downplaying mild to moderate mental health conditions, our team was motivated to develop the headspace collaboration which consists of a trained network of local service providers addressing these issues.

Building the innovation capability of our teams

Anglicare WA has also been working towards embedding an innovative culture across the organisation. At the end of the year, we launched *Ideas to Action*, an innovation pipeline to harness the ideas of our staff and move them towards implementation.

We also prototyped *Change Academy*, a 14-week program where teams can develop and prototype ideas for greater impact. Five teams undertook our first Change Academy, which has built their skills and delivered a number of innovative changes to existing services including online parenting support and youth homelessness.

These initiatives have been welcomed by staff and show the potential to improve outcomes for our clients and staff. We are excited about continuing our innovation journey in the coming years.



MEASURING OUR IMPACT

Using Results Based Accountability

Since 2013, we have been working to implement Results Based Accountability (RBA) across all of our individual services to determine if we are really making a difference.

At its heart, RBA looks at what we want to achieve for the people and communities we work with, then identifies ways in which we can measure and track the outcomes of our work.

We ask seven performance accountability questions in RBA:

- Who are our clients?
- How can we measure if our clients are better off?
- How can we measure if we are delivering our services well?
- How are we doing on the most important of these measures?
- Who are the partners that have a role to play in doing better?
- What can make this better?
- What do we propose to do?

RBA is an ongoing cycle of regularly collecting data from our clients, examining the information we collect and understanding the stories behind the data. We then make changes to how we work and set ourselves targets – we call this “Turn the Curve” thinking.

Measuring our organisation impact

In November 2016, we worked with Social Ventures Australia to facilitate development of an organisational approach to measuring our impact. The goal was to articulate as simply as possible, the difference Anglicare WA wanted to make to all the people it supports; this became our Organisational Theory of Change.

RESULTS BASED ACCOUNTABILITY QUADRANTS

	QUANTITY	QUALITY
EFFORT	How much did we do? <ul style="list-style-type: none"> How many clients served (by client characteristic)? How many activities (by type of activity)? 	How well did we do it? <ul style="list-style-type: none"> Clients are satisfied Staff are fully trained Activities are timely and correct
EFFECT	How many people are better off? <ul style="list-style-type: none"> Skills/knowledge Attitude/opinion Behaviour Circumstance 	How much has it improved? <ul style="list-style-type: none"> Skills/knowledge Attitude/opinion – including client satisfaction Behaviour Circumstance

Source: Mark Friedman

Understanding how our individual services contribute to our overall impact

Anglicare WA's theory of change identifies four outcomes that describe the changes experienced by individuals impacted by our services.

The information collected from our individual services using the RBA quadrants and seven performance accountability questions is mapped into these four outcome domains to measure our organisation's overall impact.

OUTCOME DOMAIN	SUB-OUTCOME	DEFINITION
What is the impact?	What is the change?	What could the outcome for a person look like?
More people are safe	1a. Secure and maintain housing	<ul style="list-style-type: none"> Have access to safe accommodation Have support to access appropriate housing Have a roof over their head and their housing situation is stable Have the skills and knowledge to seek and maintain appropriate and safe housing Able to pay rent whilst still being able to meet own basic needs such as food, transport, etc.
	1b. Free from neglect, abuse & violence	<ul style="list-style-type: none"> Protected from harm Have capacity to respond to crisis and able to be resilient when presented with trauma Exposure to violence is minimised and/or removed Perpetrators of violence understand their role and can take preventative actions
	1c. Ability to avoid risk taking behaviour	<ul style="list-style-type: none"> Able to identify risk taking behaviour in self and others Understand consequences of risk taking behaviour Able to implement strategies to minimise/prevent risk taking behaviours in self and others. Feel in control/able to manage issues such as problematic substance abuse, antisocial and offending behaviours
More people have wellbeing	2a. Physical wellbeing	<ul style="list-style-type: none"> Improved physical wellbeing Feel in control/able to manage health compromising issues Understanding of requirements to keep myself and others physically well
	2b. Mental wellbeing	<ul style="list-style-type: none"> Suicidal ideation and other self-harming behaviour is reduced Improved psychological wellbeing Able to manage mental health issues Able to manage negative emotions anger and aggression Overall improved sense of self
	2c. Economic wellbeing	<ul style="list-style-type: none"> Families can earn/have access to an income People feel they can meaningfully engage in employment opportunities People are financially stable People can support themselves and their families

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OUTCOME DOMAIN	SUB-OUTCOME	DEFINITION
What is the impact?	What is the change?	What could the outcome for a person look like?
More people are connected	3a. Connection with my family	<ul style="list-style-type: none"> • Experience overall improvement within family relationships • Reduction in conflict • Improved communication • Feel parenting agreements are appropriate and maintainable • Be willing and able to understand and support the needs of children
	3b. Connection with my community	<ul style="list-style-type: none"> • Able to identify, form and maintain positive relationships with others • Able to participate in social activities • Have access to supportive networks in the form of friends, family or community
	3c. Connection with my culture	<ul style="list-style-type: none"> • Able to have cultural / spiritual connection • Services are culturally appropriate
More people have opportunities to grow & contribute	4a. Skills development	<ul style="list-style-type: none"> • Be engaged in constructive, pro-social activities, such as education / training, employment or recreational pursuits • Access to education/learning • Support within the family to learn/develop new skills • Able to learn and develop new skills
	4b. Decision making and agency	<ul style="list-style-type: none"> • Have agency (the ability to make decisions) • Increased capacity to manage own needs independently • Confidence to make decisions for self and others

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REGIONAL SOUTH

The past year has been a period of growth and exciting new opportunities in the Regional South.

As part of the Regional South's strategic shift to providing place-based services, a new Regional Manager and a team of service managers were appointed to strengthen our presence in the South West, Goldfields and Great Southern.

The new structure has allowed our staff more flexibility in delivering tailored services and quality outcomes for each local community we operate in.

This year saw the addition of a range of services delivered in the region, including the launch of the new Connect and Respect family and domestic violence intervention program in Kalgoorlie. Through the merger with WA No Interest Loans (WA NILS), Anglicare WA is now helping clients in the Regional South access no interest loans.

Many of our existing contracts experienced rollover extensions including our housing, financial counselling and family violence support services, which enables us to continue to support clients through these programs.



Shaded area indicates Anglicare WA's reach across Regional South

Bridges disability services program has enjoyed continuous growth, even throughout the transition to the National Disability Insurance Scheme.

Looking to expand our service offering even further, we are excited to have won contracts to deliver the Victim Support Service in Albany and Bunbury.

As the service provider for the Victim Support Service in Kalgoorlie, our team is ideally positioned to build on our existing experience and expertise to support victims of crime.



Tom's story

Tom* had a long history of financial debt and was unemployed when he first came to our financial counselling team. His mental health had been significantly impacted with anxiety and stress as a result of his ongoing debt.

With the assistance of our staff, who negotiated a manageable payment plan for Tom with his creditors, he was finally able to reach an agreement to settle his debt once and for all. Tom was then able to seek assistance from

a local employment centre with support from Anglicare WA, which led to him successfully securing a part-time job. This was an incredible achievement for Tom as he had previously encountered barriers to employment and the job was the first he had been able to obtain in many years.

A funding application which was submitted to Anglicare WA's Greenshoots program by our financial counsellors also enabled Tom to undertake job training to upskill in his career.

Receiving job training had been a long-time goal for Tom but seemed impossible in his financial situation, until now.

Becoming gainfully employed and debt-free has given Tom a renewed sense of purpose and fulfilment. The improvement in his mental health has been dramatic and he is now in a secure and positive financial position for the first time in more than ten years, even going on to access a StepUP loan through WA NILS to purchase a car of his own.

*name changed for privacy; actor image

REGIONAL NORTH

The opportunities in the North West are as rich as the land we work on, so too are the challenges. Balancing time to plan for the future and for innovation in the face of daily crisis is a constant battle for our staff in the North West.

Despite the challenges, we have maintained consistent staffing in difficult to staff areas such as Halls Creek and Derby and seen the successful development and roll out of the fully operational headspace Pilbara project.

The recent expansion and renovation of our Broome office space is near completion. A discrete interview space for children who have experienced abuse and a children's therapy

room were developed in collaboration with the WA Police and Department for Child Protection. This important project will make an enormous difference to the experiences of children providing evidence.

Continuously active and involved in this regional community, we have built strong partnerships with Aboriginal and non-Aboriginal service providers, and participated in a range of community events such as World Suicide Prevention Day, RUOK Day, Child Protection Week and White Ribbon.

Broome



Shaded area indicates Anglicare WA's reach across Regional North



Samantha's story

Samantha, now in her late 20s, came to the attention of our Kimberley Sexual Assault and Prevention program team. Samantha has suffered neglect, physical and sexual abuse and extreme family violence all her life, including years of violence inflicted by her boyfriend from the age of 13.

Samantha is lucky to have escaped death on many occasions and she is left with

physiological and psychological symptoms of trauma, impacting her daily functioning. Eventually finding herself in another relationship that she thought would be less violent, the violence escalated and Samantha isolated herself to keep her wounds hidden.

Samantha was in contact almost daily with our Kimberley team, seeking help, wanting to escape but not knowing how.

Through regular contact and building relationships of trust and support with our staff, Samantha's self-confidence and esteem have grown. She now feels strong and empowered to make decisions for herself and is smiling for the first time in a long time.

We continue to work closely with Samantha and are dedicated to ensuring her long-term health, safety and wellbeing.

**name changed for privacy; actor image*

METRO

We have seen several changes across our metro region from merging our north and south operations to the expansion of financial services through the Financial Counselling Network.

As we continue to embed our place-based service model, our Service Managers are engaging with local community groups and forming alliances with key stakeholders to increase our reach and impact.

In February this year, we welcomed the State Government announcement to increase funding of the Financial Counselling Network. This boost has seen the service expand dramatically across the Perth metro region.

More recently, we have also seen the opening of a Hardship Utility Grant Scheme contact centre in Armadale which is operated by the Financial Counselling Network. Already receiving a high volume of calls, the centre provides over-the-phone support to people experiencing difficulty paying their utility bills.

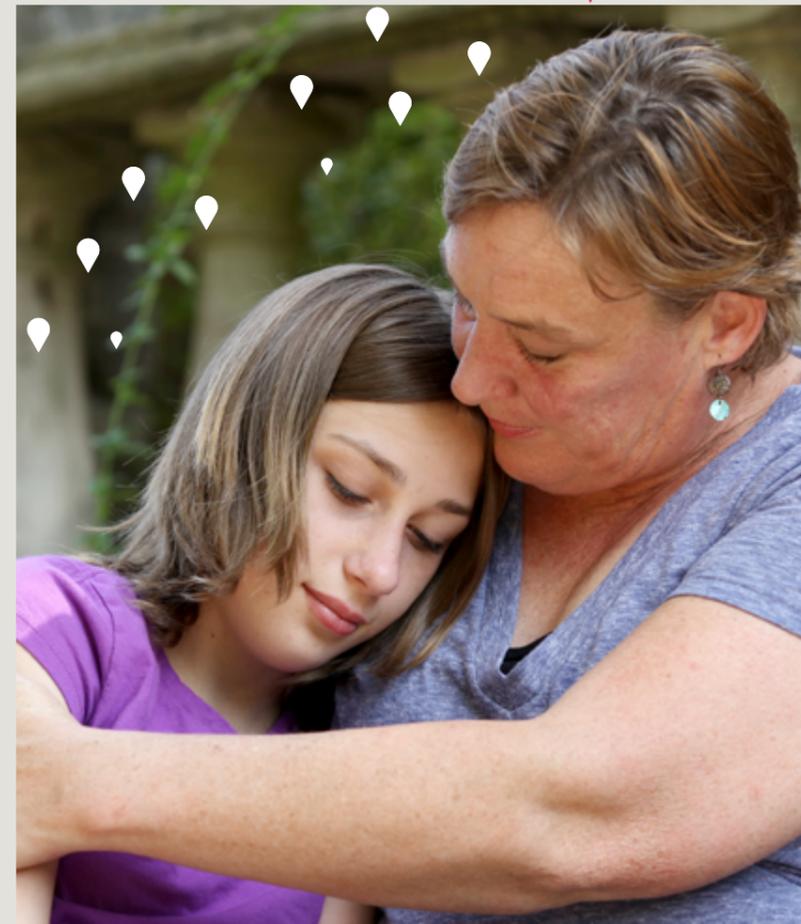
The Connect and Respect program, launched in May in the Perth metro area, provides proactive and

responsive interventions to medium and high risk court mandated offenders.

We are thankful for the ongoing support from Austal and Telethon for our Young Hearts program. Their support has allowed the service to continue supporting children and women escaping family and domestic violence.



Shaded area indicates Anglicare WA's reach across the Perth Metro



Karen's story

Karen* had endured years of violence and abuse at the hands of her husband due to his addiction to drugs. Her daughter Tash*, having witnessed the cruelty, struggled to focus at school creating tension with not only her teachers, but also her friends.

Karen had become increasingly isolated, disconnecting from those close to her. She became so desperate even considering giving her daughter away and contemplating suicide for herself.

Fortunately, Karen found the strength to take Tash and flee

their abusive life, moving into their own apartment. It was small with limited furniture but at least they were safe.

Due to a mountain of debt inherited from her marriage, Karen was struggling to pay the rent. She had been forced to use high interest credit cards to keep the collectors at bay and a roof over their heads. To make her life even harder, the vehicle Karen depends on to run her cleaning business broke down, leaving her stranded and unable to work or get Tash to and from school.

Thankfully, Karen found her way to Anglicare WA and to our housing support worker, Kelly. Together, they worked out a budget, negotiated payment plans, applied for hardship assistance to reduce her credit card debt and accessed crisis funding. Tash was also introduced to our Young Hearts program. Here, she received support and learned tools to help her grow and heal.

The changes to Karen's life and outlook are remarkable. Having found stable employment, Karen and Tash are now living independently, safe from further harm and in a secure home.

*names changed for privacy; actor image

PEOPLE AND CULTURE

In September 2018 we announced our People and Culture Strategy; a review of our workforce environment and a recognition of the pivotal role our people play in every aspect of achieving Anglicare WA's purpose.

Our people, including employees, volunteers and supporters work together in trusted relationships with individuals and families across Western Australia, all committed to delivering a complex range of services across our State.

The strategy outlines key priorities to harness the talents, unique contribution, collaboration and cohesion of our people, and recognises the impact of a growing demand for services, reduced funding and a strategic focus on increasing reach and impact.

While our employees have diverse backgrounds, skills and experience, we are all committed to Anglicare WA's purpose, vision and values. The People and Culture Strategy aims to build on this commitment by:

- nurturing our thriving culture which encourages innovation, collaboration and excellence
- growing our capability to attract, retain and develop employees who embrace our transformative journey as we grow our reach and impact
- building our capacity through robust workforce planning systems as well as attracting and retaining people from culturally diverse backgrounds, particularly Aboriginal and Torres Strait Islander people
- strengthening our communication, supporting our employees to connect, collaborate, participate and be informed

The People and Culture Strategy aims to harness the talent and capacity of our workforce to advance our Strategic Plan, support the integration of our organisational strategies and drive our ongoing service delivery.

Rolling out the People and Culture Strategy includes a focus on our unique employer brand. Our employees and volunteers strongly align to our organisation because they:

- value being able to connect and be connected
- are proud of the daily impact of our work
- are encouraged to be creative and innovative
- are high performing and work in an environment which is welcoming and inclusive.

Welcoming new employees warmly and inclusively is the aim of our new streamlined electronic onboarding system. We use a Human Centred Design approach to developing employee inductions and orientation and this will be further developed as we transfer induction content to our new e-learning system.

OUR PEOPLE AND CULTURE STRATEGY



The new Hardship and Utilities Grant Scheme contact centre provided us with the opportunity to take an innovative approach to recruitment. Working in partnership with the Department of Jobs and Small Business, jobactive providers and the wider Financial Counselling Network, our recruitment process encouraged applications from people who have experienced barriers to employment, particularly those who reside in Armadale and its surrounds. Employees were selected based on their alignment with Anglicare WA values and provided with pre-employment skills training.

In May 2018, 23 motivated and committed Financial Support Workers commenced operations in our new Armadale centre.

Our diverse, passionate and proud workforce spans the length and breadth of our State. This year we implemented an enterprise social network to support our employees to 'connect and be connected' with each other, sharing local stories, experiences and working together in digital collaboration.

A focus on workforce diversity has extended to include the establishment of additional working groups to support inclusion. This includes our LGBTI workforce, mental health in the workplace, as well as our long established Reconciliation Action Planning working group. We are now developing an overall workforce inclusion program which supports employees to 'bring your whole self to work'.

Op Shops

The Anglicare WA network of Op Shops is a very important part of our organisation. Operating from six locations, we provide the community with low cost clothing and other household items. In 2017-18 we sorted over 380 tonnes of stock and served over 169,000 customers. Our Op Shops are also a key part of our volunteer engagement, with long-term volunteers committing over 24,000 hours in the past year.

Technology

In 2016 Anglicare WA went live with the Technology One ERP system. This system continues to be enhanced and deliver efficiency gains. The system enables our staff to connect from any smart device wherever they might be located. Another focus this year is the improvement of our staff and volunteer IT experience through platforms encouraging engagement and enablement.

Key priorities saw the establishment of an internal communications platform, video conferencing, implementation of an e-learning system and applying Human Centred Design to IT solutions.

Corporate Governance

The Anglicare WA Board of Directors is committed to a high standard of corporate governance practice and fostering a culture that values ethical behaviour, integrity, accountability and respect for others.

The Board is subject to a Code of Conduct that outlines the practices and processes adopted by the Board, individual Directors and committee members to discharge their responsibilities.

The Governance Framework for Anglicare WA is based on the Carver model of governance and comprises four components;

- Ends Policy
- CEO Limitations Policy
- Board/Executive Linkages Policy
- Board Process Policy

The Audit and Risk, Nominations and Remuneration and Service Quality Committees were established to help the Board fulfil its governance role.

The Board and its committees regularly review Anglicare WA's governance framework and associated practices to ensure they keep pace with regulatory change.

Board Sub-Committees

Audit & Risk Committee

- John O'Connor, Chair
- Erica Haddon
- Peter Harley

Nominations and Remuneration Committee

- John Barrington, Chair
- Peter Harley
- Bishop Allan Ewing (concluded September 2017)
- Erica Haddon (commenced October 2017)

Service Quality Committee

- Sue Robertson, Chair
- Colleen Hayward
- Michelle Scott

The Corporate Governance statement is available on the website of Anglicare WA.

We wish to acknowledge the generosity of our supporters without whom we couldn't do the work we do.

Our Corporate Partners

Austal
Bankwest
BHP
Brand Agency
Brandino
Carat Australia
City Farm
Civmec
Clue Design
Crowe Horwath
Crown Perth
Edith Cowan University
ENACTUS Curtin University
Fleet West
Glen McLeod Legal
Hawaiian
InvoCare
KPMG
Network Ten Perth
North Metropolitan TAFE
Northern Elements
PEET Limited
Perth Security Services
PWC
Rio Tinto
School of Isolated and Distance Education

Our Community Partners

Aarnja
Anglican Schools Commission
Bassendean Youth Services
Centacare
Centre for Social Impact
City of Vincent
Coders for Causes
Communicare
FinUCare
Foundation Housing
headspace
Indigo Junction
Ladder
McCusker Centre for Citizenship
Ngala
Palmerston
Patricia Giles Centre
Peel Community Legal Service
Perth Security Services
Relationships Australia
Richmond Wellbeing
St Bartholomew House
St Patricks Community Support Centre
St Vincent De Paul
UnitingCare West
Upbeat Events
UWA Innovation Quarter
WACOSS
Wanslea
Wungening
Youth Focus
Youth Affairs Council of Western Australia
Yorgum Aboriginal Corporation

Trusts and Foundations

Bowen Foundation Inc.
Carcione Foundation
Channel 7 Telethon Trust
Greengib Foundation
The Goodeve Foundation
JP Stratton Trust
The Kingsnorth Family Spinifex Trust
The Stan Perron Charitable Trust
WJ & MS Hughes Foundation
Wright Burt Foundation
Wythenshawe Foundation

Partner Schools

All Saints' College
Ashdale Secondary College
Christ Church Grammar School
Frederick Irwin Anglican School
Hale School
John Wollaston Anglican Community School
Perth College
Peter Carnley Anglican Community School
Peter Moyes Anglican Community School
Serpentine Jarrahdale Grammar School
Sir David Brand School
St George's Anglican Grammar School
St Hilda's Anglican School for Girls
St Mark's Anglican Community School
St Mary's Anglican Girls' School

Swan Valley Anglican
Community School
Warnbro Community High School

Mission Partners

Anglican Community Fund
Anglican Diocese of Bunbury
Anglican Diocese of Perth
Anglican Diocese of North West
Boniface Care

Reference Groups

Aboriginal Elders' Council

Ben Taylor
Carol Innes
Danny Ford
Jim Morrison
Kim Collard
Liz Hayden

**Parenting Connection WA
Strategic Advisory Group**

Amanda Gillett
Craig Stewart
David Zarb
Donna Cross
Fiona Beermier
Griffin Longley
Ian Carter AM
Karina Walter
Kristina Coomber
Prue Ward

Professor Rhonda Marriott
Sarah Murthy
Tasha Alach
Todd Dawson
Wayne Bradshaw

**Financial Counselling Network
Management Group**

Mark Glasson
Wendy Black
Neville Willcock
Barbara Freeman
Linda Walker
Gail Bowman
David Cain
Helen McGinty
Celia Dufall
Ian Passmore
Elaine Edwards
Anne Whitby
Noreen Townsend
Patrick Mungar
Sarah Patterson
Diane Sargon
Katie Price
Esther Raudonat
Bronwyn Barnett
Vicki Morrell
Jane Timmermanis
Gaelle Gouillou
Kim Brooklyn
Jane Hulands

Fundraising Supporters

**Anglicare WA Winter
Appeal Committee**

David Alder, Co-Chair
Warwick Hemsley, Co-Chair
Felicia Brady
Ian Carter AM
Bill Hassell AM
John Kollosche OAM
Glen McLeod
Robert Perman
Geoff Potter
Jemma Sanderson

Rotary Clubs

Rotary Club of Heirisson

Government Funders

Attorney General's
Department (Federal)
Department of
Communities (State)
Department of Education (State)
Department of Health (Federal)
Department of Jobs & Small
Business (Federal)
Department of Justice (State)
Department of Social
Services (Federal)
Mental Health Commission (State)

Non Government Funders

Black Swan Health
Brotherhood of St Laurence
Good Shepherd Microfinance
United Synergies Limited
WA Primary Health Alliance

**Community sector
involvement**

50 Lives 50 Homes
6718 Roebourne
Accommodation Services Network
Advance Housing
Albany Community Foundation
Albany Family and Domestic
Violence Action Group
Albany Soroptimists
Albany Youth Support Association
Anglicare Australia Brand
Advisory Committee
Anglicare Australia Clinical
Governance Network
Anglicare Australia Disability
Strategic Collaboration
Anglicare CFO Network
Anglicare HR Network
Anti Poverty Week Australia
Armadale Family Support Network
Steering Group
Armadale Lotteries House
Management
Australian Bureau of Statistics
Homelessness Statistics
Reference Group
Australian Children's Contact
Service Association
Australian Futures Project
Black Swan Consortium Member
Black Swan Local Host
Agency Meeting
Pat Thomas House
Broome Early Years Network
Broome Partnership Against
Domestic Violence
Broome Young People at
Risk Meeting
Broome Youth Coordinating Network
City of Perth Reconciliation
Committee
City of Vincent Children and Young
People Advisory Group
City of Vincent RAP Committee
Cockburn, Melville, Fremantle
Youth Services
Collaborate Mandurah
Community Relief and

Resilience Group
Community Sector Roundtable
Council on the Aging – Mentoring
to Work Project Steering Committee
CPFS Legislative Reform
Community Consultation
Derby Interagency Working Group
Drug Education Support Services
Early Years Network, Bunbury,
Capes, Collie, Harvey, Warren
Blackwood
East Pilbara Interagency Group
East Pilbara Youth Engagement
Partnership
ECU Youth Work Consultative
Committee
Emergency Relief Forum
End Youth Homelessness Action
Plan – Steering Group
Family Inclusion Network Australia
Family Relationships
Services Australia
Family Violence Advisory Network
Financial Counsellors Association
of Western Australia
First Nations Reference Group
Foyer Foundation Limited
Family Support Network
Partners in Recovery
Fundraising Institute of Australia
Goldfields Suicide
Prevention Pathways
Goldfields Women's Refuge
Gosnells Community
Lotteries House
Great Southern
Homelessness Forum
Great Southern Human
Services Forum
Headland Community Safety
Action Group
headspace Family and
Friends Network
Hedland Mental Health
Professionals Network
Hedland Youth Stakeholder
Action Group
Housing First Working Group
(City of Perth)

Hudson Road Family Centre
Management Committee
Human Service Managers
Regional Forum
Imagine Futures
It's in the Bag
Joondalup Mental Health Unit
Kalgoorlie Boulder Early Years
Strategy Group
Karratha Alcohol and Other Drug
Management Plan
Karratha Interagency Group
Karratha Mental Health
Professionals Network
Katanning Action on Drugs and
Alcohol Group
Katanning Regional Emergency
Accommodation Centre
Kimberley District Leadership Group
Kimberley Regional Aboriginal
Mental Health Forum
Kimberley Sexual Health Network
Kimberley Social Work Network
Kwinana / Rockingham Action for
Today's Youth (KRAFTY)
Legislative Review Committee
(Department of Child Protection)
Local Advisory Committee
Local Area Partnership Group
Lower Great Southern Alcohol and
other Drugs Management Group
Mandurah Homelessness Network
Men's Behaviour Change Network
Mental Health Network
Group, Goldfields
Mental Health Practitioners Network
– Recovery Based Organisation
Metro Aboriginal Housing Advisory
Mental Health Carer Issues
Network
Mirrabooka Family Support
Network
National Disability Services
National Youth Coalition for Housing
Noongar Boodjar Language Centre
Northern Corridor Networking
Group Meeting
Port Hedland Alcohol and Other
Drug Management Plan

OUR CONTRIBUTIONS TO THE COMMUNITY

Paint the Cape ReAD
 Rockingham / Kwinana Community Response Steering Group
 Partners in Recovery
 Peel Family Support Strategy
 Peel Mental Health Interagency
 Postvention Development Working Group
 Private Tenancy and Housing Support Networking Group
 Radiance Network
 Recovery Centre Advisory Committee
 Regional Development Trust
 Regional Youth Stakeholders Network
 Mental Health Professional Network
 Rockingham Early Years Group
 Rockingham Homelessness Network Meeting
 Rockingham Interagency Network
 Rockingham Mental Health Interagency
 Rockingham / Kwinana Family and Domestic Violence Interagency Network
 Rockingham / Kwinana Homelessness Interagency Group
 Rockingham / Kwinana Mental Health Interagency Network
 Service Design Perth
 Share the Dignity
 Shelter WA
 SHS Collection User Advisory Group
 Social Reinvestment WA
 Social Ventures Australia (Venture Philanthropy)
 Soroptomist Purple Bench Project
 South East Metro Family Support Network
 Stopping Family Violence Network
 Supervised Release Review Board
 Supportive Hedland
 Swan Alliance
 SWISH Network
 The Sandalwood Family Centre Committee

United Nations Association of Australia (WA)
 Uniting Care West Network
 WA Alliance to End Homelessness
 WA Council of Social Services (WACOSS)
 WA Family Court Reference Group
 WA Family Law Pathways Network
 WA Home Stretch Committee
 WA State Wide Prevention Network
 WAAMH Integrated Youth Mental Health Research Advisory Group
 WA Council of Social Services (WACOSS)
 Warnbro Education Support Centre
 Wellness South West
 White Ribbon Australia
 Women's Council for Domestic Violence WA
 Youth Advisory Group, Goldfields
 Youth Affairs Council WA
 Youth Legal Service
 Youth Work WA

Sponsorships

Albany Sleep Out
 Albany Family and Domestic Violence Action Group
 Australind Junior Soccer
 Fairground Conference
 Generation Next Mental Health and Wellbeing of Young People Seminar
 Leederville Connect
 Leeuwin Ocean Adventure Foundation – Ultimate Challenge Voyage 2018
 Mental Health Conference 2017
 Shelter Homelessness Week
 Shire of Derby – Kimberley Art Prize
 Social Impact Festival
 WA Country Health Service Rural and Remote Mental Health Conference 2017
 WA Youth Work Awards
 WAAMH Mental Health Week
 WACOSS 2018 Conference
 WACOSS Community Relief and Resilience Conference
 Youth Mental Health Forum
 Zero 2 Hero A Mental Health Forum for Young People

AWARDS

WA YOUTH AWARDS 2017

Lynn Crasto (Street Connect)
 The Minister for Youth's Most Outstanding Youth Worker Award

ANGLICARE AUSTRALIA'S NATIONAL AWARDS FOR INNOVATION AND EXCELLENCE 2017

Kimberley Family Violence Service
 Highly Commended for the Award for Innovation

2017 AHI PROFESSIONAL EXCELLENCE IN HOUSING AWARDS IN WESTERN AUSTRALIA

Foyer Oxford
 Excellence in Social Housing



FINANCIAL COUNSELLORS ASSOCIATION OF WA – THE OUTBACK AWARD

Sandie Groves
 Exceptional Work in Remote and Regional Environment

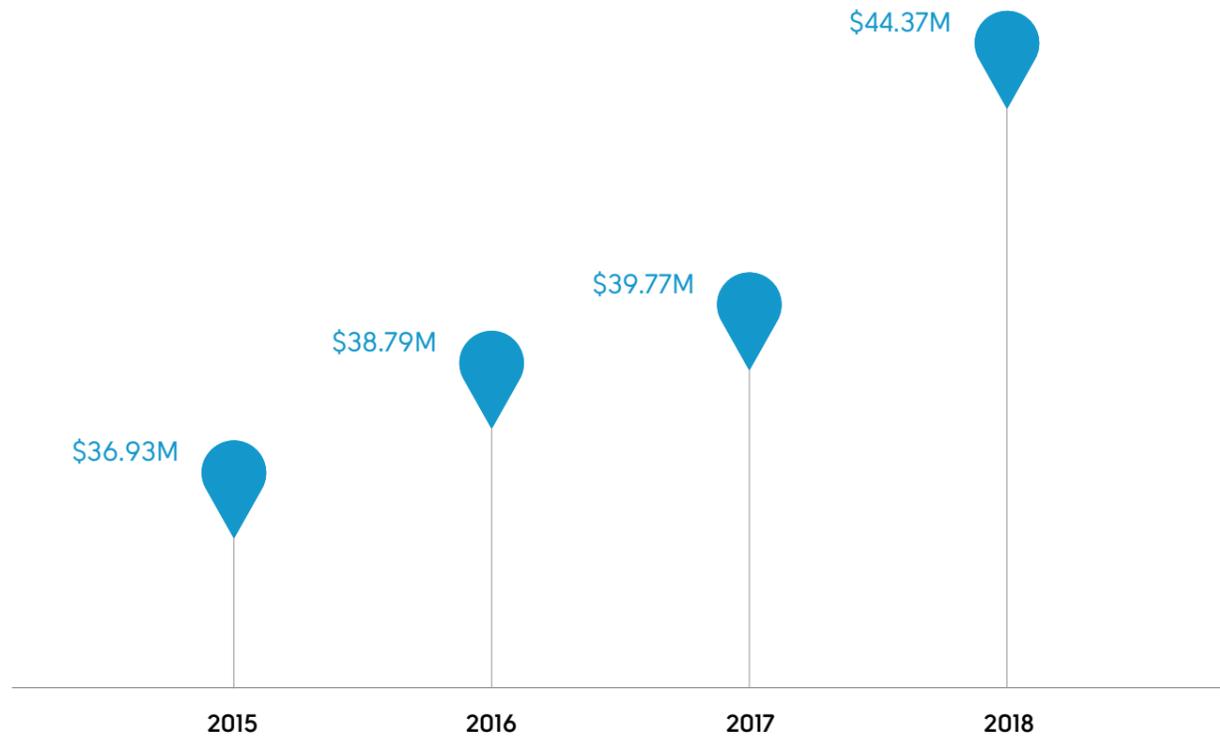
ALICE KINGSNORTH INTERNATIONAL SCHOLARSHIP 2018

Keesha Forrest

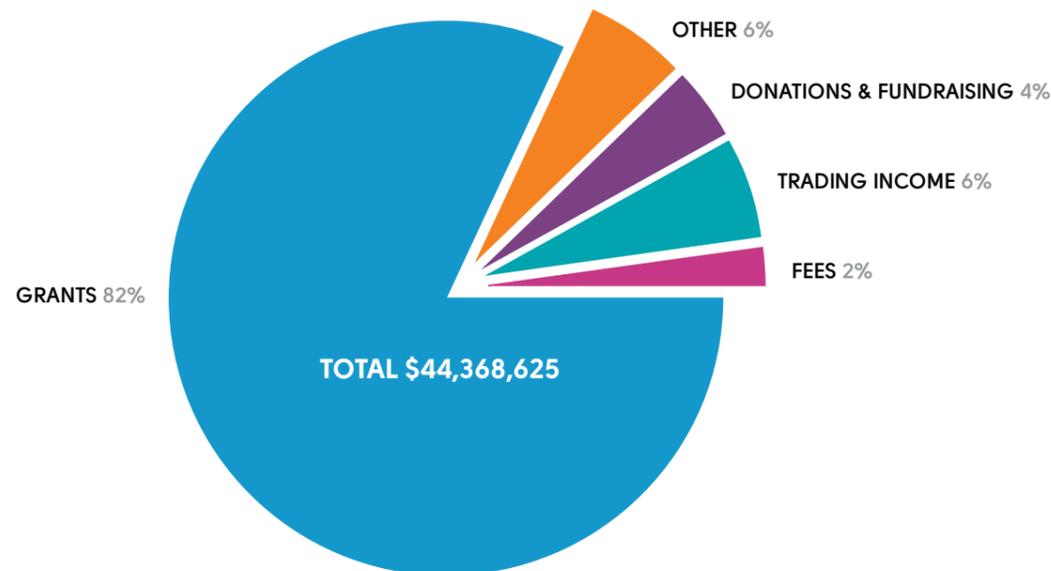


FINANCIAL REPORT 2017-18

REVENUE BY YEAR



REVENUE SPLIT 2017-18



TO THE MEMBERS OF ANGLICARE WA INC.
REPORT ON THE AUDIT OF THE FINANCIAL REPORT

Qualified Opinion

We have audited the Financial Report of Anglicare WA Inc. (the Association), which comprises:

- Statement of financial position as at 30 June 2018.
- Statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended.
- Notes including a summary of significant accounting policies.
- Board declaration.

In our opinion, except for the possible effects of the matter described in the *Basis for Qualified Opinion* section of our report, the accompanying Financial Report of the Association. is in accordance with the *Associations Incorporation Act 2015* and Division 60 of the *Australian Charities and Not-for-profits Commission (ACNC) Act 2012*, including:

- (a) giving a true and fair view of the Association's financial position at 30 June 2018 and of its financial performance and its cash flows for the year ended on that date; and
- (b) complying with *Australian Accounting Standards – Reduced Disclosure Requirements*, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis of Qualified Opinion

The Association has determined that it is impracticable to establish control over income from Op shop sales prior to entry into its financial records, such income is a significant source of revenue for the year ended 30 June 2018. Accordingly, as the evidence available to us regarding revenue from this source was limited, our audit procedures with respect to Op shop sales had to be restricted to amounts recorded in the financial records. We are therefore unable to express an opinion whether revenue from Op shops is complete.

We conducted our audit in accordance with *Australian Auditing Standards*. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the Financial Report* section of our report.

We are independent of the Association in accordance with the auditor independence requirements of the *ACNC Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have fulfilled our other ethical responsibilities in accordance with the Code.

Crowe Horwath Perth is a member of Crowe Horwath International, a Swiss Verein. Each member of Crowe Horwath is a separate and independent legal entity. Liability limited by a scheme approved under Professional Standards Legislation other than for the acts or omissions of financial services licensees.



Responsibilities of the Board of Members for the Financial Report

The Board of Members of the Association is responsible for:

- Preparing the Financial Report that gives a true and fair view in accordance with *Australian Accounting Standards – Reduced Disclosure Requirements* and the *ACNC Act 2012*.
- Preparing the Financial Report in accordance with the *Associations Incorporations Act 2015*.
- Implementing necessary internal control to enable the preparation of a Financial Report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.
- Assessing the Association's ability to continue as a going concern. This includes disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless they either intend to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the Financial Report

Our objective is:

- Obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error; and
- to issue an Auditor's Report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the *Australian Auditing Standards* will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this Financial Report.

Undertaking an audit in accordance with *Australian Auditing Standards* means exercising professional judgement and maintaining professional skepticism.

Our responsibilities include:

- Identifying and assessing the risks of material misstatement of the Financial Report, whether due to fraud or error.
- Designing and performing audit procedures responsive to those risks, and obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error. This is because fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtaining an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. This is not for the purpose of expressing an opinion on its effectiveness.



- Evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Members.
- Concluding on the appropriateness of the Board of Members' use of the going concern basis of accounting and, based on the audit evidence obtained whether a material uncertainty exists related to events and conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in the Auditor's Report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's Report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluating the overall presentation, structure and content of the Financial Report, including the disclosures and whether the Financial Report represents the underlying transactions and events in a manner that achieves fair presentation.

CROWE HORWATH PERTH

SEAN MCGURK
Partner

Signed at Perth, 25 September 2018

AUDITOR'S INDEPENDENCE DECLARATION



AUDITOR'S INDEPENDENCE DECLARATION

In accordance with the requirements of section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012, as lead auditor for the audit of Anglicare WA (Inc.) for the year ended 30 June 2018, I declare that, to the best of my knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit.

CROWE HORWATH PERTH

SEAN MCGURK

Partner

Signed at Perth, 25 September 2018

STATEMENT BY THE BOARD

**Anglicare WA Inc
Statement by the Board
30 June 2018**

Anglicare WA Inc is a charitable entity operating in Australia under the guidance and control of a Board constituted of members of Anglicare WA and chaired by Mr John Barrington.

The Board declares that:

- the attached financial statements and notes comply with the Australian Accounting Standards - Reduced Disclosure Requirements, the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Act 2015;
- the attached financial statements and notes give a true and fair view of Anglicare WA's financial position as at 30 June 2018 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that Anglicare WA will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of the Board.

On behalf of the Board

J Barrington
Chairman

25/09/2018

T.L. Carter AM
Chief Executive Officer

25/09/2018

STATEMENT OF PROFIT OR LOSS AND
OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2018

	NOTE	2018 \$	2017 \$
REVENUE			
Operating activities			
Grants received		36,183,380	32,129,459
Fees		947,332	929,204
Interest		415,660	352,397
Donations and fundraising		1,607,982	1,573,294
Sale of goods		2,827,313	2,806,832
Rent and other revenue		880,676	516,725
Bequest income		1,145,781	884,249
Other income	4	291,433	(10,022)
Contribution income	3	69,068	587,587
		<u>44,368,625</u>	<u>39,769,725</u>
EXPENSES			
Employee benefits		(32,016,175)	(27,560,276)
Disbursements to clients		(1,085,185)	(1,632,535)
Accommodation		(3,748,502)	(3,527,790)
Depreciation		(916,554)	(922,526)
Advertising and marketing		(162,873)	(56,948)
Information technology		(1,020,000)	(811,606)
Telecommunications		(321,057)	(280,679)
Vehicle and travel		(1,149,890)	(989,403)
Finance costs		(149,693)	(146,201)
Other costs		(3,083,855)	(2,178,252)
		<u>714,841</u>	<u>1,663,509</u>
Surplus for the year attributable to the members of Anglicare WA Inc			
Other comprehensive income for the year			
Items that may be reclassified to profit or loss			
Revaluation of investments	13	40,073	38,861
Total comprehensive income for the year attributable to the members of Anglicare WA Inc			
		<u>754,914</u>	<u>1,702,370</u>

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2018

	NOTE	2018 \$	2017 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	8,529,205	4,505,577
Trade receivables		842,640	1,659,527
Other receivables – WA NILS	11	919,521	683,313
Held to maturity investments	6	13,136,198	13,072,392
Other current assets	7	937,643	890,816
Total current assets		<u>24,365,207</u>	<u>20,811,625</u>
Non-current assets			
Property, plant and equipment	8	6,997,508	7,156,959
Available for sale financial asset	9	469,186	429,111
Total non-current assets		<u>7,466,694</u>	<u>7,586,070</u>
Total assets		<u>31,831,901</u>	<u>28,397,695</u>
LIABILITIES			
Current liabilities			
Trade and other payables		1,359,827	1,428,456
Provisions	10	2,488,196	2,486,653
Borrowings	11	958,912	703,907
Other current liabilities	12	5,257,701	3,281,041
Total current liabilities		<u>10,064,636</u>	<u>7,900,057</u>
Non-current liabilities			
Provisions	10	1,467,782	1,071,682
Borrowings	11	2,398,440	2,286,003
Other non-current liabilities		35,059	28,883
Total non-current liabilities		<u>3,901,281</u>	<u>3,386,568</u>
Total liabilities		<u>13,965,917</u>	<u>11,286,625</u>
Net assets		<u>17,865,984</u>	<u>17,111,070</u>
Equity			
General funds	13	17,645,834	16,930,993
Revaluation reserve	13	220,150	180,077
Total equity		<u>17,865,984</u>	<u>17,111,070</u>

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes

The above statement of financial position should be read in conjunction with the accompanying notes

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2018

	NOTE	GENERAL FUNDS \$	REVALUATION RESERVE \$	TOTAL \$
Balance at 1 July 2016		15,267,484	141,216	15,408,700
Surplus for the year		1,663,509	-	1,663,509
Other comprehensive income for the year		-	38,861	38,861
Total comprehensive income for the year		1,663,509	38,861	1,702,370
Balance at 30 June 2017	13	16,930,993	180,077	17,111,070
Balance at 1 July 2017		16,930,993	180,077	17,111,070
Surplus for the year		714,841	-	714,841
Other comprehensive income for the year		-	40,073	40,073
Total comprehensive income for the year		714,841	40,073	754,914
Balance at 30 June 2018	13	17,645,834	220,150	17,865,984

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2018

	NOTE	2018 \$	2017 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers, donors and funding bodies (inclusive of GST)		46,079,157	38,675,790
Payments to suppliers and employees (inclusive of GST)		(42,258,522)	(36,469,010)
		<u>3,820,635</u>	<u>2,206,780</u>
Interest received		415,660	352,397
Interest paid		(149,693)	(114,977)
Net cash from operating activities		<u>4,086,602</u>	<u>2,444,200</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of deposits with Anglican Community Fund		(63,806)	(342,370)
Payments for property, plant and equipment		(3,193,485)	(3,700,916)
Grants received for property, plant and equipment refurbishment		99,060	483,517
Receipts from sale of plant and equipment		<u>2,789,601</u>	<u>2,926,141</u>
Net cash (used in)/ from investment activities		<u>(368,630)</u>	<u>(633,628)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Receipts from/(payments) on borrowings		326,250	238,856
Payment of finance leases		(20,594)	(4,149)
Net cash from/ (used in) financing activities		<u>305,656</u>	<u>234,707</u>
Net increase in cash and cash equivalents		4,023,628	2,045,279
Cash and cash equivalents at the beginning of the financial year		4,505,577	2,460,298
Cash and cash equivalents at the end of the financial year	5	<u>8,529,205</u>	<u>4,505,577</u>

NOTE 1. SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

(a) New, revised or amending Accounting Standards and Interpretations adopted

A number of new and revised standards became effective for the first time to annual periods beginning on or after 1 July 2017. The more significant standard(s) being:

- AASB 2016-2 Amendments to Australian Accounting Standards – Disclosure Initiative: Amendments to AASB 107; and
- AASB 2016-4 Amendments to Australian Accounting Standards – Recoverable Amount of Non-Cash Generating Specialised Assets of Not-for-Profit Entities

The adoption of these standards has not had a material impact on Anglicare WA.

Any new, revised or amending Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

(b) Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and Interpretations issued by the Australian Accounting Standards Board (AASB), the Australian Charities and Not-for-profits Commission Act 2012 and the Associations Incorporation Act 2015 and associated regulations, as appropriate for not-for-profit oriented entities. Anglicare WA is a not-for-profit entity for the purpose of preparing financial statements.

Historical cost convention

The financial statements have been prepared on an accruals basis and are based on the historical cost convention, as modified where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying Anglicare WA's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in Note 2.

(c) Revenue recognition

Revenue is recognised when it is probable that the economic benefit will flow to Anglicare WA and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

i) Sale of goods

Revenue from the sale of goods in the Op Shops is recognised at point of sale when Anglicare WA has transferred to the buyer the significant risks and rewards of ownership of the goods.

ii) Grants

Grants are recognised as income when Anglicare WA obtains control of the funding and it is probable that the economic benefits gained from the funding will flow to Anglicare WA and the amount of funding can be measured reliably.

When funding is received whereby Anglicare WA incurs an obligation to deliver economic value back to the contributor or satisfy certain conditions, this is considered a reciprocal transaction and the funding revenue (grant) is initially recognised in the Statement of Financial Position as a liability until the service has been delivered to the contributor, or conditions satisfied.

iii) Bequests

Bequests are recognised as income on receipt.

iv) Donations and fundraising

With the exception of goods donated to the Op Shops, donation and fundraising revenue are recognised at fair value when Anglicare WA obtains control over the assets comprising the contributions, usually when cash is received.

NOTE 1. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

v) Interest

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

vi) Other revenue including rent and fees

Other revenue is recognised when it is received or when the right to receive payment is established.

(d) Income tax

As Anglicare WA is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

(e) Current and non-current classification

Assets and liabilities are presented in the Statement of Financial Position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in Anglicare WA's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in Anglicare WA's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

(f) Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

All certificates held over 90 days are classified as held to maturity investments. Refer to note 1 (h) (i), Held to Maturity Investments.

(g) Trade and other receivables

Trade receivables are recognised at amortised cost, less any provision for impairment.

(h) Investments

Investments are initially measured at fair value. Transaction costs are included as part of the initial measurement, except for financial assets at fair value through profit or loss. They are subsequently measured at either amortised cost or fair value depending on their classification. Classification is determined based on the purpose of the acquisition and subsequent reclassification to other categories is restricted.

Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and Anglicare WA has transferred substantially all the risks and rewards of ownership.

i) Held to maturity

Held to maturity financial assets are non-derivative financial assets with fixed or determinable payments and fixed maturities that Anglicare WA has the positive intention and ability to hold to maturity. Held to maturity financial assets are included in non-current assets, except for those with maturities less than 12 months from the end of the reporting period, which are classified as current assets.

ii) Available-for-sale financial assets

Available-for-sale financial assets are non-derivative financial assets, principally equity securities, that are either designated as available-for-sale or not classified as any other category. After initial recognition, fair value movements are recognised in other comprehensive income through the revaluation reserve in equity. The cumulative gain or loss previously reported in the revaluation reserve is recognised in profit or loss when the asset is derecognised or impaired.

NOTE 1. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

iii) Impairment of financial assets

Anglicare WA assesses at the end of each reporting period whether there is any objective evidence that a financial asset or group of financial assets is impaired. Objective evidence includes significant financial difficulty of the issuer or obligor; a breach of contract such as default or delinquency in payments; the lender granting to a borrower concessions due to economic or legal reasons that the lender would not otherwise do; it becomes probable that the borrower will enter bankruptcy or other financial reorganisation; the disappearance of an active market for the financial asset; or observable data indicating that there is a measurable decrease in estimated future cash flows.

Available-for-sale financial assets are considered impaired when there has been a significant or prolonged decline in value below initial cost. Impairment losses on equity instruments recognised in profit or loss, are not reversed through profit or loss in a subsequent period. Rather, subsequent increments in value on equity instruments are recognised in other comprehensive income through the available-for-sale revaluation reserve.

(i) Property, plant and equipment

Property, Plant and equipment is stated at historical cost less accumulated depreciation. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Items of property, plant and equipment costing \$2,000 or more are recognised as assets and the cost of utilising these assets is expensed (depreciated) over their useful lives. Items of property, plant and equipment costing less than \$2,000 are immediately expensed.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipment (excluding land) over their expected useful lives as follows:

Buildings	40 years
Motor vehicles	5-7 years
Office equipment and furniture	3-5 years
Leasehold assets	1-5 years
Leasehold improvements	1-5 years or life of lease

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease, or the estimated useful lives of the improvements.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to Anglicare WA. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

(j) Leases

The determination of whether an arrangement is or contains a lease is based on the substance of the arrangement and requires an assessment of whether the fulfilment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset.

A distinction is made between finance leases, which effectively transfer from the lessor to the lessee substantially all the risks and benefits incidental to the ownership of leased assets, and operating leases, under which the lessor effectively retains substantially all such risks and benefits.

Finance leases are capitalised. A lease asset and liability are established at the fair value of the leased assets, or if lower, the present value of minimum lease payments. Lease payments are allocated between the principal component of the lease liability and the finance costs, so as to achieve a constant rate of interest on the remaining balance of the liability.

Leased assets acquired under a finance lease are depreciated over the asset's useful life or over the shorter of the asset's useful life and the lease term if there is no reasonable certainty that Anglicare WA will obtain ownership at the end of the lease term.

Operating lease payments, net of any incentives received from the lessor, are charged to profit or loss on a straight-line basis over the term of the lease.

NOTE 1. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

(k) Impairment of assets

Tangible assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs of disposal and value-in-use. The value-in-use is the present value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset or cash-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together to form a cash-generating unit (CGU).

Where the future economic benefits of the asset or CGU are not primarily dependent on their ability to generate net cash inflows and when Anglicare WA would, if deprived of the asset, replace its remaining future economic benefits, value-in-use is determined as the depreciated replacement cost of an asset. Where it is not possible to estimate the recoverable amount of an asset class, Anglicare WA estimates the recoverable amount of the CGU to which the class of asset belong.

(l) Trade and other payables

These amounts represent liabilities for goods and services provided to Anglicare WA prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

(m) Borrowings

Borrowings are initially recognised at the fair value of the consideration received, net of transaction costs. They are subsequently measured at amortised cost using the effective interest method.

(n) Employee benefits

Short-term employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to be settled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilities are settled.

i) Other long-term employee benefits

The liability for annual leave and long service leave not expected to be settled within 12 months of the reporting date are measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

ii) Defined contribution superannuation expense

Contributions to defined contribution superannuation plans are expensed in the period in which they are incurred.

(o) Fair value measurement

When an asset or liability, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 1. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

(p) Goods and Services Tax (GST) and other similar taxes

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities, which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

(q) Economic dependence

Anglicare WA is dependent on the Department of Social Services, Department of Child Protection and Disability Services Commission for the majority of its revenue. At the date of this report the Board of directors have no reason to believe these parties will not continue to support Anglicare WA.

(r) Retrospective restatement of Statement of Cash Flows

In 2017 cashflows relating to the purchase and financing of vehicles were shown on a net, rather than gross basis. The comparative balances have been restated to be consistent with the basis of presentation in 2018 (ie on a gross basis). The following comparatives were restated, however there was no impact on total cashflows for 2017:

- Increase in net cash used in investment activities of \$2,832,173
- Decrease in net cash used in financing activities of \$2,832,173.

NOTE 2. CRITICAL ACCOUNTING JUDGEMENTS, ESTIMATES AND ASSUMPTIONS

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

i) 23 Adelaide Terrace

As set out at note 8, Lotterywest has a beneficial interest in 23 Adelaide Terrace, East Perth, pursuant to a Deed of Trust. Provided that Anglicare WA complies with all its obligations under the Deed of Trust, Lotterywest's beneficial interest in the property vests absolutely to Anglicare WA on 14 August 2040. The Board's judgement is that it is reasonable to assume Anglicare WA will comply with its obligations under the Deed of Trust. The accounts are therefore prepared on the basis that Anglicare WA has a 100% interest in the property.

ii) Income received in advance

Many of Anglicare WA's funding contracts provide the funder with an option to request the return of any unspent funds once Anglicare WA has completed its contractual obligations. In measuring income received in advance at balance date, expected program outcomes are taken into account. As actual program outcomes may vary from expected outcomes, this may impact the amount, if any, of unspent funds that could be returned to the funder.

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 3. SURPLUS FOR THE YEAR

	2018 \$	2017 \$
Surplus for the year includes the following specific items:		
Capital grant (i)	99,060	483,517
Contribution income (ii)	69,068	587,587

- (i) For 2018, Anglicare WA received a capital grant for the refurbishment for the Albany Women's Centre. For 2017, Anglicare WA received a capital grant for the refurbishment of the Geoffrey Sambell Centre.
- (ii) During the year ended 30 June 2017, Anglicare integrated the operations of WA No Interest Loans Scheme (WA NILS) into the Anglicare WA network. In accordance with the constitution of WANILS and the requirements of the Associations Incorporations Act 1987 (the Act), the Incorporated Association that conducted the operations of WA NILS was wound up and its registration as an incorporated body under the Act cancelled on 14 March 2017. As required by the Act, and in accordance with a distribution plan submitted to the Commissioner for Consumer Protection, the surplus property of WA NILS was transferred to Anglicare WA on 14 March 2017, and provisionally estimated as \$587,587, as a non-reciprocal transfer. A final transfer of \$69,068 has been recognized in 2018.

NOTE 4. OTHER INCOME

	2018 \$	2017 \$
Gain/(Loss) on sale of non-current assets	<u>291,433</u>	<u>(10,022)</u>

NOTE 5. CASH AND CASH EQUIVALENTS

	2018 \$	2017 \$
Cash at bank	1,612,681	1,598,256
Cash with Anglican Community Fund	6,895,864	2,884,466
Petty cash imprest	<u>20,660</u>	<u>22,855</u>
	<u>8,529,205</u>	<u>4,505,577</u>

The cash and cash equivalents and held to maturity investments (refer to note 6) as at June 2018 include restricted cash assets of:

- (i) Funds in advance \$5,257,701 - funds must be expended on service delivery/special projects over the term of the respective contract/project (2017 - \$3,281,041). Refer to note 12.

NOTE 6. HELD TO MATURITY INVESTMENTS

	2018 \$	2017 \$
Deposits with Anglican Community Fund	<u>13,136,198</u>	<u>13,072,392</u>

NOTE 7. OTHER CURRENT ASSETS

	2018 \$	2017 \$
Prepayments	441,024	362,184
Accrued income	208,082	507,589
Other current assets	<u>288,537</u>	<u>21,043</u>
	<u>937,643</u>	<u>890,816</u>

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 8. PROPERTY, PLANT AND EQUIPMENT

	2018 \$	2017 \$
Land - at cost	765,900	765,900
Buildings - at cost	6,118,417	6,074,417
Less: Accumulated depreciation & Impairment	(2,595,558)	(2,376,234)
	<u>3,522,859</u>	<u>3,698,183</u>
Office furniture & equipment - at cost	2,183,845	2,131,043
Less: Accumulated depreciation	(1,654,152)	(1,409,661)
	<u>529,693</u>	<u>721,382</u>
Motor vehicles - at cost	2,981,033	2,301,260
Less: Accumulated depreciation	(902,352)	(437,430)
	<u>2,078,681</u>	<u>1,863,830</u>
Leased assets - at cost	164,772	164,772
Less: Accumulated depreciation	(64,397)	(57,108)
	<u>100,375</u>	<u>107,664</u>
	<u>6,997,508</u>	<u>7,156,959</u>

Reconciliations

Reconciliations of the written down values at the beginning and end of the current financial year are set out below:

	LAND \$	BUILDINGS \$	OFFICE FURNITURE & EQUIPMENT \$	MOTOR VEHICLES \$	LEASED ASSETS \$	TOTAL \$
Balance at 1 July 2016	765,900	3,914,130	600,933	1,850,265	45,128	7,176,356
Additions	-	-	409,314	3,205,435	86,167	3,700,916
Disposals	-	-	-	(2,797,787)	-	(2,797,787)
Depreciation expense	-	(215,947)	(288,865)	(394,083)	(23,631)	(922,526)
Balance at 30 June 2017	765,900	3,698,183	721,382	1,863,830	107,664	7,156,959
Additions	-	44,000	52,802	3,185,683	-	3,282,485
Disposals	-	-	-	(2,505,910)	-	(2,505,910)
Depreciation expense	-	(219,324)	(244,491)	(464,922)	(7,289)	(936,026)
Balance at 30 June 2018	<u>765,900</u>	<u>3,522,859</u>	<u>529,693</u>	<u>2,078,681</u>	<u>100,375</u>	<u>6,997,508</u>

(i) Motor vehicles are financed by a line of equity with Anglican Community Fund. These vehicles are traded every 6 to 9 months and are replaced with new vehicles.

(ii) In the year ended 30 June 2015, Lotterywest provided confirmation of a grant of \$2,100,000 to refurbish the premises at 23 Adelaide Terrace, East Perth. The grant is being provided under a Deed of Variation to an original Deed of Trust. The variation entitles Lotterywest to a beneficial interest of 25.55% in the property. This beneficial interest can be exercised by Lotterywest only if Anglicare WA does not comply with its obligations under the Deed.

Provided that Anglicare WA complies with all its obligations under the Deed with Lotterywest, the property will vest absolutely in Anglicare WA on the expiration of the 39 year period (previously 20 year period) commencing 14 August 2001.

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 9. AVAILABLE-FOR-SALE FINANCIAL SHEET

	2018 \$	2017 \$
Unlisted units in a Unit Trust	<u>469,186</u>	<u>429,111</u>

NOTE 10. PROVISIONS

	2018 \$	2017 \$
Employee benefits		
Current	2,884,296	2,486,653
Non-current	<u>1,071,682</u>	<u>1,071,682</u>
	<u>3,955,978</u>	<u>3,558,335</u>

NOTE 11. BORROWINGS

	2018 \$	2017 \$
Current		
Lease liability (i)	39,391	20,594
Overdraft – drawn (ii)	<u>919,521</u>	<u>683,313</u>
	<u>958,912</u>	<u>703,907</u>
Non-current		
Lease liability (i)	140,912	97,738
ACF-motor vehicle loan (iii)	<u>2,257,528</u>	<u>2,188,265</u>
	<u>2,398,440</u>	<u>2,286,003</u>

(i) Secured over the leased assets.

(ii) This relates to a \$1,350,000 overdraft facility (the facility) provided by National Australia Bank for the purpose of the No Interest Loan Scheme (refer Note 3 (ii)). The facility must be used for No Interest Loan Scheme accredited loan purposes only, and is interest free. Under the terms of the facility Anglicare's liability for any outstanding balance is restricted to such instances arising from either fraud or negligence on Anglicare's part, and must be repaid immediately. Bad debts arising from actions relating to the recipients of the WA NILS loan funding will reduce the above overdraft limit by that amount. As such Anglicare recognize both the drawn down facility and the corresponding receivable from the loan recipient in its financial records. Anglicare has provided no additional security in respect to the facility.

(iii) To be repaid from the sale of motor vehicles traded every 6 to 9 months. The total amount available from the secured loan facility for the purchase of motor vehicles and plant and equipment is \$3,200,000. The loan is subject to a variable interest rate based on the Bank Bill Swap Rate.

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 12. OTHER CURRENT LIABILITIES

	2018 \$	2017 \$
Funds in advance	<u>5,257,701</u>	<u>3,281,041</u>

NOTE 13. EQUITY GENERAL FUNDS AND RESERVES

	2018 \$	2017 \$
General funds at the beginning of the financial year	16,930,993	15,267,484
Surplus for the year	<u>714,841</u>	<u>1,663,509</u>
General funds at the end of the financial year	<u>17,645,834</u>	<u>16,930,993</u>
Revaluation reserve at the beginning of the financial year	180,077	141,216
Revaluation of available for sale assets	<u>40,073</u>	<u>38,861</u>
Revaluation reserve at the end of the financial year	<u>220,150</u>	<u>180,077</u>
	<u>17,865,984</u>	<u>17,111,070</u>

NOTE 14. KEY MANAGEMENT PERSONNEL DISCLOSURES

Compensation

The aggregate compensation paid to officers and other members of key management personnel of Anglicare WA is set out below:

	2018 \$	2017 \$
Aggregate compensation	<u>1,020,867</u>	<u>938,192</u>

NOTE 15. ADELAIDE TERRACE PROPERTY

During the year ended 2001, Anglicare WA received a grant of \$1,825,000 from Anglican Care Inc to assist in the purchase of 23 Adelaide Terrace, East Perth. A condition of the provision of the grant was that the proceeds on any sale of Anglicare WA's interest in the property are to revert to Anglican Care Inc in the event of Anglicare WA ceasing operations.

NOTE 16. CONTINGENT LIABILITIES

Anglicare WA had no contingent liabilities as at 30 June 2018 (2017 \$nil).

NOTES TO THE FINANCIAL STATEMENTS
30 JUNE 2018

NOTE 17. COMMITMENTS

Lease arrangements

Finance leases related to motor vehicles with lease terms of between 1 and 5 years.

Finance lease liabilities

	2018 \$	2017 \$
No later than 1 year	48,858	26,646
Later than 1 year and not later than 5 years	<u>152,352</u>	<u>104,935</u>
	201,210	131,581
Less future finance charges	<u>(20,907)</u>	<u>(13,249)</u>
	<u>180,303</u>	<u>118,332</u>
Included in the financial statements as		
	2018 \$	2017 \$
Current lease liability	39,391	20,594
Non-current lease liability	<u>140,912</u>	<u>97,738</u>
	<u>180,303</u>	<u>118,332</u>

Operating lease commitments

Commitments exist under non-cancellable operating lease of office space and Op Shops as follows:

	2018 \$	2017 \$
No longer than 1 year	1,721,604	1,712,774
Longer than 1 year and not longer than 5 years	<u>1,685,686</u>	<u>1,311,510</u>
	<u>3,407,290</u>	<u>3,024,284</u>

NOTES TO THE FINANCIAL STATEMENTS 30 JUNE 2018

NOTE 18. RELATED PARTY TRANSACTIONS

Key management personnel

Disclosures relating to key management personnel are set out in note 14.

Transactions with related parties

Anglican Community Fund Perth (ACF)

Anglicare WA invests monies with and has borrowings from ACF. Amounts held and outstanding as at 30 June 2018 are disclosed in notes 5, 6 and 11, respectively. Interest income for the year was \$167,911 (2017: \$326,319) and interest expense was \$101,906 (2017: \$98,357).

Receivable from and payable to related parties

There were no trade receivables from or trade payables to related parties at the current and previous reporting date.

Loans to/from related parties

There were no loans to or from related parties at the current and previous reporting date, other than to ACF detailed above.

NOTE 19. EVENTS AFTER THE REPORTING PERIOD

No matter or circumstance has arisen since 30 June 2018 that has significantly affected, or may significantly affect Anglicare WA's operations, the results of those operations, or Anglicare WA's state of affairs in future financial years.





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