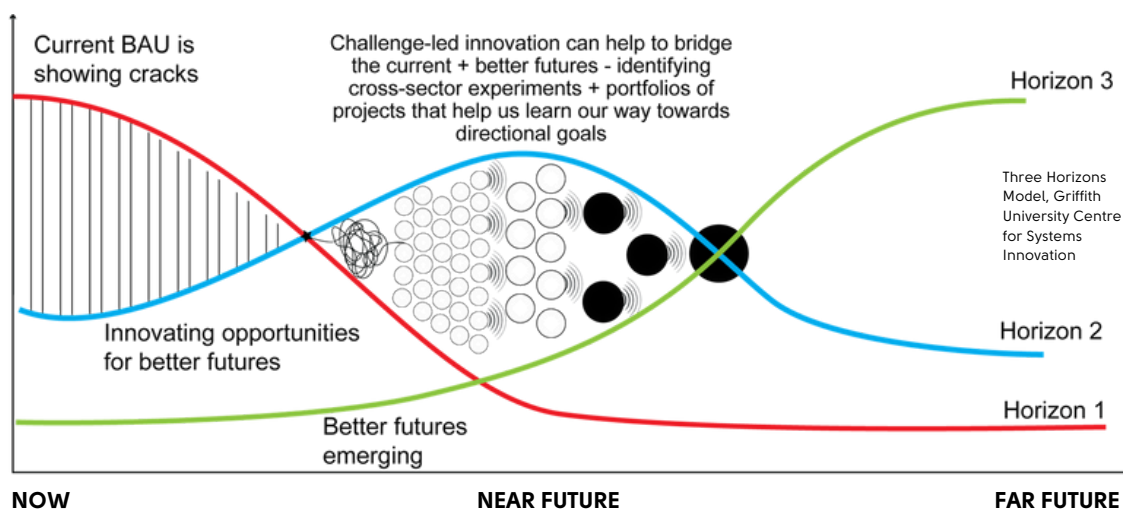


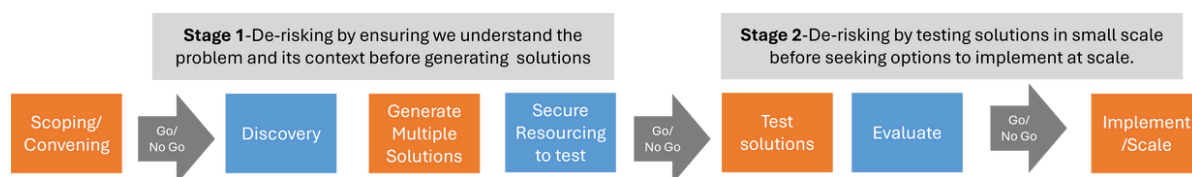
Anglicare WA's in-house ShiftLab investigates promising ideas and transforms them into scalable solutions.

We partner with others to develop solutions to pressing social challenges

How we work – Our team scans a range of sources to understand drivers and trends that will shape the future of WA and uses these insights to guide our design projects. We create solutions for both the immediate future and longer-term work which plants the seeds for meaningful shifts towards a fairer WA, where everyone can grow a good life.



We utilise proven design research methodologies to develop and test new solutions based on identified challenges. Projects advance through a rigorous process that ensures we listen deeply to understand multiple perspectives and gather aligned partners together before generating solutions. Supported by philanthropic and grant partners, we then test promising solutions in the field, evaluating them at each decision point based on desirability (ethics and social value) as well as feasibility and viability. We openly share our learnings at each stage.

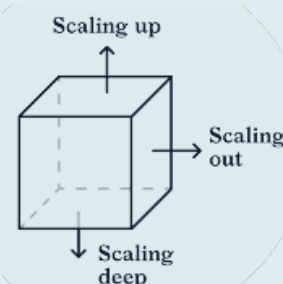


We create small shifts towards better futures

Systems Change – We work closely with our Advocacy team and other partners to scale the learnings, models, and solutions into relevant parts of the system where a small shift can create the enabling conditions for the new solution to thrive.

Different dimensions of Scaling Impact

Source: Allyson Hewitt, MARS Innovation Labs, Canada



Some of our work

Rio Tinto Youth Response



ACTIVITY – Design a new youth mental health service for the Pilbara Region, led by Innovation Unit consultancy.

OUTCOMES

- A new model has been developed to provide earlier intervention for the mental health needs of a cohort who are too young for headspace services.
- Subsequently, Rio Tinto has funded the implementation of the Karratha model.

Derby Good Life



ACTIVITY – Co-design and progress initiatives with Aboriginal leaders to create enablers for the good life in Derby.

OUTCOMES

- Demonstrated a new approach for regional place-based innovation work.
- Community hero awards provided recognition and respite for informal leaders keeping the community strong.
- Plans developed for food-growing initiatives to enhance food security.
- Designed and built a private, culturally secure landscaped outdoor healing space to facilitate the training and delivery of traditional healing practices, including a healing service for people who have experienced child sexual abuse.
- Enabling visibility, continuity and recognition of traditional healing practices.
- Service models documented for on-country and educational reintegration programs enabling them to seek support for scaling.
- Initiatives complement the work of Derby Early Years Partnership.

Sunshine Project



ACTIVITY – Design new ways to support families experiencing significant hardship and complex challenges, who fall between the cracks of universal services.

OUTCOMES

- Co-designed and tested over 2 years with families and other partners.
- 'Growing the good life' framing is gaining traction across other projects.
- Families experienced significant growth against multiple outcomes.
- Sunshine model was developed with coaching and community-building functions.
- Insights shared with broader sector through various reports and showcases.
- Model being replicated in other services across Western Australia.
- A Learning Community is being established to generate relational practice enabling conditions.

Hopscotch



ACTIVITY – Design a model to leverage existing client relationships to provide employment pathways for parents.

OUTCOMES

- Model co-designed with parents facing employment barriers and with a range of other partners.
- Tested in Mandurah at the Child and Parent Centre with 100% completion rate and success.
- Scaling options are being implemented.
- Case study presented to DEWR as part of Workforce Australia re-design.