

MEANINGFUL i mpact



Our 2025 Philanthropic Impact Report

Acknowledgement of Country

We acknowledge Aboriginal Peoples as the Traditional Custodians of the lands that our services operate on and pay our respects to Elders of these lands both past and present.

Anglicare WA delivers services across many Countries in WA, from Balanggarra Country in the North to Minang Noongar Country in the South.

We wish to acknowledge the Custodians of the lands where our offices are located and would like to thank the Noongar, Miriuwung Gajerrong, Tjurabalan, Yawuru, Nyikina, Ngarluma, Kariyarra, Nyiyaparli, Martu, and Wangkatja Peoples for their wisdom and generosity.

Artwork by Hayley Thompson, a proud Noongar Yuggera yorga.

Western Australia in 2025



We believe in a just and fair Western Australia where everyone can thrive.

Our purpose at Anglicare WA is to drive positive outcomes for those in need and to challenge barriers to thriving.

As we near Anglicare WA's 50th year of service, the challenges our community face remain very much the same; insecure and unaffordable housing, high numbers of people trapped by poverty and increasing rates of family and domestic violence.

The interconnectedness of these three main challenges demand a more holistic approach to support families and individuals, and we are adapting to meet these needs.

The housing crisis

At the most basic level, a safe home is essential for anyone to thrive. The word “home” itself is synonymous with “safety”. But what happens when that safety disappears – when financial hardship, mental health challenges or family and domestic violence make your home unsafe?

In the middle of the current housing crisis, far too many Western Australians are being pushed out of secure housing. The cost of renting, let alone buying a home continues to climb to unprecedented levels, particularly when compared to wages.

Housing affordability remains a significant pressure point. Perth is now the second most expensive city in Australia to rent, with the median weekly rent sitting at \$747. For people receiving welfare payments, there are currently no rental options on the market considered affordable.

Without a safe and secure home, too many in our community are already at risk and under pressure.

Increased poverty and inequality



325,000 Western Australians are currently living in poverty, including 85,000 children. This means around **13% of the state's population** is impacted. In addition, 12% of adults in WA report that they struggle to pay their bills due to inconsistent income.

For a state that is known for its wealth and rich resources, that number is shamefully high. Australia is a wealthy country, but the gaps between the wealthy and the “working poor” continue to widen alarmingly.

Unacceptable rates of family and domestic violence

WA Police crime statistics show there were more than 42,000 offences involving assault or threatening behaviours committed in families in 2024/2025. This is an increase of 18% on the year previously, but is only part of the picture, as those numbers only include incidents that were reported to police. Advocate groups say up to 70% of incidents go unreported. *

Many victim-survivors of family and domestic violence tell us that a lack of affordable housing is one of the main reasons they cannot leave a violent partner. When the choice is to stay in harm's way or become homeless, it's not a fair choice at all.

The trauma of family and domestic violence affects the adult victim-survivor and the children who are part of that family. There is evidence that children who experience violence in the home can grow into adults who become perpetrators of violence themselves, and so the cycle continues on and on.

Addressing and solving all of these challenges can only lead to better outcomes for EVERY member of the community. As a supporter of Anglicare WA, you already know this.

We offer our sincere thanks for your support in this mission and are grateful to have you with us.

* Source <https://www.abc.net.au/news/2025-08-08/stats-show-increase-in-family-and-domestic-violence-in-wa/105628818>



Strategy 2030



Good strategy becomes the guiding light for all of an organisation's activities and decisions. In 2025, in response to the challenges we are currently facing as a community, the new 5 year strategy to take Anglicare WA to 2030 was announced and put into action.

Strategy 2030 is underpinned by 5 Key Pillars which are driven by the values that we stand by. It is also in direct response to the current social environment Western Australia is in, with an eye on potential future challenges and opportunities.

These 5 Pillars support everything we do, from working directly with clients to advocating to policy makers for systemic change, as well as fundraising activities. The success of any activity will be measured against these goals.

In the following chapters, you will see Strategy 2030 in action: the outcomes we're achieving, the challenges we're addressing and the difference your support makes in our community.

The case studies shared are our client's stories and experiences, and as always we have changed names and certain identifying features to protect their privacy and dignity.

Supporting Western Australians to Thrive



Anglicare WA will be there when people need us, designing and delivering services that transform lives.

Insecure housing and violence in the home both present significant challenges to anyone. If you are struggling just to survive each day, there is no possibility of being able to thrive.

Services like Foyer Oxford, Street Connect and Young Hearts are truly life changing, supporting young people through trauma and helping them find their path forward.

Foyer Oxford combines holistic support, quality housing and access to employment and education pathways, giving at risk young people the opportunity to thrive.

We believe that housing is a human right, and that all young people deserve a fair start to their lives.

For over 10 years Young Hearts has been working to break the cycle of family and domestic violence through the generations. It is one of the few services in Australia that is dedicated to the children and young people and their recovery from the trauma of experiencing or witnessing abuse or violence in the home.

We are proud that as part of Young Hearts we also offer support and referrals for the adult caregivers as part of their recovery process, further strengthening the family unit.

Out of all the people without a home in WA tonight, half of them are under the age of 25. Street Connect provides daily outreach in the city of Perth with the very visible and easily accessible Street Connect Bus. Case workers offer support as advice, legal advocacy, help navigating services and government support systems and referrals to housing services.



What's next?

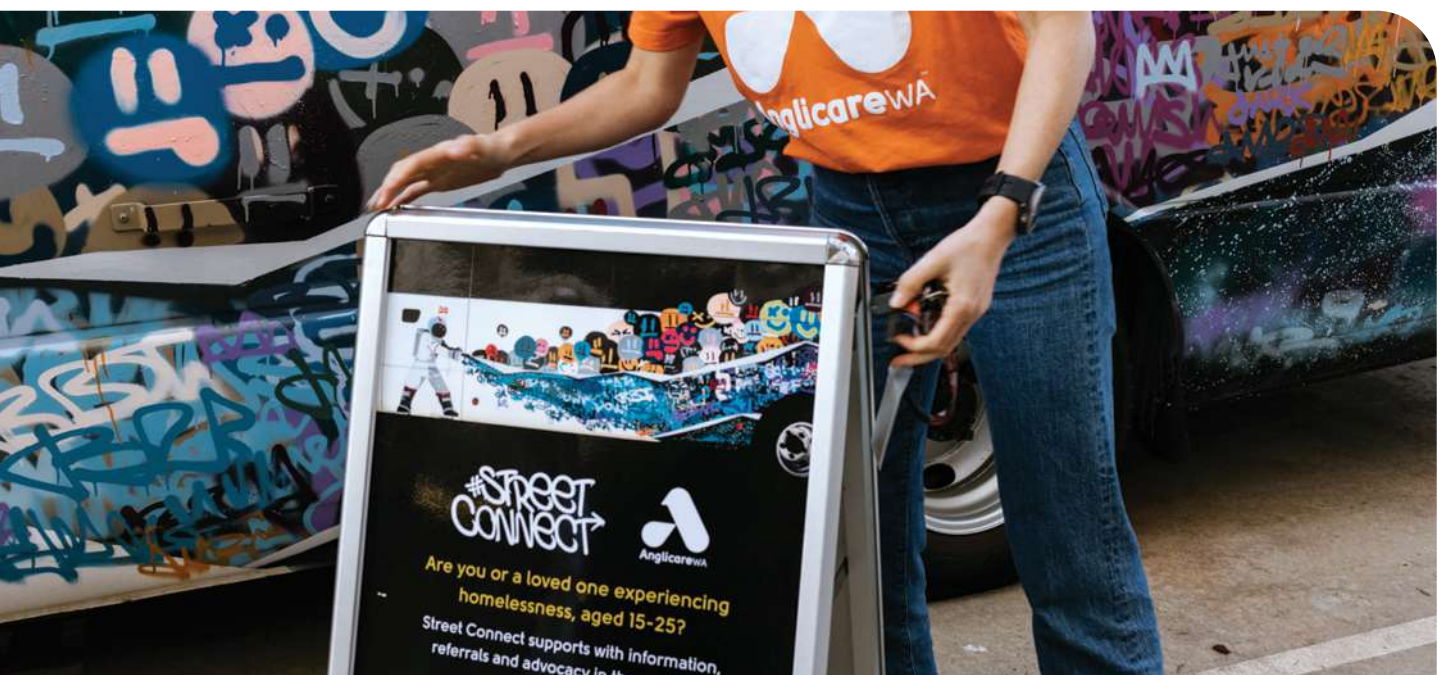
Housing and homelessness remain a priority for Anglicare WA, with applications to Foyer Oxford remaining high, and attendance numbers at Street Connect also high. Both services will continue to adapt and evolve as the client's needs dictate, and work on a new Foyer in Perth Metro is underway.

We are deeply committed to disrupting the intergenerational pattern of FDV, so that the family dynamics experienced as a child are not continued with future families and relationships.

We have received a major multiyear funding agreement which means Young Hearts will continue to be offered free of charge to children, young people and their caregivers.

In 2026, the program will expand into additional schools in areas around the current service hubs in Albany, Gosnells, Mandurah and Rockingham, removing what can be a barrier for some families to access the service.

Our commitment to ending family and domestic violence extends beyond counselling. In 2025, our Standing Together program reached 13,640 students with in-school presentations focused on Healthy Relationships, as well as education on Financial Literacy and Poverty and Inequality. In 2026, in response to student feedback, the program will evolve to include lived experience stories to better help students feel confident, informed and empowered as they move into adulthood.





Lisa's story

At the first counselling session, Lisa could not name one friend that she had made since school started and avoided answering questions about how she was feeling or her relationships with other children or adults around her.

Lisa was 6 years old when she started counselling with Young Hearts. She has never met her father, who was abusive towards her mother, Julie*, which escalated dangerously during pregnancy with Lisa. Julie bravely fled interstate, and a restraining order protects her now from Lisa's father.*

Being a single parent is never easy, but parenting a newborn in a new state, away from friends and family, and while recovering from abuse and trauma adds even more challenges for a first-time mum.

It felt like the isolation was going to ease up when Lisa started at school, but Lisa found the rules and structure of the school day frustrating. She didn't know how to manage her frustrations and being disruptive in class meant she had a hard time making friends.

Lisa's teachers agreed with her mum that there were some signs of academic delay, emotional dysregulation, and an inability to communicate how she was feeling. Lisa's teachers told Julie about Young Hearts.

Week by week, Lisa's Young Hearts counsellor worked with her at school to help her understand her feelings and learn how to act on them.

Lisa's counsellor recommended the school provide extra support in the classroom, and an educational assistant was made available to help Lisa. She was also placed in an additional reading and writing program.

Julie often struggled to get Lisa to go to school, except on the days of her Young Hearts counselling sessions.

Gradually, her school attendance began to improve, and Lisa started to make friends, even proudly sharing when she had a classmate over for playdates at home.

Lisa's counsellor also referred Julie to a recovery program, where she was able to meet other victim-survivors and start to process her own trauma.

Lisa has a stable home environment with her mother, and the gains made through her counselling with Young Hearts meant that both Lisa and Julie feel supported to move forward with their lives, complete their recovery journey together, and start to thrive.

*Names have been changed to protect privacy

Be a fearless voice for change

Drive advocacy that reshapes policies and challenges unfair systems.

In 2025 the Emergency Relief and Food Access Service marked its five-year anniversary.

Calls to our Emergency Relief line increased again in 2025, receiving 40,219 calls up from 34,919 in 2024 and 38,106 in 2023.

Financial Counselling services alongside programs such as Making Ends Meet provide vital support, education and guidance.

However, while financial literacy and budgeting tools are essential, they alone are not enough to lift people out of poverty.

Structural issues like income inadequacy and housing affordability must also be addressed to create meaningful and long-lasting change.



What's next?

Anglicare WA has long advocated for raising the rate of JobSeeker over the poverty line and we continue to call for a permanent increase to JobSeeker, Youth Allowance, Parenting Payment and other related payments so they all sit above the poverty line.

Evidence from 2020-2021 during the temporary Coronavirus Supplement clearly showed that boosting these payments significantly reduced the physical and mental health impacts of poverty and lowered the need for emergency assistance.

We are also advocating for the minimum wage to be set at a true living wage and adjusted regularly to ensure people can maintain a socially acceptable standard of living.

We are committed to growing and adapting innovative service models to ensure that we are able to meet community need. Services such as Making Ends Meet, Emergency Relief and Street Connect continue to adapt and grow as community needs change.

Thread Together has expanded into the North-West, and now partners with more than 75 organisations across the state to provide brand new clothing to individuals and families in need.

Innovative models like Sunshine Coaching are helping families navigate complex government systems during difficult times. Sunshine is being expanded to support more families to grow their good life, with coaching now available in Geraldton, Kununurra, Albany, Kalgoorlie and Perth metro.

95%
of Emergency
Relief clients
earn less
than \$60,000
per year.



Hayley's story

Hayley is a devoted single mum doing everything she can to provide a safe, stable home for her young daughter. They live together in a small private rental in the Rockingham area, a place that holds their routines, their memories, and their sense of security.*

But Hayley's work is seasonal, and when the slow period hit this year, her hours were cut back. Almost overnight, her income dropped to a level she simply couldn't stretch far enough. She tried her best, cutting costs, juggling bills, prioritising what she could but it wasn't enough.

Rent fell behind. Power and gas bills began stacking up. And the pressure mounted.

Hayley could feel the ground shifting beneath her. Each overdue notice brought a new wave of fear. Every time she looked at her daughter, she worried about what would happen if they lost their home. The anxiety became constant, an invisible weight she carried into every conversation, every school drop off, every night spent lying awake.

The risk of eviction was no longer abstract. It was real, close, and deeply frightening.

When Anglicare WA's Making Ends Meet program became involved, Hayley had already been stretched to her emotional and financial limits, but for the first time in months, she felt hope.

Making Ends Meet provided the critical support needed to keep Hayley and her daughter in their home, covering both her rental arrears and some rent in advance, immediately securing their tenancy.

Additional financial assistance cleared her overdue utility bills, restoring essential services and quieting the fear that had become part of her daily life.

Hayley worked side by side with Financial Counsellors to review her situation in detail. Together, they created a realistic, sustainable budget that helped her understand her income dips and plan for the seasonal nature of her work. For Hayley, this wasn't just a budget, it was a roadmap, a source of confidence, a reminder that she wasn't navigating this alone.



With the pressure easing and her finances stabilised, Hayley met every tenancy requirement. Her rental payments were back on track, her debts cleared, and most importantly, her lease was renewed.

She and her daughter could finally breathe again.

They were safe.

They could stay in their home.

Their stability had been restored.

Hayley's story is a powerful reminder of how quickly financial hardship can overwhelm a family, especially when circumstances are outside their control. It also shows the lifechanging impact of early intervention and support.

Because of timely support, a mother and her child avoided eviction and homelessness, preserved their wellbeing, and regained the stability every family deserves.

*Names have been changed to protect privacy

Lead bold and innovative solutions



Challenge the status quo and imagine what's possible

Across Western Australia there is a severe shortage of supported accommodation, notably for young people. This is particularly true if they are also dealing with challenges relating to substance use, mental health concerns or if they are victims of abuse.

Without a safe place to call home, everyday tasks become vastly more difficult. Not having an address to put on job applications or having a quiet place with access to power to study are just some of the challenges faced when you have no secure accommodation.

However, we know that solving homelessness is possible.

Foyer Oxford has provided a safe and supportive home for young people for over 10 years.

In partnership with Foundation Housing, Foyer offers accommodation for up to 2 years for 98 young people - including young parents.

Young residents are supported on site by case workers, helping them to pursue education, training and employment, as well as learning the life skills that many can take for granted.

In 2025 Foyer's average occupancy rate was 97%, with 53 residents exiting after their two-year tenancy into secure private housing, including one resident who purchased their own home.

Programs like Foyer Oxford and Street Connect show that stable and secure housing changes lives. Without this foundation, too many young people are already at a huge disadvantage.

Anglicare WA also plays a lead role in the work of Advance to Zero in eradicating homelessness in the Mandurah, Kwinana and Rockingham region. Ending homelessness starts with a shared goal, shared data and a shared commitment. Advance to Zero is leveraging collaboration between agencies and proving it can be done.

Andie's story

When Andie first arrived at Foyer Oxford, they were quiet, withdrawn, and lacking in confidence. Building trust with the Foyer team took time, and communication was initially a challenge. Struggling with past trauma and uncertainty about their future, it was hard for Andie to express themselves, make decisions, and trust those around them.*

Despite these challenges, Andie embraced the support offered at Foyer Oxford, and the progress they made was remarkable.

Andie worked closely with their Case Manager to set clear goals, including gaining employment qualifications and improving their mental health. Andie regularly attended counselling to help process past trauma and joined a study group to help them succeed in their courses.

With each milestone achieved, Andie gained confidence. They found their voice and developed a strong sense of self.

Andie also formed meaningful relationships with other residents and became an active member of the Foyer community, taking part in cooking classes, art workshops, and community dinners, all of which contributed to a welcoming and supportive environment for all Foyer Oxford residents.

Alongside completing a Certificate IV, Andie also gained further qualifications and a scholarship in areas that would support their career path.

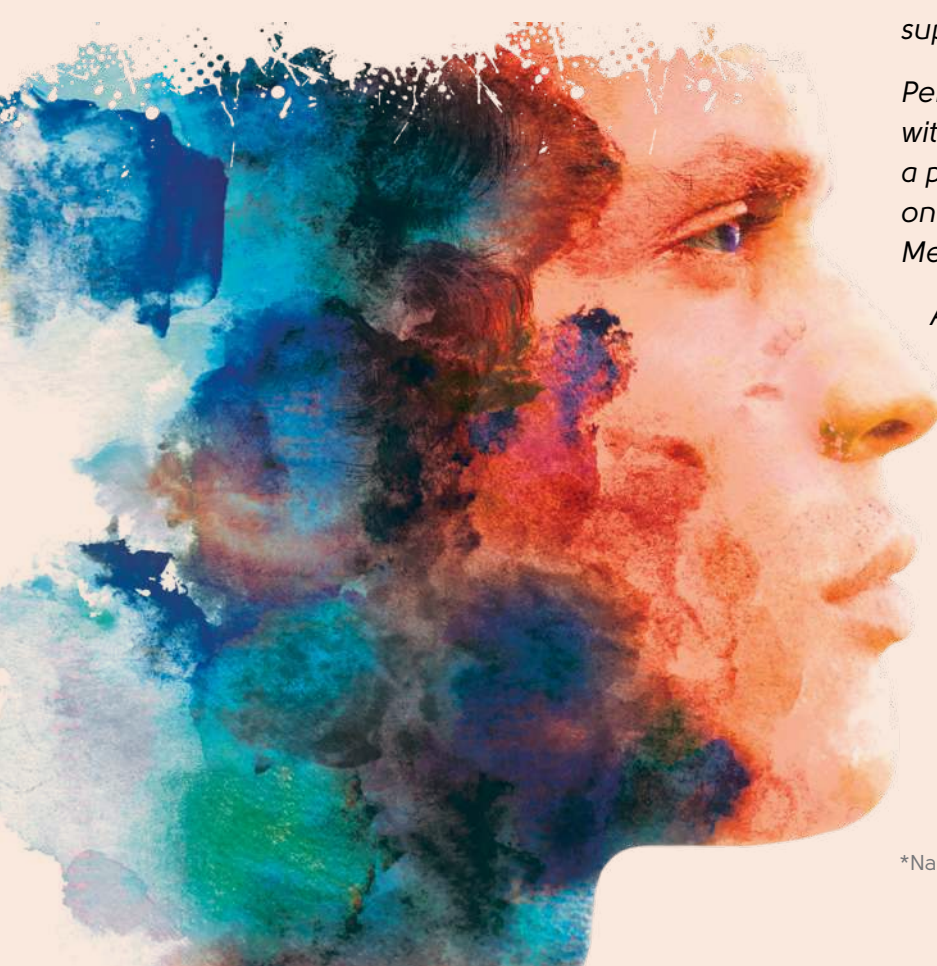
Perhaps most impressively, the once withdrawn young person grew into a powerful advocate, even speaking on stage at the Foyer Symposium in Melbourne.

Andie has since exited Foyer and now lives in their own home through an Independent Living program.

They remain committed to using their lived experience to create positive change in their community.

Andie's journey is a powerful example of how stable housing, safety, connection, and the right supports can help a young person overcome adversity and build a brighter future.

*Names have been changed to protect privacy



What's next?

Our commitment to innovation and evolving our responses to the changing needs of the communities in which we work will not waver as we head into our 50th year of service.

Anglicare WA's innovation team is called ShiftLab. ShiftLab uses proven research methods to develop and test solutions for social problems. Projects are developed, tested and refined, with the learnings shared among others in the sector to benefit the wider community.

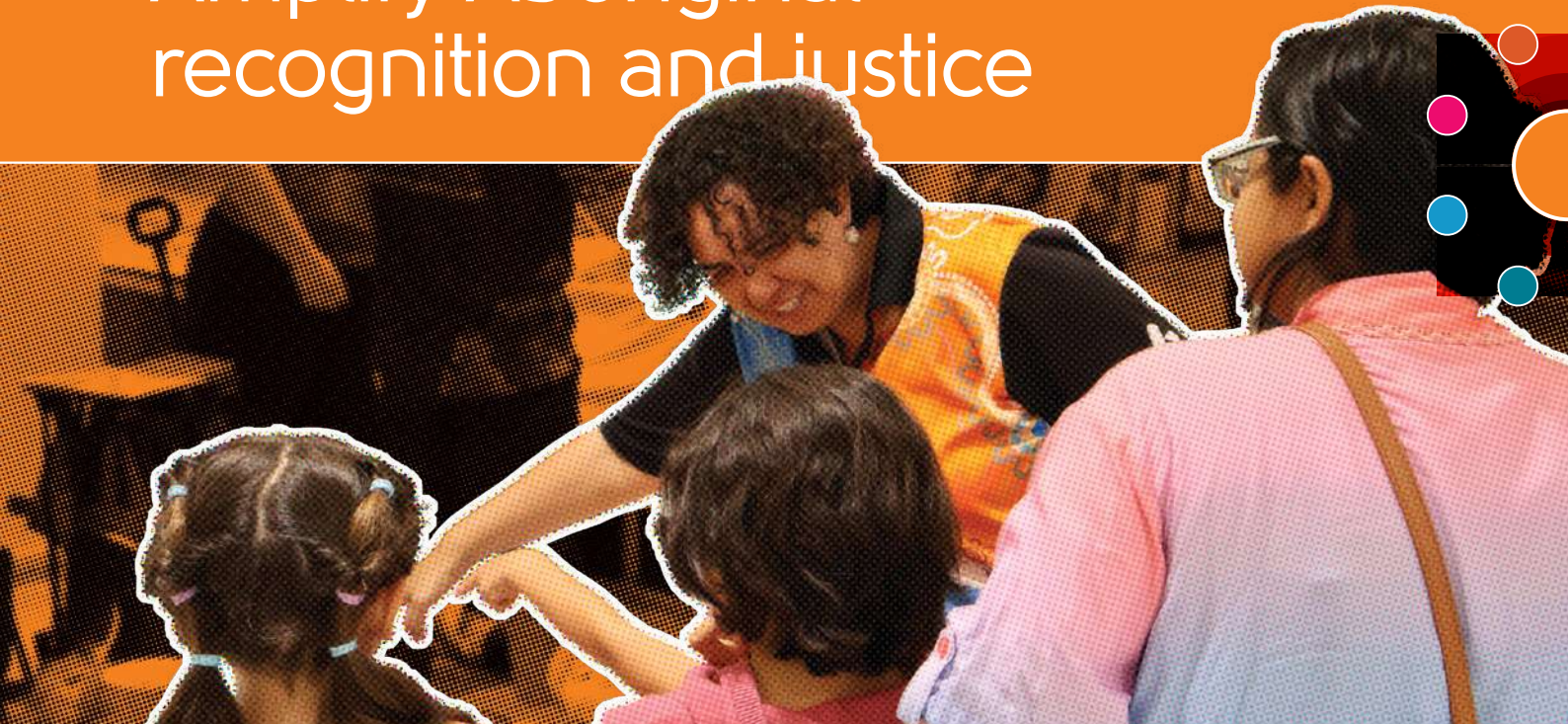
Our focus will remain on human centred design, working with clients

and communities to co-design a service. ShiftLab projects are often philanthropically funded, giving our staff the opportunity to create innovative and incredibly impactful programs, such as the newly launched **Bounce Wellbeing**.

Looking ahead, we are excited to launch new early-intervention initiatives, including Flourish – a model that pairs young parents with a dedicated coach and also works at the systems level to shift the conditions that keep families in crisis. By strengthening both individual capability and the service environment around them, Flourish represents the bold, preventative direction Anglicare WA is taking into its 50th year.



Amplify Aboriginal recognition and justice



Walk together to shape a future led by Aboriginal voices.

Bounce Wellbeing has developed from listening to and walking alongside Pilbara's Aboriginal communities, to ensure a culturally safe and responsive service.

Thanks to significant philanthropic funding and after extensive research and codesign with community, Bounce Wellbeing has been developed in response to the growing mental health crisis in Western Australia's far north.

The new service is outreach based, being delivered in homes, at partner facilities and in community settings and providing practical wellbeing support to young people aged 8-13. This age group has historically fallen through a service gap and faces significant mental health challenges, including high rates of mental illness and self-harm.

Launched officially in September 2025, the vision of the service is to address mental health concerns early, before they escalate. Support is designed in such a way as to involve the whole family and delivered to ensure that respect for cultural differences is maintained.

Each Bounce Wellbeing client will be able to receive comprehensive assistance and support from the very first interaction, and the flexibility of the service allows for support to be tailored to each young person's unique situation.

Bounce Wellbeing has an important task ahead; developing solutions for systemic challenges. We will continue to be guided by Aboriginal voices and their lived experience as this service grows and develops.

What's next?



Bounce Wellbeing is currently delivered from Karratha, providing outreach to Wickham, Point Samson, Roebourne and Dampier. The program will soon expand into Tom Price and surrounding communities. Support will be offered free of charge to young people and their families, and the program will grow to include new service components, including longer-term supports.

Anglicare WA proudly reaffirms its commitment to working alongside, learning from and supporting Aboriginal peoples and communities through our updated Stretch Reconciliation Action Plan. Our RAP is a living framework that guides our efforts to create a more inclusive and equitable environment for Aboriginal people.

Build organisational resilience and readiness

Strengthening our foundations and leading by example.

We believe that every individual deserves the opportunity to live their life with dignity, safety and hope. With a steadfast commitment to breaking the cycles of poverty, inequality and family violence, we are dedicated to creating lasting change for the most vulnerable in our community.

Philanthropy plays a big part in ensuring that Anglicare WA can continue to develop, adapt and innovate to meet the changing needs of people in our communities. Philanthropic funding has allowed for new programs to be developed, existing programs to be expanded, and given security to both our service staff and the clients they support.

Philanthropically funded programs provide immediate support to those facing the challenges of poverty or inequality, or living with family violence. Philanthropic funds are also used to invest in early intervention education as well as research and development for new services.

The focus for the next 5 years is on increasing the number of multi-year funding commitments, to improve sustainability and efficiency, while continuing to seek funding from private donors who support our values and goals. This work has already started to show positive results, offering more stability and security for services.

What's next?

In the calendar year for 2025, for every \$1 invested in fundraising, we raised \$3.30. That's a clear return, generating funds for vital services - often for services that only receive philanthropic funding.

While this ratio of 1:3 meets industry benchmarks, the Philanthropy team is working towards a ratio of 1:5 for 2026.

A stronger ratio means an even greater impact via the services you fund.



Your support in 2025

These statistics are more than just numbers - they represent lives transformed, stability regained and futures improved.

This is the true impact of our work, with your support behind us.

4,500

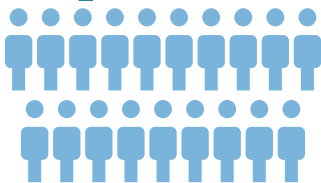


Over 4,500 instances of support provided to young people who presented to the Street Connect Bus

79% of those young people were sleeping rough or in unsecure housing



1,100



Over 1,100 Young Hearts counselling sessions were delivered to 326 children and young people

19,019



items of clothing and accessories were provided free of charge by Thread Together to people in need across the state



40,219 calls were made to our Emergency Relief line

100% of surveyed clients said Young Hearts counselling was helping them



92% of Foyer residents who exited the program in 2025, moved into stable and secure housing



61 Standing Together sessions were delivered in person in Schools across WA, with over 13,500 students engaging with the program.

13,500

“ Thank you ”

From the people you helped in 2025

“ I would not have been able to get out of this hole without the assistance I have been given. Thank you just isn't enough to express my level of gratitude.”

MAKING ENDS MEET

“ I remember talking over the phone explaining my family's circumstances and just bawling my eyes out. It was such a huge relief that someone knew of our hardship and was able to hold space for me while I emotionally released such a burden of insecurity. Thank you.”

MAKING ENDS MEET

“ (This payment means) I am able to pay my car registration- so I can drive to work, to places I need to go, and take my daughter to her counselling sessions.”

EMERGENCY RELIEF

“ Thank you for being there at a really bad time in my life. I have grown so much, the me from 2 years ago would barely recognise the person I am now. Foyer saved my life.”

EXITING FOYER RESIDENT

“ This support allowed me to return the safety of my family and community.”

EMERGENCY RELIEF

“ I am so grateful for all you guys and the change you have made in my life.”

STREET CONNECT - 17 YEAR OLD

“ Your dedication and positive atmosphere at the Thread Together Hub has made a real difference. My self-esteem has improved, and I am now confident enough to go out to meet new people.”

THREAD TOGETHER

“ My time with Street Connect was absolutely amazing. I've never felt so understood, seen and treated so well by a service. I never saw myself getting better to a better spot in life and I definitely have done that.”

STREET CONNECT

“ The level of empathy in counselling has been amazing. The boys have both got a lot out of it. They look forward to it. Our family situation was really rocky and now it is really healthy. Thank you.”

YOUNG HEARTS (MUM)

How we can support you



Reaching out takes courage, but we're here to help. If you or someone you know needs assistance, please consider these resources.



For immediate mental health support

Lifeline Australia 13 11 14

Suicide Call Back Service
1300 659 467

Beyond Blue 1300 22 4636

Mental Health Emergency
Response Line (MHERL)

- Metro region 1300 555 788
- Peel region 1800 676 822
- Rural Link | Outside metro area
1800 552 002



For more information about support available



Anglicare WA

anglicarewa.org.au/get-help

1300 11 44 46



To access food vouchers or meet other urgent needs

Emergency Relief and
Food Access Service
1800 979 777



For urgent housing support

Crisis Care 1800 199 008

Entry Point 1800 124 684



To support a friend or loved one going through a tough time

Download the free
Friend in Need app



Note

If you are in crisis or immediate danger, please attend your nearest emergency department or call emergency services on **000**

“

For more information,
contact our
Philanthropy team.”



Philanthropy Line:
08 9263 2091



Email:
getinvolved@anglicarewa.org.au



Make a donation:
donate.anglicarewa.org.au



anglicarewa.org.au

@anglicarewa



Registered Office
23 Adelaide Terrace
East Perth WA 6004

Postal Address
GPO Box C138
East Perth WA 6892

T 1300 114 446
Anglicare WA (Inc.)
ABN 32 797 454 970

