

MEANINGFUL impact



Our 2024 Philanthropic Impact Report



Acknowledgement of Country.

Anglicare WA delivers services across many Countries in WA, from Balangarra Country in the North to Minang Noongar Country in the South. We acknowledge Aboriginal Peoples as the Traditional Custodians of the lands that our services operate on.

The Journey. Coming Together, Working Together.

In particular, we wish to acknowledge the Custodians of the lands where our offices operate. We would like to thank the Noongar, Miriuwung Gajerrong, Tjurabalan, Yawuru, Nyikina, Ngarluma, Kariyarra, Nyiyaparli, Martu, and Wangkatja Peoples for their wisdom and generosity, and pay our respects to Elders of these lands both past and present.

Artwork by Hayley Thompson, a proud Noongar Yuggera yorga.

Us, You, Together

Anglicare WA is the most diverse community service provider in Western Australia.

We have a vision for a fair and just Western Australia where everyone can thrive.

As an organisation, we are values driven and guided by person centred, trauma informed principles.

We support people experiencing homelessness and housing insecurity, poverty and inequity, family and domestic violence, and deliver services to improve family relationships, child safety and wellbeing, mental health and disability support.

Tackling disadvantage is at the core of Anglicare WA's work as worsening cost-of-living and housing crises push more and more Western Australian families into hardship and needing support.



AnglicareWATM

Your support and partnership with us in this work makes it all possible.

Advocacy

Driving systemic change for a better Western Australia

Anglicare WA's advocacy work aims to change the systems and structures that create disadvantage for individuals, families and communities, and calls for a fair life and a better WA for all.

Our advocacy work addresses community needs through sector collaboration, research and creating innovative solutions. We share our insights with policy and decision makers to influence social policy at all levels of government.



Our Advocacy Priorities

Creating economic justice and fairness

Ensuring everyone has a home

Freedom from family and domestic violence and abuse

Aboriginal and Torres Strait Islander recognition and justice

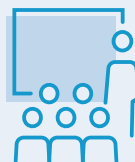


2024 Advocacy News

We prepared a total of **8 submissions** to the Federal and State Government

Attended **2 Parliamentary hearings**

Drafted **10 reports**



Attended over **30 meetings** with Federal and State ministers, MPs, and sector colleagues.

Hosted over **20 events**



23 letters written to policy makers

Freedom from Family & Domestic Violence & Abuse

1

in 4



women experience violence from a partner or family member

More than 1 woman is murdered weekly by a partner or family member in Australia

20%

of all Australians still believe that violence is a "normal" reaction to day to day stress

ALBANY WOMEN'S CENTRE

Providing safe refuge for women and children

Albany Women's Centre provides crisis accommodation for women and children fleeing family and domestic violence in the Great Southern.

The team in Albany provide much needed support to women who have often left their homes in what can be terrifying circumstances.

The centre is funded through a combination of government grants and philanthropic funding.

Local community organisations provide additional support through gifts in kind, vouchers or even household goods to help set up new independent living for the women and their children when they have the chance to start again on their own.



153

women & children supported



55

children



98

women

3

women were over the age of 60

40%

of clients identified as ATSI

47%

of children supported were aged 0-5

48%

of women supported were aged 25-39

YOUNG HEARTS

Breaking the cycle of family and domestic violence

The unnacceptably high prevalence of domestic violence and abuse continues to increase across the state of Western Australia. A number of high-profile cases in our state sadly made national news in 2024.

The number of family and domestic violence (FDV) incidents attended by WA Police increased again in 2024 with 42,325 recorded incidents compared to 35,814 in 2023.

Women and children are overwhelmingly the victims in these cases.

The effects on children of witnessing this abuse, or of being victims of abuse themselves, can be far reaching. Poor school attendance, a lack of confidence and an inability to make friends, unwanted behaviours, nightmares and more can impact a child in ways that influence them far into their future.

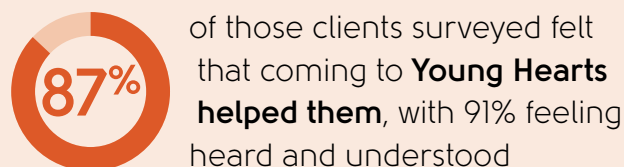
Young Hearts offers free counselling to children and young people up to 18 years of age, as well as vital support for the parents or caregivers of those children. Sadly, the demand for the service across all locations continues to grow.

406 clients accessed Young Hearts in 2024 across all locations

Over 2,000 instances of counselling, advocacy, information provision and case management



Young Hearts Counselling is provided across **4 locations in WA**





Gemma's Story

Gemma* was 11 years old when she first came to Young Hearts. She suffered from debilitating anxiety and disturbing flashbacks to the violence she had witnessed in her home. At the time her father was incarcerated for multiple breaches of the Family Violence Restraining Order (FVO) against him.

With Gemma's father almost due for release, her anxiety was increasing. The FVO only protected her mother and did not include Gemma or her siblings. She shared with her Young Hearts counsellor the fear she felt about seeing her father again and questioned what type of relationship she wanted with him.

Gemma's counsellor focused on creating a safe space for her to talk about all the concerns and worries she had been holding onto.

They worked to establish a Safety Plan, build Gemma's confidence and self-esteem so that she would feel empowered to speak up about her own safety.

Gemma learned and practiced coping strategies to help manage her anxiety and flashbacks.

The Young Hearts' counsellor worked with Gemma's mother, providing parenting support, helping her mum understand how she could help Gemma at home.

As a result of the counselling Gemma experienced significant growth, her anxiety was reduced as were the flashbacks she was experiencing. Her confidence grew, and her willingness to advocate for herself improved. She was able to identify her strengths and know how to access her tools and strategies for when she needed support after her counselling journey finished.

* Names have been changed to protect our client's privacy

Cost of Living & Economic Relief

EMERGENCY RELIEF

A helping hand for those who need it most

The continuing cost of living crisis and increasing housing costs for both renters and homeowners have pushed many households to the brink and just meeting their basic needs. Emergency relief programs provide small yet critical and life changing financial aid.

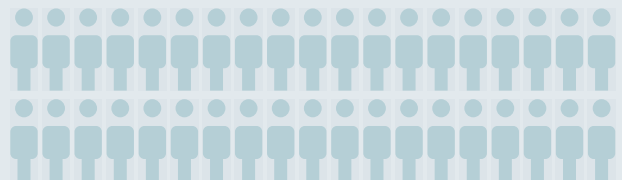
The philanthropic funds may assist with the payment of essential utility bills, providing food for family meals, payments for medical expenses and vital medications as well as travel assistance such as for car registrations and public transport cards.

“

The support was immediate, given without judgement or questions, practical and just enough to get me through until I can provide for myself.”

Desi*, an Emergency Relief client

Over **3.7 million** people in Australia are living under the poverty line of 50% of the median income



12% of Western Australian's live in poverty, including a total of over 94,000 children

Anglicare WA received calls to our Emergency Relief service in 2024

34,919

A blue icon of a speech bubble with a telephone handset inside, indicating a call center or service line.

50% of Emergency Relief support was provided as food vouchers, with the next highest payment being transport assistance





SUNSHINE PROJECT

Growing a Good Life

For families with complex needs, navigating multiple services is overwhelming, and opportunities to overcome barriers are often missed between service gaps. This can leave families cycling through services without solutions, causing unmet needs to escalate into crises.

The Sunshine Project centres the family unit as the locus of strength and agency, supporting those families to grow their own "good life."

With generous philanthropic support the project has grown from a pilot program to a fully developed relational coaching model.

The Sunshine Project can now be found in Geraldton, Kununurra, Albany, Perth Metro and Kalgoorlie.



THREAD TOGETHER

Supplying brand new clothing with dignity, direct to those in need

Thread Together is a national program, with Anglicare WA the service partner for Western Australia.

Thread Together works uniquely to solve both a social and an environmental problem.

By collecting brand new unsold clothing, shoes and accessories that would otherwise end up in landfill as waste, the Thread Together team are able to provide essential clothing to people in our community who need it.

The Thread Together team had a big year in 2024, with a move to their new Hub in Maylands and a number of new wardrobes being installed in regional locations, thanks to corporate support.

The Hub works alongside the Mobile Wardrobe van and gives clients a true “shopping” experience, with the team on hand to help with sizing and fitting.

“

I feel a million bucks. Your service is truly making a positive difference in the life of the people we support every day, so thank you.”

Thread Together client



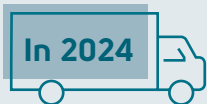


“

A huge thank you to Vivien and Olga (Volunteers) from the Thread Together team for providing everyone with beautiful new clothes. The service you provide helped put a smile on several tenants' faces and has a deep impact on people's lives.”

Community Partner

In 2024



1,769 people were supported, including 166 children



Thread Together works with over **70 community partners** to reach as many people in need as possible

9,252        

items of brand-new clothing, footwear and accessories were distributed

“

Just a thank you to you for your kindness shown to Matthew* today. Anyone can hand out free clothing, but your compassion and empathy is much appreciated and goes a long way. I know he was very grateful. Thank you.”

Community Partner

Jody

Jody* was reintegrating into the community after being in prison, and she came to Thread Together through her case worker whilst in transitional housing.

She had a love for fashion and clothing but didn't have any items that fit her or made her feel confident.

After accessing the Thread Together Hub she had three new outfits, a pair of shoes and a handbag.

The Thread Together team have since seen Jody* again when she needed clothing for interviews and exercise.

She has joined a women's walking group with the goal to one day run marathons and she proudly shared that she has gained employment and is working on securing long-term housing.



“

Thank you for being there at a really bad time in my life. I have grown so much, I barely would recognise the person I am now 2 years ago. Foyer saved my life.”

Exiting Foyer resident.

FOYER OXFORD

Helping young people build
the good life they seek

All young people deserve a home, support and a springboard into independent living, learning and work. Foyer Oxford does just that for young people experiencing homelessness.

The goal of the Foyer Oxford wrap-around support program is to allow residents to move beyond simply surviving to genuinely thriving. A huge part of achieving this is ensuring the young person has secure and safe housing after exiting the program and they are supported by sustainable employment.

Foyer Oxford receives philanthropic funding, as well as funding from the Department of Communities and the Mental Health Commission which ensures that the doors remain open for the 98 young people that need it.

9,729 people are homeless
in WA, up 8% from 2016, with
2,315 people sleeping rough



There are **zero private rentals** that are affordable for low-income families in Western Australia

34,000 people are
waiting for social housing



Ensuring Everyone has a Home

162 young people were **accommodated at Foyer Oxford**, with 21 of those being young parents in 2024.



89% of the **50 residents** who exited the program in 2024 moved into secure and stable housing.



96% of young people leaving Foyer Oxford were engaged in employment, education and training 12 months after exiting.

2 young people **completed a Masters** and 1 completed their **Bachelor's Degree** in the **12 months after exiting**.



ENDING HOMELESSNESS IS ACHIEVABLE

In 2024, Anglicare WA continued to work towards systemic change in Mandurah, Rockingham, and Kwinana through its role as the lead agency for the Advance to Zero initiative. As part of the Western Australian Alliance to End Homelessness, Advance to Zero is a coordinated approach focused on ending rough sleeping by using real-time data to track and respond to homelessness.

Through regular Rough Sleeper Coordination Groups, Anglicare WA has facilitated strategic discussions to address barriers to housing and maintain momentum in reducing homelessness.

A core focus of Anglicare WA's work in 2024 has been strengthening the intersection between health and homelessness services, recognising that stable housing and access to healthcare must go hand in hand.

Two key projects are being developed which will focus on embedding healthcare responses within homelessness services, ensuring that individuals experiencing homelessness can access timely, person-centered health support.

As the momentum continues, Anglicare WA remains committed to ensuring that the lessons learned, and successes achieved through Advance to Zero shape broader policy and practice across Western Australia. The housing of 140 individuals in Mandurah, Rockingham and Kwinana is not just a statistic, it represents lives transformed, stability regained, and a clear demonstration that ending homelessness is achievable.

- Kwinana
- Rockingham
- Mandurah

140 individuals who were rough sleeping now have a home in Kwinana, Rockingham and Mandurah.





Matt & Sue

Matt* and Sue* and their two young children first came to Anglicare WA in 2023. The young family had been living in very difficult situations; with strained relationships with relatives, both with complex mental health challenges, and their two children frequently unwell due to sleeping in a tent.

The Housing Case Manager advocated for their place on the By-Name List and pushed for additional and urgent support. After months of effort, the family was nominated for a Djuripiny Mia Supportive Landlord property through Housing Choices in Rockingham.

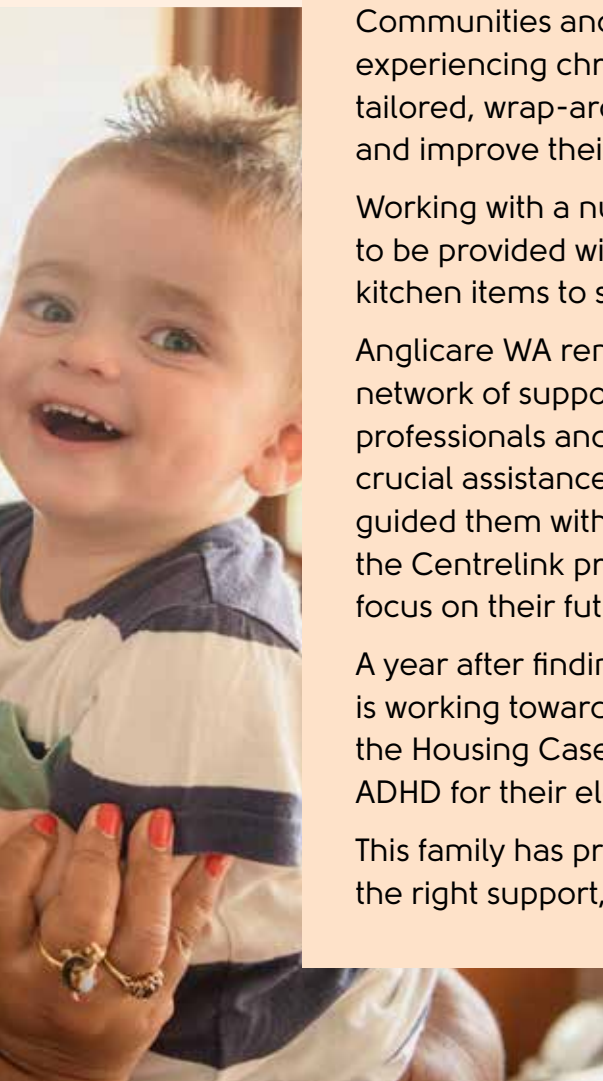
These properties are a partnership between the Department of Communities and Housing Choices offered by priority to individuals experiencing chronic homelessness. It provides long-term housing with tailored, wrap-around support to help tenants maintain their tenancies and improve their overall well-being.

Working with a number of agencies in the area, the family was able to be provided with basic furnishings, a fridge, washing machine and kitchen items to start to create a sense of home and safety.

Anglicare WA remained by their side, connecting them with a network of supportive services, from financial counselling, healthcare professionals and youth support services to enable them to receive crucial assistance to navigate their new life. The Housing Case Manager guided them with advice on schooling and childcare and helped with the Centrelink processes, giving the family the stability they needed to focus on their future.

A year after finding their home, Matt has secured employment and Sue is working towards completing her year 10 certificate. After advice from the Housing Case Manager, the family was able to get a diagnosis of ADHD for their eldest child who is now receiving the support they need.

This family has proven that with their perseverance and strength, and the right support, they can overcome the toughest of challenges.



ALBANY IN-REACH SUPPORTED ACCOMMODATION SERVICE

Providing a safe haven
in the Great Southern

The In-Reach Supported Accommodation Service is a community led partnership between Anglicare WA, Advance Housing, the Country Women's Association, and Albany Community Foundation.

The project was philanthropically funded to refurbish a collection of units in Albany to house individuals and families currently experiencing homelessness. These previously vacant units now house residents for up to 12 months and with Department of Communities funding Anglicare WA will provide intensive wrap-around support to the residents.

The units are a combination of 1, 2 and 3 bedrooms with fenced backyards, providing safety and security for the residents.

A shared landscaped social area is providing a home for people who really need a soft place to land.

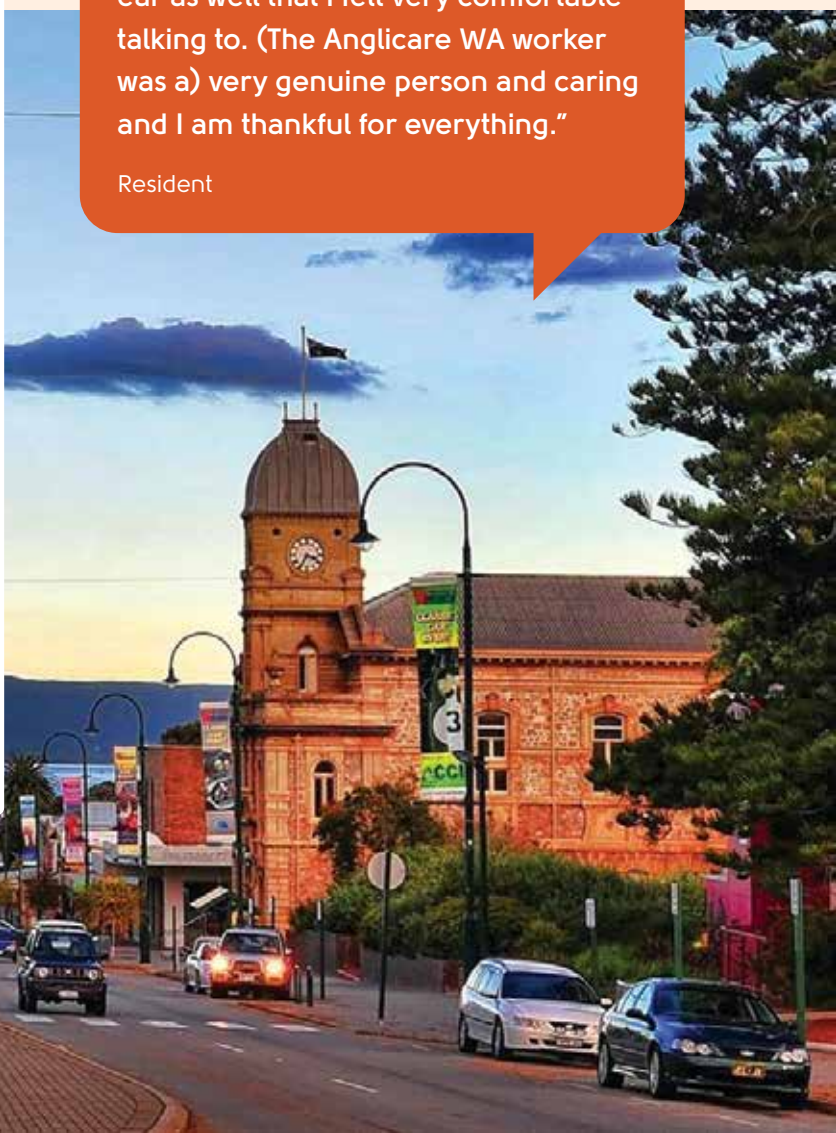
The units welcomed their first residents in December 2024 after the refurbishment was complete, and the Anglicare WA Albany team is working closely to support them.



“

Absolutely grateful for the help I have received and just a friendly listening ear as well that I felt very comfortable talking to. (The Anglicare WA worker was a) very genuine person and caring and I am thankful for everything.”

Resident






“

I appreciated the way in which Anglicare WA assisted me and my family. I would have definitely found an already very difficult year, even harder.”

Making Ends Meet client

MAKING ENDS MEET

Actively preventing homelessness



As homelessness rates increase across the country and housing stress rises, this service provides financial assistance to families and individuals at most risk of becoming homeless. For more than a decade, Making Ends Meet has supported households to maintain their tenancies in the short term, while providing financial counselling to help into the long term.

Making Ends Meet helped 40 families or individuals keep their homes in 2024, and avoid homelessness, with continued support and ongoing financial counselling.

Gabrielle

Gabrielle’s* husband passed away in a car accident last year, leaving her a widow with two young children. Unfortunately, he did not have any life insurance.

Centrelink income was not sufficient to provide for her young family, resulting in Gabrielle having to return to full time work as an Aged Care Support Worker.

Gabrielle engaged with a Financial Counsellor and Making Ends Meet funds were utilised to pay rent in advance, pay their energy bill and clear daycare arrears.

These payments provided Gabrielle the opportunity to start afresh financially and enabled her to maintain her current tenancy and continue to provide for her family’s needs.

“

We have been able to keep up with rental payments and have been accepted to stay in our rental for another year as we have been able to stay in front.”

Making Ends Meet client

How we can support you

Reaching out takes courage, but we're here to help. If you or someone you know needs assistance, please consider these resources.

For immediate mental health support



Lifeline Australia: 13 11 14

Suicide Call Back Service: 1300 659 467

Beyond Blue: 1300 22 4636

Mental Health Emergency Response Line (MHERL)

Metro region: 1300 555 788

Peel region: 1800 676 822

Rural Link | Outside metro area:
1800 552 002

For more information about support available



Anglicare WA

anglicarewa.org.au/get-help
1300 11 44 46



To access food vouchers or meet other urgent needs



Emergency Relief and Food Access Service
1800 979 777

For urgent housing support



Crisis Care: 1800 199 008

Entry Point: 1800 124 684

To support a friend or loved one going through a tough time



Download the free
Friend in Need app.



Note: If you are in crisis or immediate danger, please attend your nearest emergency department or call emergency services on **000**.



“

Yaangka

(yaan-ga)

”

Thank you

Noongar is the official language of the Aboriginal people of the south-west of Western Australia. For Anglicare WA this encompasses services in the Metro, South West and Great Southern areas.



As part of our commitment to environmental sustainability, Anglicare WA's Philanthropy team is working to action environmental and resource responsible practices. This includes reducing waste by using the resources we already have. Please know, our mission going forward is to always print ethically.

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For more information,
contact our
Philanthropy team.”



Philanthropy Line:
08 9263 2091



Email:
getinvolved@anglicarewa.org.au



Fundraising Hub:
anglicare-wa.raisely.com



AnglicareWA

anglicarewa.org.au

@anglicarewa



Registered Office
23 Adelaide Terrace
East Perth WA 6004

Postal Address
GPO Box C138
East Perth WA 6892

T 1300 114 446
Anglicare WA (Inc.)
ABN 32 797 454 970

