



Annual Report 2021 - 2022

ACKNOWLEDGEMENT OF COUNTRY

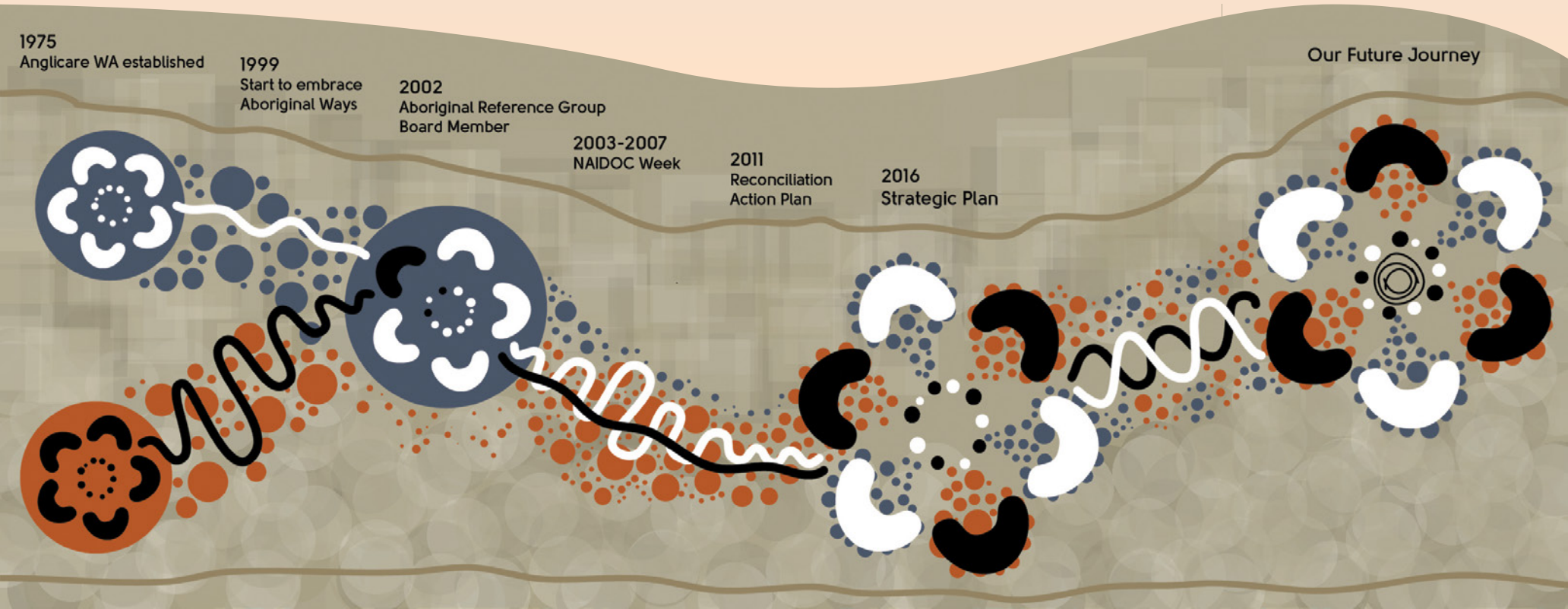
We acknowledge Aboriginal people as the Traditional Custodians of this land.
We pay our respects to their strength, cultural resilience and Elders past and present.

THE JOURNEY. COMING TOGETHER, WORKING TOGETHER

Anglicare WA has been on a journey of reconciliation since 2002, when we first established an Aboriginal Reference Group. Our journey so far is represented in the artwork below, which was created by Matthew Pearse under the direction of Olive Woods and Mrs J Hansen (Djidi Djidi) for our 2011 Reconciliation Action Plan.


This artwork depicts Anglicare WA coming together with Aboriginal people, to sit at the same table, then moving together towards combining and then integrating our ways of working.

Front cover photo:
From our HIPPY
(Home Interaction
Program for Parents
& Youngsters) service,
Kalgoorlie. Photography
by Brenden Ah-Kim,
Tjudawarra Imagery.



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 OUR COMMITMENT TO CHILD SAFETY: Anglicare WA is committed to protecting and enhancing the safety and wellbeing of all children and young people engaged in our services and activities, and in our physical and online environments. All children and young people are valued, we actively create opportunities for their voices to be heard and take action to prevent and safeguard them from future abuse, harm, and neglect. Anglicare WA responds to all safety concerns for children and young people, including if the safety concern is a direct result of engagement with us. Anglicare WA will continue to invest in a culture that prioritises the safeguarding of all children and young people. To read our Statement of Commitment to Child Safety in full, visit anglicarewa.org.au/who-we-are/child-safe-organisation or scan the QR Code.

This year's Annual Report, in addition to capturing the outcomes and achievements across Anglicare WA over the past 12 months, reports on the culmination of our progress against the 2019-2022 Strategic Plan.

When launched in July 2019, the intent of the Strategic Plan was to support a pre-pandemic Western Australian community, after all, it was another nine months until the pandemic would be declared, and the WA community would be impacted by the new and unprecedented challenges brought on by COVID-19. While WA was largely spared the deadly consequences of the Coronavirus, the restrictions and mandates introduced by the State Government to limit the spread of the virus, while successful in this mission, also resulted in significant social and economic impacts for many Western Australians, particularly our most vulnerable. The outcome was an unforeseen demand on Anglicare WA and our services; yet, amidst rapidly changing circumstances, our organisation proved itself to be agile, innovative and responsive.

ABC WA Gives Radiothon



Over these past 12 months, the final year of the 2019-2022 Strategic Plan, Anglicare WA has continued to demonstrate sector leadership across our service delivery, practice innovation, advocacy and community engagement.

At the start of 2022, as Western Australia prepared to re-open its borders to the rest of the country, and the world, Anglicare WA too prepared for the impact of COVID-19 returning to the community. As community spread of the virus increased, most staff transitioned to a remote working model, services transferred to phone - or online - where possible, while those unable to transition implemented strict protection protocols. This enabled Anglicare WA to successfully limit COVID-19 spread within our workforce and prevented significant disruptions to service delivery.

Also, over the last 12 months, the State Government continued to partner with Anglicare WA in innovative responses to growing issues, with programs piloted in the previous financial year being funded for continued delivery, including Home Stretch, and the Keystart financial coaching program and Home Energy Efficiency Scheme, which are both delivered through the Financial

Counselling Network. New corporate partnerships continued to be formed with Chevron Australia investing in our Emergency Relief program, whilst we further strengthened enduring partnerships with long-term supporters who are also listed within this report and to whom we are very grateful.

In December, we were overwhelmed by the community's generosity when ABC WA chose Anglicare WA as its 2021 Christmas charity partner. More than \$420,000 was raised through the ABC WA Gives Appeal, with most donations received during the one-day Radiothon. As well as raising much needed funds for our homelessness services state-wide, the ABC WA Gives Appeal boosted awareness of the unique work of Anglicare WA.

In another first for Anglicare WA, we produced our first Fringe World show as part of our continuing advocacy focus. This 'Hypothetical' style production explored Perth's future potential based on social and economic decisions discussed by a panel of Perth identities.

Throughout the year, we continued to demonstrate our commitment to delivering high quality, accessible and safe services as we achieved accreditation under the NDIS and QIC Standards. We also continued our Child Safe accreditation process to ensure best practice in the way we support children and young people.

This year the Board farewelled John O'Connor after 10 years of service. John also chaired our Audit and Risk Committee and continually challenged us to be better. We also farewelled inaugural Director Innovation and Strategy, Kate Chaney, after she was elected to the Federal seat of Curtin in May. General Manager Service Strategy Claire Lucas, who initially



acted in the role, was recently appointed permanently to the Director position.

As we head into this new financial year, our organisation is ready to respond to the evolving need within our community. **Our 2022-2025 Strategic Plan: Tackling Disadvantage** is transformational in its intent. The Strategic Plan's three key pillars, which we outline later in this Report, will see us build on the outcomes and achievements of the past three years, and ready Anglicare WA to meet the challenges yet to come.

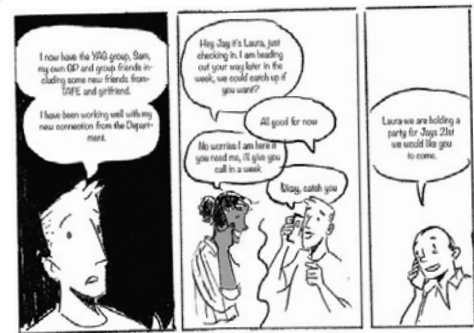
We are proud to present Anglicare WA's 2021-2022 Annual Report and thank all our staff, Board and stakeholders for their contribution and support.

Mark Glasson
Chief Executive Officer

John Atkins AO
Chair

OUR YEAR IN REVIEW

2021-2022



AUGUST

- A record 420 students took part in the 2021 School Sleep Out, which returned to Optus Stadium after being held remotely the previous year due to COVID-19.
- The Keystart Financial Coaching project, piloted in a partnership between Keystart and the Financial Counselling Network, was formally launched as a 2-year program by Minister for Housing John Carey.
- The Albany Women's Centre was awarded a grant for a dedicated art therapy space to support the recovery of women and their children who have experienced family and domestic violence.



Home Stretch's Andy Kazim collaborating with a young person from the Youth Advisory Group



SEPTEMBER

- Well-deserved recognition of our services at the Anglicare Australia Awards. headspace Pilbara won the Excellence category, the Emergency Relief and Food Access Service was Highly Commended in the Innovation section, and Home Stretch WA took top honours in the Partnership category for its collaboration with WA's only Aboriginal foster care agency, Yorganop. Our Alcoa COVID-19 project was also Highly Commended in this category.
- The good news continued for Home Stretch, with the State Budget including \$37.2 million to roll out the program state-wide.

OUR YEAR IN REVIEW

OCTOBER

- With Ngala and the WA Social Research Network, we hosted the "Investing in WA's Future: reducing poverty and improving children's wellbeing" Forum, which showcased research on the impact of poverty on children's physical, social and emotional development and discussed practical policy solutions to support WA families.
- Our Arbor Grove Child and Parent Centre in Ellenbrook held an Open Day for Children's Week.



Families, face painting and fun at Arbor Grove

JULY

- A significant milestone for the Home Stretch WA Trial with a 'Gallery Walk' exhibition at City Farm in East Perth, displaying the work of the project team and the proposed model. The event, supported by the Youth Advisory Group and Yorganop Aboriginal Corporation, had around 200 attendees.
- We relaunched our Community Connector workshops, now rebranded as Friend In Need. The free sessions providing attendees with the tools to support others going through a tough time. The Friend In Need App would be launched later in the financial year.

NOVEMBER

- A mural to honour Mrs J Hansen (Djidi Djidi) was unveiled by the Aboriginal Advisory Group outside our 'Geoffrey Sambell Centre' in East Perth. The mural was painted by artist Lynette Hayden and recognises the enormous contribution made by Mrs Hansen over nearly two decades with our organisation.
- The Home Energy Efficiency Scheme was officially launched at our Midland office by Ministers Bill Johnston and Simone McGurk to support households facing hardship by addressing energy efficiency, a key factor that contributes to high energy bills.
- Brave supporters, including Opposition Leader Mia Davies, took part in the Central Park Plunge, challenging themselves to abseil 220 metres down Central Park Tower. Together, they raised over \$97,000 to support our youth homelessness service, Street Connect.
- Pride Parade WA returned, moving from Northbridge to Gloucester Park. Anglicare WA continued its long history of participating in Pride, rolling out the Street Connect bus to show support for the LGBTQIA+ community.

Supported by the Town of Claremont, we officially launched Lemon Tree, our sustainable fashion boutique



DECEMBER

- More than \$420,000 was raised for Anglicare WA through the local ABC Gives Appeal, which culminated with a Radiothon - 13 hours of live radio dedicated to raising donations for our homelessness services and awareness of the work of Anglicare WA, such as Street Connect (above).
- Services were briefly disrupted at our Gosnells centre, when wild storms in Perth blew the roof off the building.
- At the Institute of Public Administration Australia (WA) Annual Achievement Awards, the Home Stretch WA trial was awarded the Silver Medal in the Best Practice in Collaboration Between Government and non-Government Organisations category.

CYPRESS was recognised by the Mental Health Commission as a preferred service provider and gained funding for two more years

JANUARY

- The Momentum QP youth mental health AOD homelessness residential service, delivered by Richmond Wellbeing in partnership with Anglicare WA and Cyrenian House, opened to its first residents in late January 2022.
- The StandBy Support After Suicide service expanded to provide a dedicated response in every region in Western Australia, after successfully delivering the service in WA's Kimberley and, more recently, Pilbara regions.



Angela, our StandBy Coordinator for the Mid-West and Gascoyne



FEBRUARY

- Anglicare WA took advocacy to the arts, presenting a Fringe World show hosted by former ABC News anchor James McHale. 'How Good Is Perth'? was a one-night-only Hypothetical featuring a panel of well-known Perth identities, in front of a sell-out audience, discussing the social, structural and economic future of Perth (above).
- As COVID-19 cases increased in the community, our Perth and Peel offices closed, to help limit the impact on our workforce. Appointments were moved to phone and video sessions and office staff worked from home.

DURING COVID-19

We travelled 6800 km
over WA delivering groceries, vouchers and support kits to vulnerable people in isolation



WE DELIVERED

271 Foodbank hampers
223 COVID-19 care kits
142 Kids activity packs
49 Grocery vouchers

WE SUPPORTED

961 Adults & children
137 Single parent families

MARCH

- We launched our Aboriginal Employment and Career Development Strategy and Aboriginal Procurement and Cultural Learning Framework.
- In an extension of an existing partnership with Foodbank, Anglicare WA began delivering food to people in financial hardship and self-isolating due to COVID-19. Supported by the Minderoo Foundation, staff members from our Perth and Peel teams volunteered to make the deliveries.
- Taylor, a past Foyer Oxford resident, received the Robert Riley award for the highest ATAR by an Indigenous student in a public school and acknowledged Foyer's role in her success.

APRIL

- Anglicare WA's annual Rental Affordability Snapshot was released, revealing more West Australians on minimum wage are struggling to afford private rentals, with no recovery from the huge drop in availability the previous year.
- The Financial Inclusion and Digital Transformation teams designed, developed, and implemented a new, more accessible website for clients requiring assistance through the WA No Interest Loan Scheme (NILS).



We measured an increase
in West Australians on
minimum wage struggling to
afford private rentals

In Bunbury, our Keny Miya service was gifted the name by local Wardandi Noongar elders, meaning 'one home or shelter'

MAY

- We received \$250,000 from Chevron to fund distribution of much-needed additional Emergency Relief. At the time, there was unprecedented demand for ER, which many organisations reported they were unable to meet.
- The new Social and Financial Wellbeing Services designed to support participants in the cashless debit card scheme to improve their social and financial circumstances, commenced in the Goldfields Region and Kununurra.



JUNE

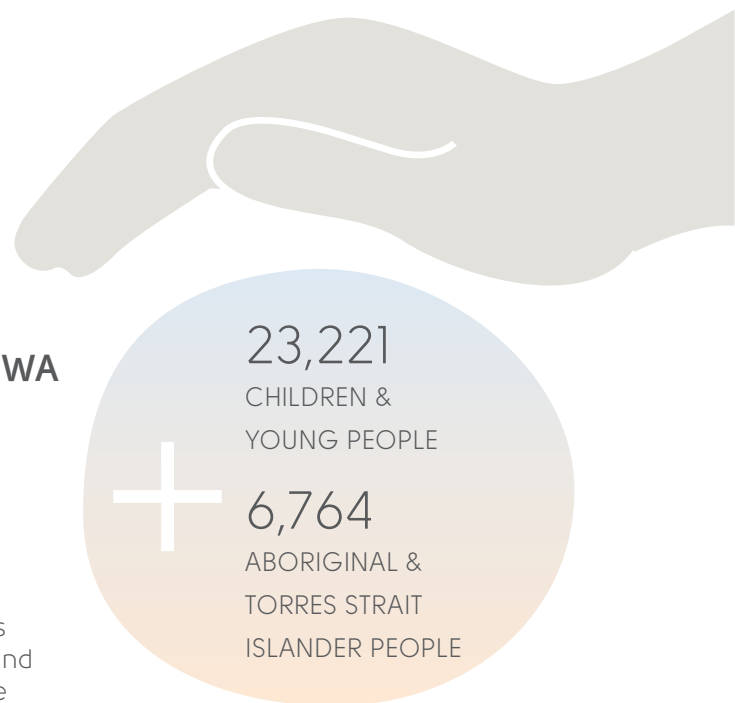
- CEO Mark Glasson and Director Services Philippa Boldy (above) provided evidence to the WA Parliament Estimates Committee Inquiry on Homelessness Funding.
- Anglicare WA staff, resplendent in our new Aboriginal Ally t-shirts, participated in the 2022 Reconciliation Walk at Kings Park.
- Bunbury's Housing First Support Service officially launched as Keny Miya. The service is operated jointly by Anglicare WA, Breakaway Aboriginal Corporation, and Doors Wide Open.
- As a founding member of 100 Families WA, we were proud to support its one-night art exhibition "Sonder". The event showcased the creative work of people with lived experience of disadvantage and offered the unique opportunity to engage with the artists and gain insight into their journeys.

OUR REACH & IMPACT

2021-2022

We helped
70,889
Western Australians

Delivering 98 services across 83 locations in WA



Includes some services across multiple regions and four that are state-wide



19,555
parents and care givers supported through Parenting services



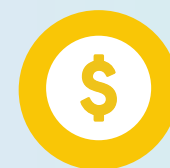
2,899
people supported through Family and Domestic Violence services



467
young people supported through Youth Housing services



2,490
people supported with Mental Health and Wellbeing services



25,575
people supported through Financial Counselling and Wellbeing services

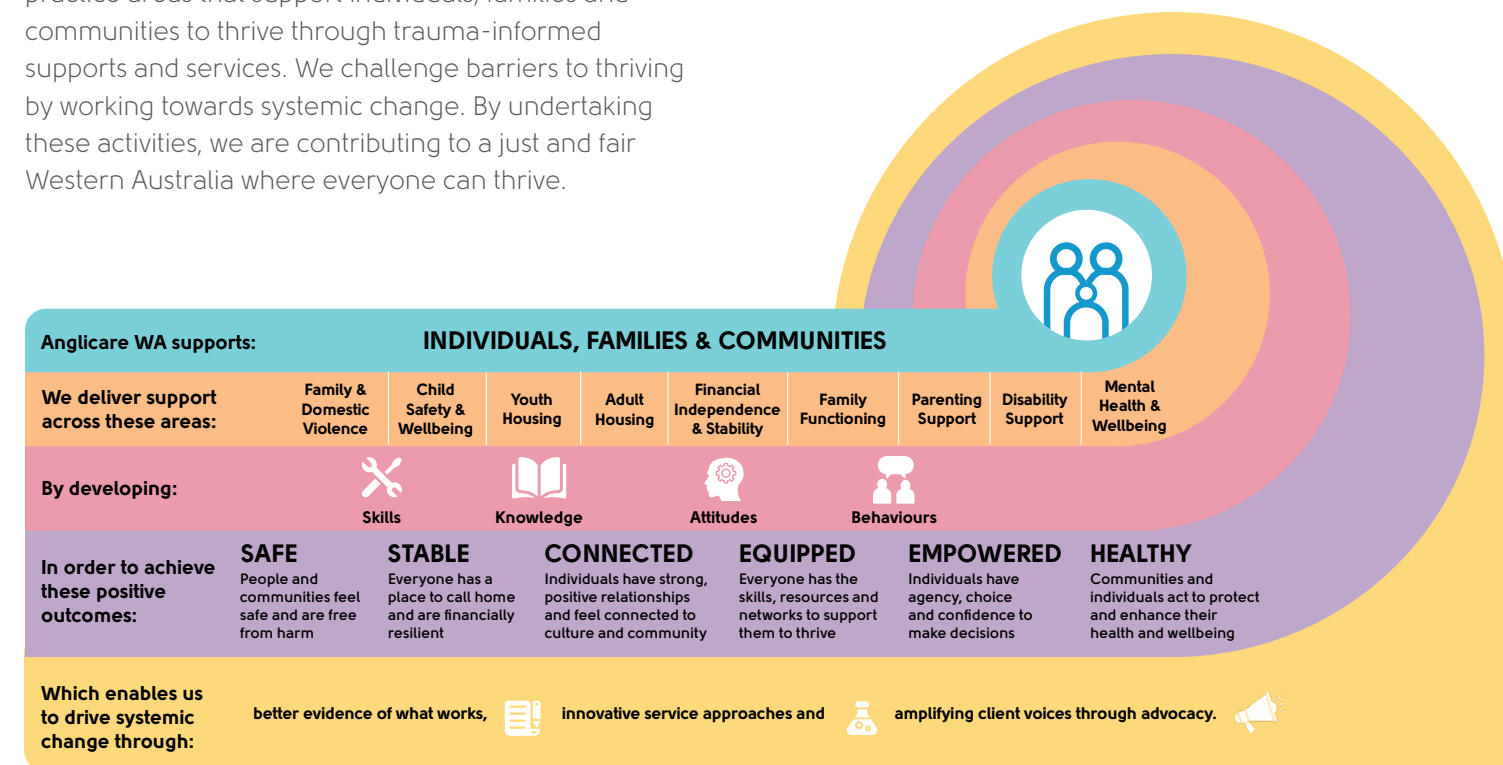


311
people with disability supported

OUR THEORY OF CHANGE

Our Theory of Change shows how our activities are linked to our long term goals. We drive positive outcomes with those in need, by working in practice areas that support individuals, families and communities to thrive through trauma-informed supports and services. We challenge barriers to thriving by working towards systemic change. By undertaking these activities, we are contributing to a just and fair Western Australia where everyone can thrive.

Theory of Change is based on Bronfenbrenner's ecological systems theory. Our work with clients and the change we endeavour to make is situated within a holistic, integrated framework that is person-centred, place-based, and trauma-informed.



Integrated person-centred approach

As our services continued to navigate a COVID-19 world, we embedded our integrated way of working and deepened our partnerships with other organisations across WA. Along with actively listening to our clients' voices, we were able to better meet the diverse and often complex needs of our clients and communities.

Service Integration

We continued to improve the integration between Anglicare WA services – in many different ways. From enhancing connections between our different services at the same site, similar services at different Anglicare WA sites, and between those that are based in the community but centrally coordinated.

With WA's COVID-19 peak necessitating a transition to working from home for many of our offices, with service delivery moving from in-person to phone or online sessions, having established connections between teams and across sites enabled clients to experience a smooth transition to these alternate modes of service.

WA's COVID-19 peak necessitated a transition to working from home

Partnerships

At Anglicare WA, our partnerships are about working alongside organisations who share our vision and approach for mutual learning and increased client impact. Concerted partnership development is essential when delivering new and expanded services. As we've learned from working in collaboration with many different services across the sector, it enables a more comprehensive and holistic suite of supports to our clients. Over the last year, our partnership developments have included:

- Suicide prevention and postvention networks across the state in the WA-wide expansion of StandBy Support After Suicide.
- Karratha and Hedland community groups, organisations and businesses in the opening of headspace centres in each town.
- Ellenbrook's early childhood development community in the opening of the Arbor Grove Child & Parent Centre (below).



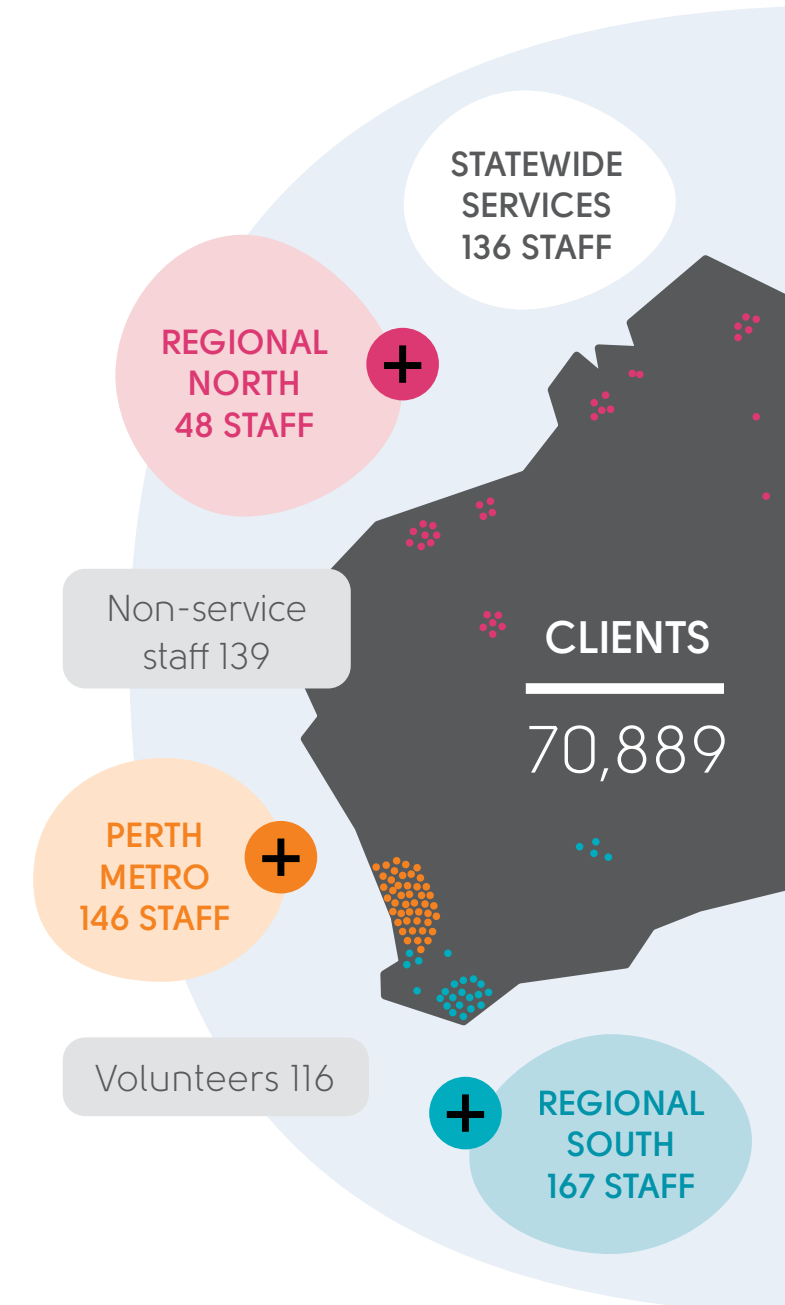
Client Participation

Client participation is about engaging with people using our services to meaningfully inform service design, delivery, and evaluation. In an organisation as broad and complex as ours, there is no single way to elevate the client voice in all we do.

Over the past year, many of our teams have walked alongside their clients to try new ways of working that embed the client voice into our service delivery, including:

- The Dudley Park Child & Parent Centre introducing traineeships for people with lived experience to develop a client handbook and charter.
- The Albany Women's Centre working with previously accommodated clients to more deeply understand their journey through the service.
- Our Child Contact Service recognising client feedback about onboarding and working with ex-clients to develop an induction video.

Many of these projects continue into the new 2022-2025 Strategic Plan.



Advocacy priorities

1. Investing in young people

We worked with government and out-of-home care providers for the state-wide roll out of Home Stretch WA, a model of extended support for care leavers after they turn 18. Using the outcomes of our Home Stretch WA Trial, conducted in partnership with Yorganop Aboriginal Corporation, we successfully advocated for the Government to support young people until age 21; in legislation, policy and practice, with the WA Government committing \$37.2 million in the State Budget for 2022-2023.

2. Being an ally on reconciliation and justice

We participated in a sector-wide campaign to raise the age of criminal responsibility from 10 to 14 years of age, and to seek less harmful responses for children, their families and broader community. The campaign was

Home Stretch trial gallery walk



coordinated by Social Reinvestment WA, which works towards reducing over-representation of Aboriginal and Torres Strait Islander people in our justice system. We also continued to advocate for the Uluru Statement from the Heart and a First Nations voice to Federal Parliament.

3. Poverty and inequality

An adequate income for all, particularly children, is one of Anglicare WA's leading advocacy priorities. Our work centred on raising the rate of JobSeeker and other income support payments above the poverty line. We worked locally to amplify the national Raise the Rate for Good campaign through a combination of polling research, media appearances, public calls to action and representations to Federal Members of Parliament.

4. Family and domestic violence

Our work in this area focused on, increasing men's behaviour change initiatives - particularly in regional areas, as well as calling for greater support for children exposed to violence, and drafting a submission to government on legislative responses to coercive control. Linked to our advocacy in this area, we provided Healthy Relationships education to over 1,400 students in WA.

5. Housing and homelessness

Our work on household incomes was given added urgency with the rapid and significant rise in rent. Our Rental Affordability Snapshot again showed fewer than 1% of properties were affordable for someone on income support. Our advocacy focused on increasing social housing and providing greater rent relief for tenants in the private rental market.

HOUSING FOCUS: THE RENTAL CRISIS

As the skills shortage in WA slowed the construction market, housing affordability and availability got even worse for low-income renters in 2021-2022.

The 50% drop was reported in our 2021 Rental Affordability Snapshot and the 2022 report showed no improvement.

Adding to the financial burden was the increasing cost-of-living, with bigger price hikes for other non-discretionary items, such as food and transport.

Grossly inadequate income support payments, such as JobSeeker, compounded the lack of housing affordability. Meanwhile, a tightening labour market saw more people working at least some hours, yet this did not translate into commensurate wage increases.

The result: a growing cohort of 'working poor' as insecure and casualised jobs dominated, while there were fewer full-time low-skill and entry levels jobs.

Both the social housing system and the private rental market continue to fail those with the least.

Anglicare WA's housing advocacy focused on influencing both State and Federal Governments to provide a housing system that prioritises homes for all.

The skills shortage in WA slowed the construction industry, reducing housing options and affordability for low-income renters



Key activities included:

- Gathering personal experiences to support our advocacy priorities.
- Pitching policy solutions to partner organisations, government ministers and departments.
- Presenting our Fringe World show 'How Good is Perth?' to a sell-out crowd in the Pleasure Garden on the theme of inclusive cities.
- Providing a detailed submission to the WA Parliament's Upper House Inquiry into the Funding and Provision of Homelessness Services, resulting in an invitation to appear in-person before the Committee.
- Polling on public perceptions of income and housing support payments ahead of the Federal election.
- Media commentary and social media content around key events and government announcements.
- Using our annual Rental Affordability Snapshot to advocate for a raised rate of income support to improve housing affordability for low income households.

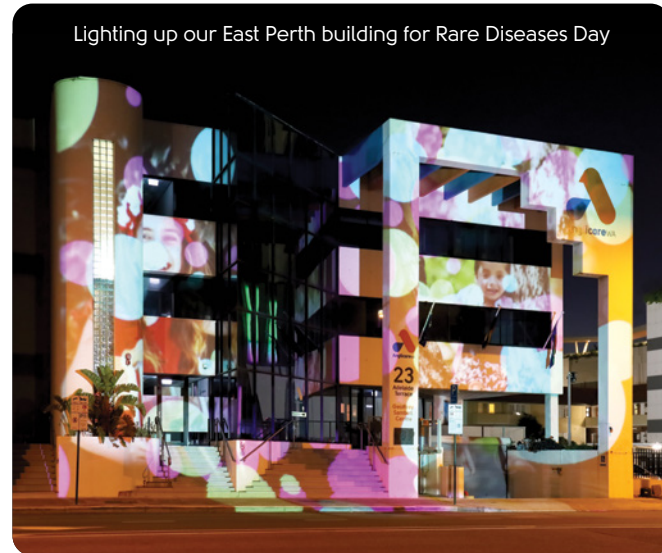
Our talented workforce

People are at the heart of everything we do at Anglicare WA, as recognised by the Exceptional People pillar in our 2019-2022 Strategic Plan. People working with people. Our success pivots on the exceptional knowledge, skills, experience, and attitudes of our passionate and committed workforce.

Preparing for - and responding to - community spread of COVID-19, formed an overarching backdrop to all our activities over the last year.

All about people

Despite the pervasive impact of COVID-19, which saw many of our staff working from home for much of the first half of 2022, our staff and volunteers remained



highly engaged and in tune with our organisational vision and our values. The results of this year's annual workforce survey put Anglicare WA in the top decile of benchmark organisations and reaffirms our team is extremely proud to work here, while what we are doing, and the way we do it, helps attract exceptional people.

Gutsy and courageous

Through comprehensive consultation, planning and communication, we were able to proactively address COVID-19 challenges across the year, but particularly in the last 6 months. Our workforce once again demonstrated agility and resilience, while maintaining a focus on client outcomes – amid escalating protocols and restrictions.

Focused on strengths

This year we continued to focus on leadership

development across the organisation. We embedded our 360-feedback process, whilst a combination of talent management and succession planning, resulted in a number of talented staff stepping up into key roles within Anglicare WA. With Australia's challenging labour market not expected to ease over the next three years, several key initiatives have been included in the new Strategic Plan to support talent attraction, development and retention.

Trusted partners

Embedding the new intranet and our comprehensive internal communication plan this year has ensured our people have access to the information they need, when they need it, to do their job efficiently and effectively. We have actively encouraged multi-way communication by supporting people to connect and collaborate across geographic and team locations. Adapting to these new technologies was accelerated as we adapted to new ways of working in response to COVID-19.

Fiercely inclusive

We have further strengthened and deepened our Diversity and Inclusion initiatives over the past 12

Our survey results confirm that Anglicare WA's highly engaged workforce is extremely proud to work for us



months. Anglicare WA now has five active working groups, which are developing and implementing comprehensive action plans across areas including disability access, cultural and linguistic diversity, reconciliation, LGBTQIA+, and mental health and wellbeing. We are particularly proud to have launched our inclusive language guide, along with gender affirmation guidelines.

Curious and creative

Looking ahead, our new 2022-2025 Strategic Plan: Tackling Disadvantage will ensure we continue to nurture our enviable workforce culture, aligned and engaged with our vision for a just and fair Western Australia where everyone can thrive. Over the coming three years, we will focus on expanding our employee value proposition, supporting talent development and proactively recruiting people from a range of diverse backgrounds with a range of experiences.

WENDY BLACK

Financial Counsellor

SOUTH REGION

Thank you for 25 years

Wendy Black joined Anglicare WA in 1997 as a financial counsellor in Bunbury. Since then, Wendy has assisted thousands of individuals and families in the South-West region, struggling to make ends meet. More recently as the Practice Consultant for Financial Services and Housing Support, Wendy mentored and guided colleagues, while overseeing the state-wide financial counselling, emergency relief and microfinance services. Wendy announced her retirement this year after 25 years service.

"When I started at Anglicare WA, all I remember in the first few weeks of my employment is thinking 'This is just my dream job, I can't believe they're paying me to do this'.

When I started there was no computer and no mobile phone, so I was typing letters to creditors and my colleagues were hand-writing correspondence. I've seen many changes throughout my years,



particularly in the way we deliver services to clients, and it's a good change.

We work with their strengths, what they can do, and how we can help them get to where they want to be. But one thing that has never changed is the rogue financial products that need to be continually held to

account, and it's all of my amazing colleagues with the passion to advocate for fairness who will continue to stand for less fortunate and marginalised groups.

Even though I'm leaving this amazing industry after 25 years, I will still be the one shouting at the TV on State and Federal Budget nights and I will still care very much. Anglicare WA has given me vast opportunities, challenges, and friendships, and those experiences will long stay with me. I love seeing



people grow, both clients and colleagues. I'm very proud of the support I've been able to give, and when I've stumbled, there's always been someone around to help pick me up.

I have really loved my work with Anglicare WA, and I still really love it. But retirement at 65 was always my plan, and I just love it when a plan comes together. While I'll miss everyone, there may be a few departments that might be pleased to see the back of me... like IT. I'm looking forward to curling up by the fire and using my little notebook of log-ins and passwords for kindling.

Thank you to everyone who has shared this journey with me, it's been a pleasure to work alongside so many people I love and respect."

When I started at Anglicare WA, I remember in the first few weeks thinking 'This is just my dream job, I can't believe they're paying me to do this'



VESNA TASOVAC

Children's Counsellor

METRO REGION

From volunteer to 15 years

Vesna Tasovac is a children's counsellor based in Rockingham, working in the Child Sexual Abuse Therapy Service and in Young Hearts supporting children and young people impacted by family violence and abuse. First joining as a volunteer, Vesna has been employed at Anglicare WA for 15 years.

"I work with children who have endured terrible trauma; who have been sexually abused, or have been exposed to family and domestic violence, and who might be starting to display harmful behaviours. It's a tough area to work in, but I get to help these kids, to help them understand what happened to them

I've got great colleagues and have always felt supported and valued. They even put up with my singing!



wasn't ok, and then to work with them, to help regain their strength and get on with their lives.

It's incredible to see the changes in the lives of the children and young people, see them happier, no more bad dreams, and reduced anxiety, depression, and self-harm. Simply to see them enjoying being themselves.

The Anglicare WA value that most resonates with me is Fiercely Inclusive. It covers everything, and it represents the organisation, my colleagues, and how I approach the work: it doesn't matter who is on the other side, I am there to help. We can all work together to make sure nobody is left out.

I love the inclusiveness, it's beautiful, and it's the best thing about working at Anglicare WA. We take a holistic approach to our work, coming together to discuss a case, and support the family in whatever way they need.

I really love the job that I do. I've got great colleagues who listen, support me, appreciate my contribution, and help me grow in my work. I've always felt supported and valued. They even put up with my singing!"

APRIL WILSON

Critical Response Service

NORTH REGION

Welcome back

Family and domestic violence support worker, April Wilson, returned to work at Anglicare WA last year as the Critical Response Service coordinator in Derby. We were delighted to have April back in the West Kimberley team after we had no choice but to let her go when the contract for the service she was delivering ended in 2020.

"I had worked at the sobering up shelter and the women's refuge in Derby for a few years, when an opportunity came up to join the Anglicare WA team in the Kimberley Family Violence Service in 2019 – in the women's worker role. I left at the end of 2020 when the funding for the role ended.

I returned to work at the women's refuge in an outreach role, still working closely with Anglicare WA.

In 2021, when the opportunity arose to return to Anglicare WA, as the Coordinator for the Critical Response Service, I jumped at it. From the first day, it felt like I'd come back home.

It's a very hands-on role, working closely with Police and the Department of Communities to support victims of family and domestic violence. While there is an administrative component to the role such as reading police reports, updating databases and conducting risk assessments, most of the work is in the field. I get out



there – providing an immediate response to women who have made the police report, working with them on safety planning, to lodge VROs, and providing referrals to other services they may need such as legal, counselling and health services. The role is also involved in creating awareness in the community, letting women know of the services that are available.

What drew me back to Anglicare WA – is that they truly care about their staff and clients. This means I can go out into the community with the support to know I can make that difference. That's the best thing about the job: knowing what I'm doing is helping these ladies, increasing their awareness, and supporting them to stay safe.

It makes me really proud when you hear about Anglicare WA within the community. You hear it from the women or read it in the police reports; they know where we are, they know who we are, and they want to engage with us. It's so rewarding when ladies I've worked with have come back a couple of months after I've worked with them. They drop by, tell us about the progress they've made, and provide feedback."

Our reconciliation journey

Reconciliation Action Plan

Continuing our reconciliation journey this year, we entered the final year of our 'Stretch' Reconciliation Action Plan (RAP). During this time, the organisation has focused on increasing Aboriginal employment, building cultural awareness and safety, and strengthening partnerships with external Aboriginal organisations. Changes both internally and externally have resulted in a shift in our future focus to the following areas:

- Embedding the Aboriginal Cultural Security Framework into services.
- Establishing a capacity-building fund and developing plans to support and respond to Aboriginal Community Controlled Organisations (ACCOs).
- In close consultation with local communities identifying potential opportunities to support ACCOs to take a primary leadership role in service provision.
- Continuing activity to enhance Aboriginal employment and retention.



Aboriginal and Torres Strait Islander Engagement Lead Jasmine Gregory and Aunty Liz Hayden

Aboriginal Advisory Group

The Aboriginal Advisory Group (AAG) continued to provide broad geographic representation, expertise and guidance on our long-range Aboriginal engagement strategy. The AAG consisted of Aunty Liz Hayden, Danny Ford, Barbara Ahmat, Annie Young and Robert Watson. The group met quarterly during this reporting period, providing:

- Input and feedback regarding the Strategic Plan.
- Information and feedback regarding Curtin's Ethical Decision-Making Framework.
- Feedback on First Nations Voice, Treaty and Truth-Telling.
- A review and endorsement of the Terms of Reference for the AAG.



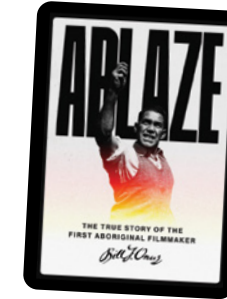
ACCO partnerships

In many of our service locations, we maintain strong relationships with local Aboriginal organisations. Our 30 ACCO relationships vary significantly according to local circumstances and include: integrated service relationships, such as joint service provision and co-location; skills sharing, such as back-office support and training; and community support, through events and informal referrals.

These partnerships also increasingly involve co-designed services. Some key co-design highlights from the last 12 months include:

- A co-design project with Ngnowar Aerwah Aboriginal Corporation, to redesign Alcohol and Other Drug and Mental Health Support Services in Wyndham;
- The joint development of a Family Violence Service with Emama Nguda in Derby; and
- A co-design project with Yorganop to develop and support the Home Stretch program.

Building capacity with several ACCOs has challenged Anglicare WA to change its approach to supporting



Aboriginal organisations. This process has been instrumental in enabling us to learn, reflect, and move forward in a positive manner, with the aim of supporting the Aboriginal community toward self-determination in genuine partnership.

Cultural awareness training

Our commitment to raising cultural awareness across the organisation gathered momentum. 87% of our workforce has participated in face-to-face cultural awareness training, an increase from 62% the previous year. COVID-19 restrictions in early 2022 prevented face-to-face training, and several sessions were undertaken remotely. Cultural awareness and immersion activities have challenged many participants' preconceived ideas and values, and our Aboriginal and Torres Strait Islander Lead continues to engage in respectful, open and honest discussions as we continue on this journey together.

Celebrations of aboriginal culture and reconciliation

Reconciliation Week 2022 saw at least 30 staff attend the Reconciliation Walk at Kings Park (left), wearing t-shirts made for the occasion. This year for NAIDOC Week our staff participated in events in our offices, including Mandurah, Rockingham and Leederville, and were encouraged to join local Aboriginal community celebrations. A state-wide screening of the documentary film Ablaze, the true story of the first Aboriginal filmmaker, was organised for all staff on Sorry Day. The screening was followed by excellent discussion and feedback, and one staff member recognised familiar family names in the film and was able to reconnect with family.



Innovation, technology & continuous improvement

Innovation

System-change, new interventions or supports, and service re-design continued to be the focus of Innovation efforts this year. System-change work included scaling up the Home Stretch WA trial with Yorganop, WA's only Aboriginal foster care agency, and working with the Department of Communities to scope a Community of Practice to support the state-wide roll out of the model to extend the leaving care age to 21.

Minister for Communities Simone McGurk at the launch of the Home Energy Efficiency Scheme



We were part of the consortium which successfully tendered to develop an Online Homelessness Services Portal, supporting a No Wrong Door Approach in homelessness services. Our role is to ensure the voice of the sector and those with lived experience inform its design and development.

This year, we also developed a new financial coaching service, which is being delivered in partnership with Keystart Homeloans and commenced our Net Zero Planning.

Our Innovation team collaborated with services across the State to improve their ability to innovate service delivery and create positive impact. This has included use of our Changemaker Toolkit, and direct involvement in projects. Some examples include:

- The Home Energy Efficiency Scheme trial with Synergy to provide home energy audits and energy saving resources for people struggling to pay their power bills.
- A mapping project with Albany Women's Centre to better understand the client experience and identify ways to improve this for women and children escaping family and domestic violence.

Technology

Anglicare WA continued to upgrade staff access to technology throughout the year; we implemented improved information management systems and governance, and stepped up our cyber security. A newly implemented project management process has enabled us to deliver more projects on time and within budget. In one example, we developed a new loans system and website for WANILS resulting



in increased applications and decreased manual processes for clients and staff.

Our future focus now turns to improving client access to information about, and interactions with, our services.

Curious and creative

This year, our Impact Team supported some of our family and domestic violence support services to pilot a range of outcome measurement tools, specific to services supporting both child and adult victim-survivors.

The Impact Team supported our partnership with Emama Nguda Aboriginal Corporation, to roll out

and trial this new measurement system with male perpetrators of family and domestic violence, in order to test its functionality and suitability within a regional service.

Fiercely inclusive

Anglicare WA is a fiercely inclusive organisation, from our workers to the people we support. This includes acknowledging and respecting how people choose to identify. A common question people are asked when accessing any service is, 'What is your gender?'

This year we updated our client information system, so now from the first point of contact with our services, people can identify as their preferred gender and pronouns and are treated with dignity and respect.

Anglicare WA is a fiercely inclusive organisation, from our workers to the people we support. This includes acknowledging and respecting how people choose to identify

Our philanthropically funded services

We have continued to develop strategic philanthropic partnerships this year, through which we have been able to deliver quality outcomes and better serve the people and communities of Western Australia.

As the need in our community grows, we are truly grateful to those who walk alongside us. Our work will never stop, yet with the support of our partners, we are able to expand our impact in the lives of vulnerable Western Australians. Here we highlight some of the services made possible due to philanthropic funding:

It Only Takes One

This is our community education initiative teaching students in Years 5 to 12 about critical social issues, including Poverty, inequality and homelessness; Healthy relationships; and Mental wellbeing. The course is designed with input from young people, educators and Anglicare WA specialists. We are grateful to the

It only takes
One person
school
community
to make a difference



Raising funds at the Central Park Plunge

Wright Burt Foundation and the Anglican Schools Commission for enabling us to deliver this important program that is helping to increase wellbeing, reduce stigma, prevent violence, build confidence and spread compassion amongst the next generation.

Youth Homelessness

Young people are our future, but not all young people have the opportunity for a bright and secure future, with an alarming number still experiencing homelessness. Anglicare WA is the leading provider of youth homelessness services in this state, providing support to young people sleeping rough through Street Connect, providing access to affordable transitional accommodation through Y-Shac and YES Housing, and providing opportunity to move on from homelessness to independence through Foyer Oxford.

Our services are grateful to the State Government, as well as major supporters ISPT, the Stan Perron Charitable Foundation, Minderoo Foundation, the Gregg Family, Jon & Caro Stewart Family Foundation, our

Anglicare WA School Ambassadors, and many other individual and corporate donors committed to changing the story of youth homelessness.

Young Hearts

Thanks to continued support from Austal and Channel 7 Telethon Trust, the Young Hearts service continues to make a difference in the lives of children impacted by family and domestic violence. Young Hearts counselling services support children and families in some of Western Australia's most vulnerable regions and sadly, the need for these services is rapidly increasing.

Emergency Relief

For people living in poverty, simply paying a bill can become a significant barrier to their wellbeing; it may also be a catalyst towards severe financial insecurity or homelessness. Emergency Relief support provides immediate financial assistance to help people meet their most basic needs, and thanks to the support of Chevron Australia and long-term partners Lotterywest, more clients than ever before were supported this year.

Thanks Telethon!



A big donation from CBH

Supporting Regional WA

Anglicare WA spans right across our great state, and the commitment to place-based support has seen the development and growth of significant programs to specifically support the regions. Supporters like Alcoa Foundation, CBH Group, the World Gold Council and the Henderson Family are working alongside us to ensure that regional WA has access to crucial services and we are grateful for their support.

Partnering for Change

We believe everyone has the power to make a difference, and anyone can be a change-maker in their community. Friends of Anglicare WA brings together a group of changemakers who have gone above and beyond to support our mission – whether they are long-serving staff or volunteers, those who have chosen to leave a gift in their Will, or long-term donors to our vital programs. This group truly believes in creating a just and fair Western Australia, and we sincerely thank them.

To join our team of dedicated changemakers, visit anglicarewa.org.au or call 08 9263 2091.

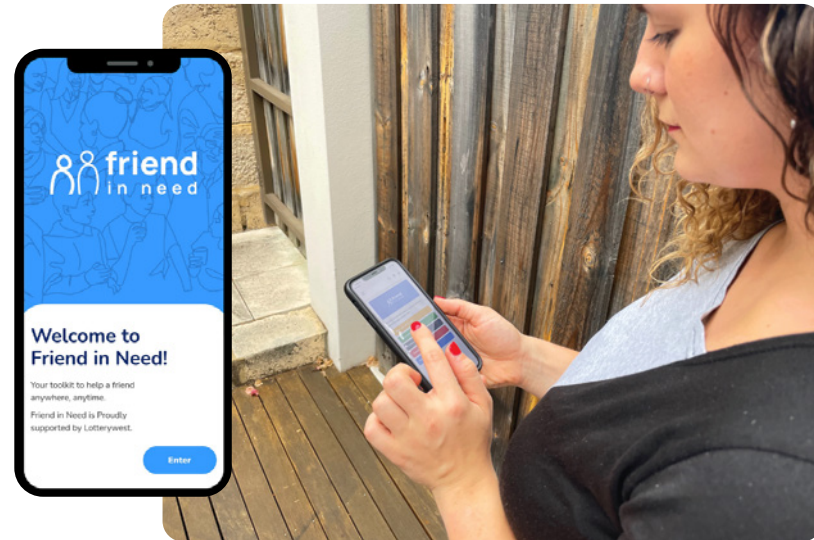
Preparing for Omicron

Over the last 12 months as Western Australia transitioned from its COVID-free status to reopened borders and community spread of the virus, Anglicare WA adapted our COVID-19 response accordingly to meet the changing community need.

Friend in Need

Through funding from Lotterywest, we developed and launched the Friend in Need App. The App features information to support people across 40 significant life events, and connections to relevant professional

Alongside the Friend in Need digital download, the initiative also delivered over 70 educational, face-to-face workshops across the metropolitan area



The app is available for free through App Store and Google Play

helpers to assist in navigating the service system. The App has been supported by a range of community partners, who contributed to content development and promotion of the App. Since it was launched in March 2022, the App has been freely downloaded more than 1,300 times.

The App was developed to be complimentary to our Community Connectors workshops, which have been rebranded as Friend in Need. The workshops were originally designed in response to the detrimental impact of COVID-19 on people's wellbeing, to equip people with the confidence and knowledge to support others during times of need. The program also delivered over 70 educational, face-to-face workshops across the metropolitan area. The project partnered

with the Alcoa Foundation to deliver sessions across communities where Alcoa works.

New COVID-19 Response

At the start of 2022, as cases of the Omicron variant were emerging in our community, and WA was planning to open its borders, our COVID Response Group continually reviewed emerging needs, as well as assessing how organisations in other parts of Australia and the world were adapting.

COVID Care Packs

In response to immediate material needs, we designed resources for COVID Care packs to be distributed through our services, including Foyer Oxford, Bridges Disability Support Service, Albany Women's Centre and the Young Parents Support Service.



Behind the scenes at the op shop warehouse

The packs included PPE and cleaning products, snacks, new clothing items from our Thread Together service, and games and puzzles. Some included grocery vouchers and phone credit where needed. The packs also had guides to get through COVID-19 isolation, helpful contacts and family wellbeing plans. Over 600 packs were distributed throughout the peak months of the Omicron wave.

The packs were also included in our food delivery service, in partnership with Foodbank. The service dropped essential supplies to people required to isolate due to COVID-19 protocols, but unable to afford home deliveries. Hundreds of food parcels were dropped across Perth and the Peel region by Anglicare WA staff volunteering their time (left).

NIKKI'S
STORY*

Nikki* lived in a violent marriage for many years. Her husband was physically, psychologically, and verbally abusive – and it was often witnessed by their children. He isolated Nikki and the children from their support networks and blamed them for his violent actions. Nikki lived in constant fear and described her life as continuous hell.

Towards the end of the marriage, the violence escalated and started to be directed at the children. Nikki decided to leave when he threatened to kill them all. Nikki felt like the abuse continued when her husband sought custody of the children through the Family Court of WA, however, it was here in the Family Court that Nikki was connected to Anglicare WA and our Recovery After Violence Support service, and she began to rebuild her life.

Nikki was encouraged by our service to reconnect with a friend who worked in a women's refuge; helping her to realise the reality of her situation and that she wasn't alone.

Nikki and her children were connected into other Anglicare WA services, such as Mums and Dads Forever and Young Hearts; all playing a part in supporting the family during their journey of violence recovery. As well as providing practical support, Nikki also received invaluable insight into the Family Court process.

NIKKI'S OUTCOMES

- Changed knowledge, skills, behaviours
- Empowerment to make own decisions

When Nikki received a Final Order from the Family Court, which included a no-contact order for her husband with both herself and the children, she saw this as the start of their healing. Nikki said through the support of the Recovery After Violence Support and other Anglicare WA services, she is now much stronger and no longer feels so alone. They've helped her transform her life.

MYFANWY'S OUTCOMES

- 24-hour care arrangement
- NDIS and COVID-19 support
- Practical and emotional support

Our Bridges Disability Support Service has supported Myfanwy to live a full life, in her own home in Albany, since 2015.

Since coming into our service, Myfanwy has required around-the-clock assistance and personal care as a result of a neurological condition and severe osteoporosis. Bridges entered a 24-hour care arrangement, which involved a staff member rostered on for each day, with a four-hour break in the afternoons.

Myfanwy was pleased with this arrangement, as it ensured she was supported with personal care and meals in the morning and was able to enjoy some solitude in the afternoons. She could call friends or have them over to visit, before the staff member returned to prepare dinner and provide the evening and overnight support. As time progressed, Myfanwy's needs changed and the Bridges team took a holistic approach to her

care. Our Area Coordinator, Senior Support Worker and other team members liaised with Myfanwy, her family, and allied health professionals involved in her care, to ensure

her support was continuously refined, whilst ensuring she could remain in her home.

Throughout the various phases of the COVID-19 pandemic, Myfanwy continued to receive uninterrupted support from our Bridges team. Staff implemented all required COVID-19 protocols and were supported by Anglicare WA's COVID-19 Response Team.

Supporting Myfanwy in her own home did come with some challenges, as the house wasn't specifically set up to assist someone with such high intensity needs, such as accommodating a full hoist to be able to help her get in and out of bed. However, our Bridges team rose to the challenge, in consultation with her allied health team, and even our Workplace Health and Safety Manager, to ensure both Myfanwy's safety and that of her support staff. Through the dedicated planning and care of our Bridges Disability Support Service team, she was able to continue living within her own home for far longer than she and her family ever anticipated when they first engaged our support.

Just recently Myfanwy moved into a residential facility in Albany, however, our Bridges team were there throughout the transition, helping prepare her for the move. So grateful, Myfanwy hosted a small gathering on her final night at home to show her appreciation for her support staff.

Our team has continued to provide daily social support for Myfanwy in her new home.



- BEN'S OUTCOMES**
- Emotional regulation
 - Increased self-esteem
 - Communication skills



Ben*, a young Aboriginal person living in WA's Kimberley, was 12 years old when he was referred to our counselling service.

Ben had been living with his biological father - who was often physically violent – until the Department of Communities eventually removed Ben from his father's care. As Ben had no ongoing contact with his biological mother, nor other immediate family members in the remote community where he lived, Ben was placed in the care of his paternal grandfather. However, he struggled with this arrangement, which impacted on his mental health. Ben displayed extreme sadness and increased anger, whilst he started getting into trouble at school. Ben was referred to Anglicare WA.

Due to the complexities of Ben's case, our counsellor was required to work with the WA Country Health Service, Communities, WA Police, his school and family members. In those initial interagency meetings, concerns were raised that Ben's behaviour could be connected to his

complex and traumatic family history; and that he might engage in more harmful coping strategies, like drug use.

During these discussions, the counsellor advocated for a person-centred approach for Ben.

The goal for Ben's counselling sessions was to build rapport and establish a safe counselling space for Ben to be able to express his feelings associated with both current and historical stressors. A secondary goal was to strengthen communication between Ben and his grandfather, who was invited by Ben to some sessions.

To build rapport and establish trust, our counsellor maintained a client-led approach, often involving board and card games. These activities allowed Ben to explore personal strengths and interests. Drawing, and discussions about song lyrics and the local news also helped provide a safe talking environment. Over time, these activities dropped off as Ben spoke about family issues, drug use and emotional regulation.

The counsellor also guided Ben with breathing exercises, exploring fast and slow breathing through difficult emotions, thoughts and physical states, before applying them to real-world scenarios.

The sessions continued over 18 months and in that time, Ben's self-esteem improved, he started playing sport and relations improved with his family members. His drug use declined and he reported an overall improvement in his mental health.

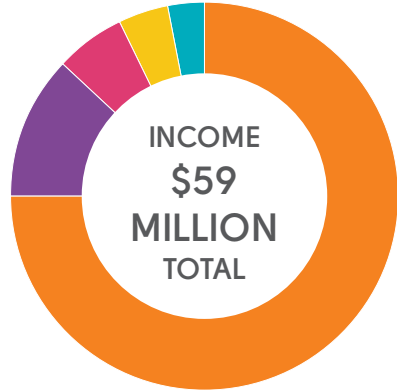
Ben decided to stop counselling when he felt things at home had stabilised. He still approaches the counsellor when he sees him at school or in the community. This sense of ongoing trust and casual engagement with the counsellor reflects the effectiveness of the initial rapport established with Ben, and his positive association with the experience.

OUR FINANCIAL REPORT

2021-2022

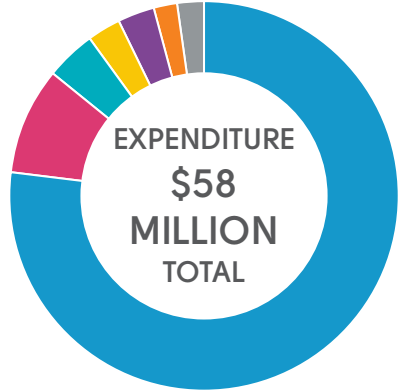
Anglicare WA's financial objective continues to be to use our assets in an effective and sustainable manner, for the benefit of the individuals we support and the wider community. As a trusted organisation, it is important to us that both our clients and our supporters have confidence in our stewardship and can see the positive impact achieved through the way we manage our organisation's resources.

WE EARNED \$59 million in income. Government and other grants continue to be the major source of funding, contributing \$46 million in 2021-2022. Other sources included disability services revenue, philanthropy and Op Shop sales.



- Grants received 78%
- Fees, including disability services income 10%
- Philanthropy 8%
- Sale of goods 3%
- Rent & other revenue 1%

WE SPENT \$58 million. Employment accounted for 77% of our overall spend, with client-facing staff being our primary investment. Other components of our organisational costs were brokerage, which provides direct financial assistance to our clients; and rental costs.



- Employment 77%
- Other 8%
- IT & Communications 4%
- Rent & Accommodation 3%
- Disbursements to clients 2%
- Depreciation 4%
- Vehicles & travel 2%

OUR BOARD



John Atkins AO
Chair



Simon Axworthy



The Venerable Julie Baker



Mark Glasson
Chief Executive Officer



Claire Lucas
Director Innovation and Strategy
From January 2022



Philippa Boldy
Director Services



Nicole Casley



Janine Freeman



Andrew Friars



Bec Stott
Acting Director, Philanthropy & Enterprise
July - December 2021



Mark Fuderer
Director Corporate Services



Shelley Micale
Director People and Culture



Jane Harries



Rob Kirkby
From November 2021



Sue Robertson



Tori Anderson
Director, Philanthropy & Enterprise
January - June 2022



THANK YOU TO OUR FORMER MEMBERS

John O'Connor To November 2021
Kate Chaney To January 2022

OUR EXECUTIVE

BOARD SUB-COMMITTEES

Nominations & Remuneration:

John Atkins AO (Chair),
Andrew Friars

Service Quality:

Sue Robertson
(Chair), Simon Axworthy

Audit & Risk:

John O'Connor/
Rob Kirkby (Chair), Janine
Freeman, Andrew Friars

OUR PARTNERS

Community Partners

360 Health and Community
Ability Centre
Aboriginal Family Law Service
Above and Beyond Education
Accordwest
Advance Housing Limited
Albany Community Foundation
Albany Community Legal Centre
Albany Leisure & Aquatic Centre
Albany Youth Support Association (AYSA)
Alcoa Foundation/Alcoa of Australia
Allambee Counselling
Arbor Grove Primary School
Ashburton Aboriginal Corporation
Australian Red Cross
Behaviour Help
Behaviour Tonics
Behaviour Zen
Best Programs for Kids
BHP
Blue Sky Community Group
Boddington Playgroup
Breakaway Aboriginal Corporation
Bridgetown Family & Community Centre
Bright Minds Therapy
Broome Circle House
Broome Recovery Centre
Broome Youth and Families Hub
Bungaree Primary School
Cahoots
Calista Primary School
Caryn McWhirter
Centacare Kimberley
Centre for Social Impact (UWA)

Centre for Women's Safety and Wellbeing
Centrecare
Child and Adolescent Mental Health Service (Department of Health)
Child and Parenting Services
Child and Parent Centre Carey Park
Child and Parent Centre Collie
Child and Parent Centre Halls Creek
Child Protection and Family Support
City of Bunbury
City of Busselton
City of Cockburn
City of Joondalup
City of Karratha
City of Kwinana
City of Mandurah
City of Rockingham
City of Wanneroo
Clarkson Early Learning Centre
Clontarf
Communicare
Community Data Solutions
Community Employers WA
Community Housing Ltd
Community Resource Centres
Consumer Protection, Department of
Mines, Industry, Regulation & Safety
Create Foundation
Curtin University
Cyrenian House
Derby Aboriginal Medical Service
Doors Wide Open
Drug and Alcohol Youth Service (Mission Australia)
Dudley Park Primary School

Dwellingup Community Compact
East Kimberley College
East Kimberley Job Pathways
Edith Cowan University
Emama Nguda Aboriginal Corporation
eSafeKids
Escare
Euphorium
Family & Relationship Services Australia
Family Court of Western Australia
Family Law Pathways Network
Family Support Network Fremantle
Family Support Network Gosnells
Family Support Network Armadale
Family Support Network Joondalup
Family Support Network Mirrabooka
Family Support Network Perth Midland
Family Support Network Rockingham
Far North Community Services
Financial Counsellors Association of Western Australia (FCAWA)
FinUCAre
Follow the Dream
Foodbank Western Australia
Foothills Information and Referral Service
Foster Care Association WA
Foundation Housing Limited
Foyer Foundation
Frank Konecny Community Centre
Full Circle Therapies
Gawooleng Yawoodeng Aboriginal Corporation
Girls to Women Workshops
Goldfields Aboriginal Language Centre
Goldfields Regional Toy Library

Goldfields Women's Health Services
Gosnells Community Legal Centre
GP down south
Greenfields Primary School
Halls Creek Early Learning Centre
Harvey Community Resource Centre
headspace Bunbury
headspace Kalgoorlie
headspace Mandurah
headspace National
headspace Osborne Park
Health Consumers Council
Health Empower Australia
Hedland Senior High School
Helping Minds
Hillman Primary School
HIPPY (Home Interaction Program for Parents and Youngsters)
Hippy Broome-Yawuru
Horsevision
Hudson Road Family Centre
Innovation Unit
Investing in Our Youth
Jalygurr-Guwan Aboriginal Corporation
Janine Oxenham
Jarrahdale Community Collective
Jouerdine Consultancy
Kalumburu Aboriginal Corporation
Karratha Refuge – Salvation Army
Karratha Health Hub
Karratha Senior High School
Karratha Primary School
KEYS (Kwinana Early Years Service)
Kimberley Chiropractic
Kimberley Aboriginal Medical Service

Kimberley Community Legal Service
Kimberley Joint Response Team
Kimberley Mental Health and Drug Service (Broome and Derby)
Kununurra Neighbourhood House
Kururrungku Catholic School
Lamp
Leafie.org
Leda Primary School
Legal Aid
Little Nuggets Early Learning Centre Halls Creek
LivingWorks Australia
Los Bagus Collection
Lotteries House Broome
Luurnpa Catholic School
Magic Coat for Kids
Mandurah Primary School
Manjimup Family Centre
Mara Pirni Healing Place
Marnin Bowa Dumbara Family Healing Centre
Margaret River Family Centre
Marnja Jarndu
McCusker Centre for Citizenship
Melissa White
Men's Outreach Aboriginal Corporation
Mercycare
Midlas (Midland Information Debt and Legal Advocacy Service)
Milligan Community Learning and Resource Centre
Milliya Rumurra Rehabilitation Centre
Mission Australia
National Indigenous Critical Response

Service
Neon Leadership
Newman Senior High School
Ngaanyatjarra, Pitjantjatjara and Yankunytjatjara Women's Council (NPY Women's Council)
Ngala
Ngnowar-Aerwah Aboriginal Corporation (NAAC)
Nidjalla Waangan Mia Health Centre
Nirrumbuk Aboriginal Corporation
Northcliffe Family Centre
Notre Dame University
Nunga Women's Resource Centre
One Tree Community Services
One Tree LCIS
Orelia Primary School
Ord Valley Aboriginal Health Service
ORYGEN
Palmerston Association
Parenting Ways
ParentMedic
PCYC (Police & Community Youth Centres)
Peel ADHD Parent Support
Peel and Rockingham Kwinana Mental Health Services
Peel Community Legal Centre
Peel Says No to Violence
Peel Youth Services
People Who Care
Pilbara Community Legal Services
Pilbara FDV Network
Pinjarra Community Resource Centre
Playgroups WA
Pride and Prominence

OUR PARTNERS

OUR PARTNERS

Radiance Network
Rainbow Coast Neighbourhood Centre
Relationships Australia
Richmond Wellbeing
Robe River Kuruma Aboriginal Corporation
Roebourne Safe House
Rockingham Peel Group
Roses in the Ocean
Ruah Community Services
Rural Health West
Safety Bay Primary & Senior High School
Salvation Army
Sandalwood Family Centre
Save the Children
SCALES (Southern Communities Advocacy Legal Education Service)
Senses
Sexual Health Quarters
Shelter WA
Shining Hope WA
Shire of Boddington
Shire of Collie
Shire of Dardanup
Shire of Derby
Shire of East Pilbara
Shire of Harvey
Shire of Murray
Shire of Serpentine-Jarrahdale
Shire of Waroona
Sing&Grow
Small Business Development Commission
South Coastal Women's Health Services
Southwest Aboriginal Medical Services
South West Aboriginal Suicide Prevention

Steering Group
Southcare
Southern Aboriginal Corporation
Southwest Women's Health
Stopping Family Violence
St Barts
St John of God Suicide Prevention Service
St Joseph Primary School - Wyndham
St Patrick's Community Support Centre
St Vincent De Paul
Star Services
Stars Foundation
State Coroner's Officer
Susan Hughes
Sussex Street Community Law Service
Talking Kids Australia
Tambellup Community Resource Centre
Telethon Kids Institute
The Champion Centre
The People Place Busselton
The Spiers Centre
The Westerman Jilya Institute for Indigenous Mental Health
Therapy Focus
Thirrilli Aboriginal Postvention Services
Thrive Relationship and Education Services
Town of Bassendean
Town of Port Hedland
Uniting WA
Victim Support Service
WA Association for Mental Health
WA Council of Social Service (WACOSS)
WA Country Health Service
WA Local Government Association
WA Police

WAARDI Building Babies Brains
Wanslea
Waringarri Aboriginal Corporation
Warnbro Primary School
Waroona Community Resource Centre
Waroona Primary School
WESNET – Safe Connections
Winun Ngari Resource Centre -Derby
Wiring Kids
Wirraka Maya Aboriginal Medical Service
Wirrimanu Aboriginal Corporation
Wirrimanu Store
Wunan
Wungening Aboriginal Corporation
Wyndham District High School
Wyndham Youth Aboriginal Corporation
Yarloop Community Resource Centre
Yaandina
Yawuru
YMCAWA
Yorganop
Yorgum Aboriginal Healing Corporation
York Family Playgroup
Youth Affairs Council of Western Australia
Youth Focus
Youth Involvement Council

Winter Appeal Committee
David Alder, Co-Chair
Warwick Hemsley AO, Co-Chair
Ben Devenish
Bill Hassell AM JP
Brendon Brodie-Hall
Felicia Brady

Geoff Potter
Jemma Sanderson
Monique Ridley
Robert Perman

Community Partners
The Archbishop Community Fund
City of Perth
Town of Claremont

Trusts and Foundations
Albany Community Foundation
Anglican Community Fund
Bowen Foundation Inc
Collier Charitable Foundation
Channel Seven Telethon Trust
Henderson Family
J P Stratton Trust
Jon & Caro Stewart Family Foundation
Lotterywest
Minderoo Foundation
McCusker Charitable Foundation
The Busby Family Fund
The John and Betty Johns Endowment
The Kingsnorth Family
The Oliver Charitable Foundation
The Stan Perron Charitable Foundation
Wythenshawe Foundation
Wright Burt Foundation

School Partners
All Saints' College
Anglican Schools Commission
Christ Church Grammar School
Court Grammar School

Frederick Irwin Anglican School
Guildford Grammar School
Hale School
John Septimus Roe Anglican School
John Wollaston Anglican Community School
Perth College
Peter Carnley Anglican Community School
Peter Moyes Anglican Community School
St George's Anglican Grammar School
St Hilda's Anglican School for Girls
St James' Anglican School
St Mark's Anglican Community School
St Mary's Anglican Girls' School
Swan Valley Anglican Community School
WA Anglican Schools Association

Corporate Partners
Alcoa Foundation
Anglican Community Fund
APM
Austal Pty Ltd
Azure Capital
Brookfield Properties
CBH Group
CHC Helicopters
Chevron
Clue Design
Downer Group
Fortescue Metals Group
Gilmac Pty Ltd
ISPT
NAB Community Endowment
Rio Tinto Iron Ore
World Gold Council

OUR PARTNERS

Government Funders
City of Rockingham
Department of Communities
Department of Education
Department of Health
Department of Justice
Department of Social Services
Great Southern Development Commission
Keystart Loans Limited
Legal Aid WA
Mental Health Commission
National Disability Insurance Scheme (NDIS)
Synergy

Non-Government Funders
Brotherhood of St Laurence
Good Shepherd Australia New Zealand (GSM)
Headspace National Youth Mental Health Foundation
Palmerston Association
WA Primary Health Alliance (WAPHA)
Youturn Limited

Mission Partners
Anglican Community Fund
Anglican Diocese of Bunbury
Anglican Diocese of Northwest
Anglican Diocese of Perth
Boniface Care
Brotherhood of St Laurence

OVER THE NEXT THREE YEARS
ANGLICARE WA WILL BE...

TACKLING DISADVANTAGE

Our primary purpose is to drive positive outcomes with those in need. We seek to support our clients to have stronger family relationships, safer communities, secure and stable accommodation, and social inclusion and participation. We will connect holistically, in the context of their circumstances, and respectful of their agency. Our second purpose is to challenge barriers to thriving. We do this by catalysing system change to create a fairer WA.

The focus of Anglicare WA continues to be on improving the wellbeing of individuals, families and communities living in Western Australia over this decade. We acknowledge there are many dimensions to wellbeing.

OUR VISION

We believe in a just and fair Western Australia where everyone can thrive

OUR PURPOSE

To drive positive outcomes with those in need and to challenge barriers to thriving

OUR VALUES

- All about People
- Focused on Strengths
 - Fiercely Inclusive
 - Trusted Partners
 - Curious & Creative
- Gutsy & Courageous

BOOST SERVICE IMPACT



1 MAKE CLIENT VOICES CENTRAL TO THE WORK WE DO: We will create pathways and opportunities for people to draw from their lived experience to participate in design, delivery and evaluation of services, drive change, and improve life outcomes.



2 USE TECH TO CONNECT WITH PEOPLE IN A WAY THAT SUITS THEM: We will offer accessible online services to our clients to ensure people receive the support they need when they need it.



3 ENGAGE, INSPIRE AND DEVELOP EXCEPTIONAL PEOPLE: We will attract, develop, and retain exceptional people. We celebrate that everyone brings unique, diverse skills and talents. We grow and nurture talent, build on our strengths and drive impact.



4 BUILD MENTAL HEALTH SUPPORT CAPACITY: We will equip our services to be responsive to those experiencing mental health issues offering a wraparound support system. We will take care of each other and amplify our workforce wellbeing.

PROMOTE SOLUTIONS



5 ADVOCATE FOR POLICY CHANGE: We will use our voice to inform and drive social change on the root causes of disadvantage. We have a responsibility to amplify voices of our clients and work in partnership with others in inspiring a collective voice on the issues that matter most to those experiencing disadvantage.



6 FIND AND TEST NEW SOLUTIONS: We will partner with others to be a trusted backbone for community service innovation; investigating promising ideas and translating into solutions that will inform policy, practice, or system reform.

MOBILISE COMMUNITY ACTION



7 PROMOTE THE EMPOWERMENT OF ABORIGINAL PEOPLE: We will play our part in promoting and acting on Aboriginal empowerment that support Aboriginal people to live a fulfilling life and choose their futures with secure foundations. We will ensure our services are culturally safe and enhance our capacity building focus through local partnerships with Aboriginal organisations and initiatives.



8 INSPIRE PEOPLE TO BECOME ACTIVE AGENTS OF CHANGE IN THEIR COMMUNITY: We will play our part in the creation of resilient communities and deepening our connection to local communities through the application of a place-based approach. We will integrate our community linkages (schools, parishes, local networks) and support community in actualising community solutions.



@anglicarewa
anglicarewa.org.au

Registered Office
23 Adelaide Terrace
East Perth WA 6004

Postal Address
GPO Box C138
East Perth WA 6892

T 1300 114 446
Anglicare WA (Inc.)
ABN 32 797 454 970